

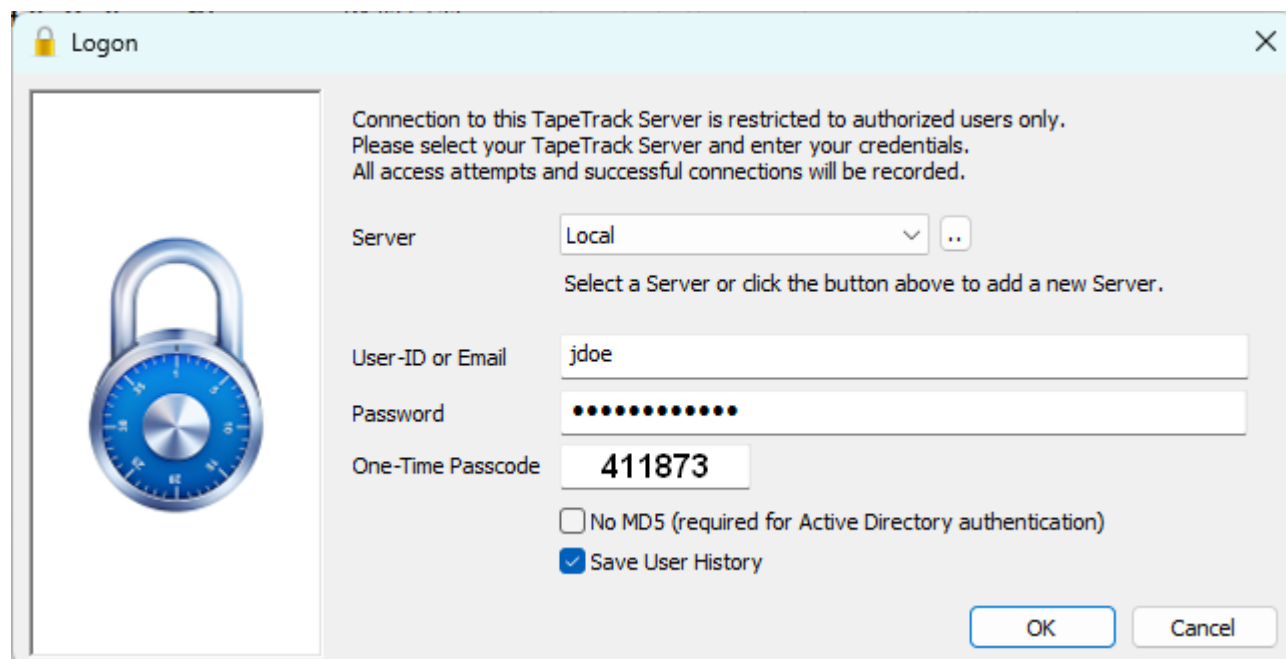
Desktop Logon

To Logon from your desktop, select your server from the drop-down menu.

Enter your [User-ID](#) and [Password](#).

Check **No MD5** if using Active Domain Integration.

Click OK to login.



The screenshot shows the 'Logon' dialog box with a light blue title bar. On the left is a large blue padlock icon. The main area contains the following fields and options:

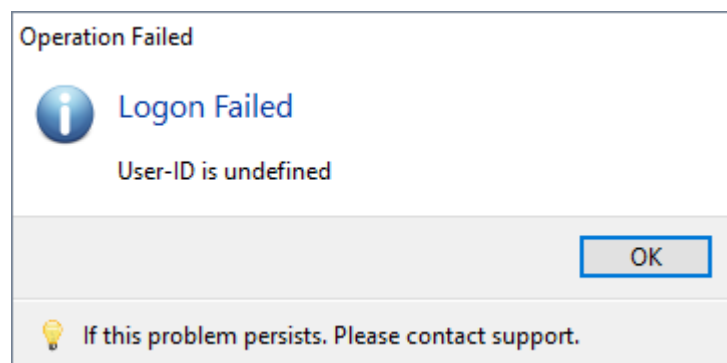
- Server:** A dropdown menu showing 'Local' with a small '...' button to its right. Below it is the text: 'Select a Server or click the button above to add a new Server.'
- User-ID or Email:** A text box containing 'jdoe'.
- Password:** A text box filled with black dots.
- One-Time Passcode:** A text box containing '411873'.
- Options:** Two checkboxes: 'No MD5 (required for Active Directory authentication)' which is unchecked, and 'Save User History' which is checked.
- Buttons:** 'OK' and 'Cancel' buttons at the bottom right.

At the top of the main area, there is a warning message: 'Connection to this TapeTrack Server is restricted to authorized users only. Please select your TapeTrack Server and enter your credentials. All access attempts and successful connections will be recorded.'

Login Errors

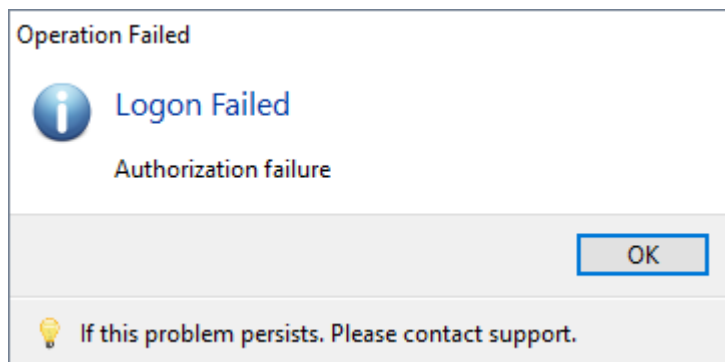
Incorrect User-ID

If you enter an incorrect [User-ID](#) you will see a popup saying **User-ID is undefined**. Check to make sure your user-ID (or email if associated with your user-ID) is correct before logging in.

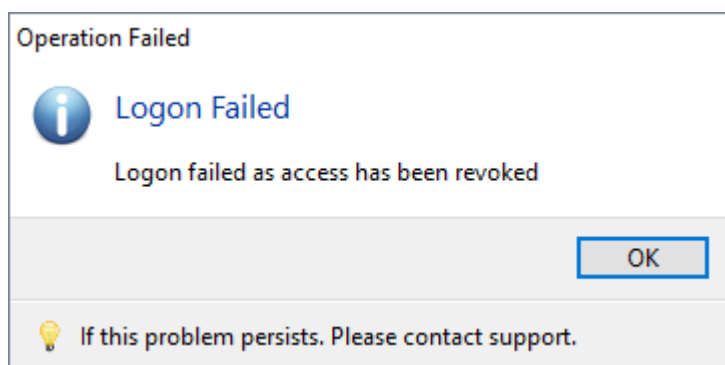


Incorrect Password

If you enter an incorrect password you will see a popup saying **Logon Failed**. Ensure your password is typed in correctly. If using Active Domain Integration, ensure **NO MD5** is checked.



After 4 incorrect logins, user access will be revoked as a security measure. To reactivate access your administrator will need to reset your password.



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<https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:
https://rtfm.tapetrack.com/desktop/logon_window?rev=1529541851

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