

# Support

GazillaByte provide a 24 x 7 technical support help desk located in Denver, Colorado.

## Web Support

You can raise a new problem ticket or view existing tickets by visiting the TapeTrack Help Desk website at <http://support.gazillabyte.com>.

## Email Support

You can create a new problem ticket by emailing <mailto:support@gazillabyte.com>

## Phone Support

Please feel free to call the TapeTrack Help Desk on +1-720-583-8880

From:  
<https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:  
[https://rtfm.tapetrack.com/common/support\\_details](https://rtfm.tapetrack.com/common/support_details)

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