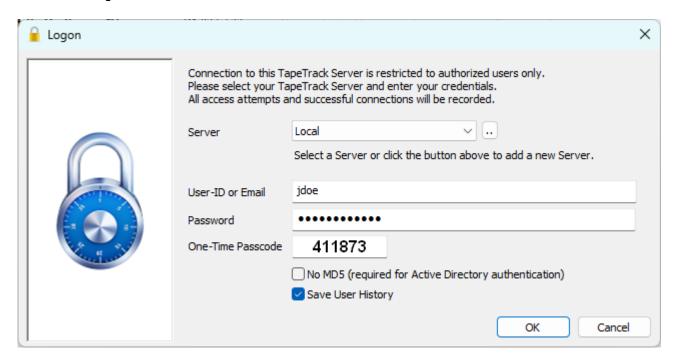
Desktop Logon

To Logon from your desktop, select your server from the drop-down menu.

Enter your User-ID and Password.

Check **No MD5** if using Active Domain Integration.

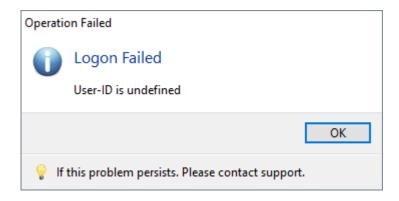
Click 0K to login.



Login Errors

Incorrect User-ID

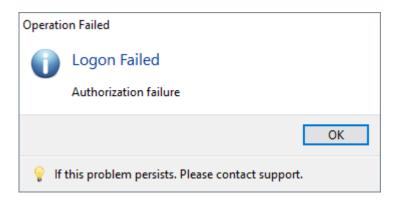
If you enter an incorrect User-ID you will see a popup displaying **User-ID** is **undefined**. Check to make sure your user-ID (or email if associated with your user-ID) is correct before logging in.



Last update: 2025/01/21 22:07

Incorrect Password

If you enter an incorrect password you will see a popup displaying **Logon Failed**. Ensure your password is typed in correctly. If using Active Domain Integration, ensure **NO MD5** is checked.



After 4 successive incorrect logins, user access will be revoked as a security measure. To reactivate access your administrator will need to reset your password.



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Permanent link:

https://rtfm.tapetrack.com/desktop/logon_window?rev=1529541922

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