# Overview

GazillaByte provide a 24 x 7 technical support help desk located in Denver Colorado.

# Web Support

You can raise a new problem ticket or view existing tickets by visiting the TapeTrack Help Desk website at http://support.gazillabyte.com.

# Email Support

You can create a new problem ticket by emailing mailto:support@gazillabyte.com

# Phone Support

Please feel free to call the TapeTrack Help Desk on +1-720-583-8880

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Permanent link:
**https://rtfm.tapetrack.com/common/support_details?rev=1496196496**

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