TMSS10PasswordResetDB

Synopsis

```
TMSS10PasswordReset [-i ] [-h database directory] [-p new password] [-u user
for reset]
```
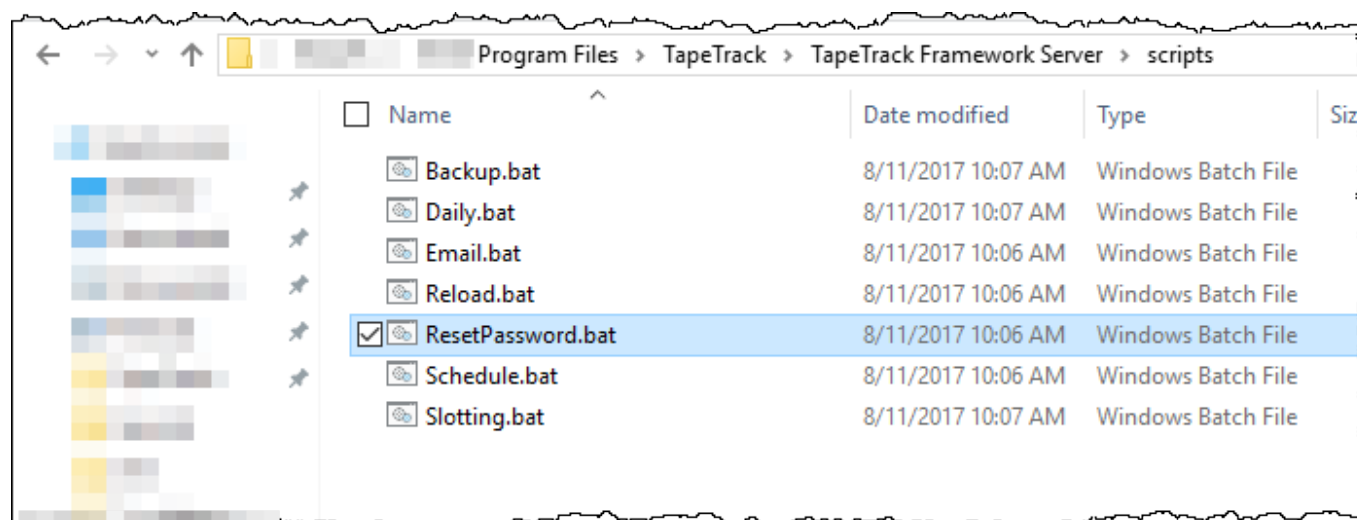
Description

Allows a user with administrative rights to reset a users password and restore user access when access has been revoked due to multiple consecutive failed login attempts.

Options

- -h Database home directory (default location C:\Program Files\TapeTrack\TapeTrack Framework Server\var\db).
- -i interactive mode true.
- -p New password value.
- -u User to reset.

Notes

To execute TMSS10PasswordResetDB automatically in interactive mode, run ResetPassword.bat from the TapeTrack install directory TapeTrack\TapeTrack Framework Server\script.

On execution of ResetPassword.bat you will be presented with a Command Prompt window asking you if you wish to proceed, press any key to continue or press Ctrl+C (or close window) to exit script before any changes are made.

```
C:\WINDOWS\system32\cmd.exe
"***WARNING: This script will reset a TapeTrack User Password (unconditionally)"
"         If you don't want to do this might be time to Control-C now!"
Press any key to continue . . .
```

Continuing the script will open a further Command Prompt and you will be asked to input User (User-ID) to reset the password for. Entering EXIT instead of a User-ID will exit the script without making any changes.

Enter Password value for the User and hit Enter on the keyboard. Entering EXIT instead of a Password will exit the script without making any changes.

```
C:\Program Files\TapeTrack\TapeTrack Framework Server\bin\tapetrack\TMSS10PasswordResetDB.exe
ZBT001N-12:17:41 TMSS10PasswordResetDB (c) GazillaByte 1998-2019
ZBT002N-12:17:41 Compiled Mar 30 2019 at 18:17:57
ZBT010I-12:17:41 this program will reset the password of a User
ZBT006N-12:17:41 Running Under Windows 10 (build 17134 10.00) on platform x64
ZBT000N-12:17:41 Host is Little Endian
ZBT000N-12:17:41 Host is ASCII
ZBT000N-12:17:41 Binary is 64 bit
ZBT000N-12:17:41 Current Working Directory is C:\Users\Scott\Desktop\GazillaByte\Code F
ZBT004N-12:17:41 Today is Wednesday, April 03, 2019
ZBT005N-12:17:41 Running on Laptop_Senior
ZBT006N-12:17:41 Process ID 15676
ZBT000N-12:17:41 Parsing and validating command arguments
ZBT002N-12:17:41 Program Options:
ZBT002N-12:17:41        (h) Database Home Directory=C:\Program Files\TapeTrack\TapeTrac
xt 2> err.txt
ZBT002N-12:17:41        (i) Interactive=true
ZBT002N-12:17:41        (p) New Password=
ZBT002N-12:17:41        (u) User for reset=
ZBT000N-12:17:41 Arguments parsed and validated with 0 errors
Please enter a value for UserID (or EXIT): username
Please enter a value for Password (or EXIT): password
```

> 💡 User name and Password values shown are for illustration only. Replace with your required values.
>
> Ensure you enter the User-ID correctly as the script will execute with any values but will not update the database if no matching User-ID is found.

If you find that the User's Password is not updating, running the command

```
TMSS10PasswordResetDB -i -h "%TMSS10DB%
```

from ResetPassword.bat manually in an Administrative Command Prompt will allow you to view any error messages from the execution of the program without the window automatically closing on completion.

Technical Support

The TapeTrack Software is commercially supported by a full time help desk staff. If you are experiencing problems or want some advice on how to configure or use the product please see the Accessing Technical Support page.

Exit Statuses

1. **zero** Program has ended successfully.
2. **non-zero** Program has not ended successfully.

Environment

Example

Running TMSS10PasswordReset.bat to invoke TMSS10PasswordResetDB.

```
ZBT001N-11:05:41 TMSS10PasswordResetDB (c) GazillaByte 1998-2017
ZBT002N-11:05:41 Compiled Sep  3 2017 at 17:56:27
ZBT010I-11:05:41 this program will reset the password of a User
ZBT006N-11:05:41 Running Under Windows 10 (build 15063 10.00) on platform
x64
ZBT000N-11:05:41 Host is Little Endian
ZBT000N-11:05:41 Host is ASCII
ZBT000N-11:05:41 Binary is 64 bit
ZBT000N-11:05:41 Current Working Directory is C:\Program
Files\TapeTrack\TapeTrack Framework Server\scripts
ZBT004N-11:05:41 Today is Tuesday, September 26, 2017
ZBT005N-11:05:41 Running on Laptop_Senior
ZBT006N-11:05:41 Process ID 19500
ZBT000N-11:05:41 Parsing and validating command arguments
ZBT002N-11:05:41 Program Options:
ZBT002N-11:05:41        (h) Database Home Directory=C:\Program
Files\TapeTrack\TapeTrack Framework Server\var\db
ZBT002N-11:05:41        (i) Interactive=true
ZBT002N-11:05:41        (p) New Password=
ZBT002N-11:05:41        (u) User for reset=
ZBT000N-11:05:41 Arguments parsed and validated with 0 errors
Please enter a value for UserID (or EXIT): dcumming
Please enter a value for Password (or EXIT): newpassword
ZBT000N-11:05:41 Opening Database Environment
ZBT000N-11:05:41 Database Environment Open Status: BDB0062 Successful
return: 0
ZBT000N-11:05:41 Database (Password Database) File(TMSS10.password) Open
Status: BDB0062 Successful Return: 0
ZBT000N-11:05:41 -------------------------------User Data-----------------
--------------------------------
```

```
ZBT000N-11:05:41           Total Failed: 0
ZBT000N-11:05:41     Total Failed (Full): 0
ZBT000N-11:05:41         Last Failed IP:
ZBT000N-11:05:41       Last Failed Time:
ZBT000N-11:05:41 -------------------------------------------------------
--------------------------------
```

See Also

[Command Line Utility Troubleshooting and Diagnosis](#)

Changelog
    Cannot load rss feed.

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<https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:
https://rtfm.tapetrack.com/cli/tmss10passwordresetdb

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