

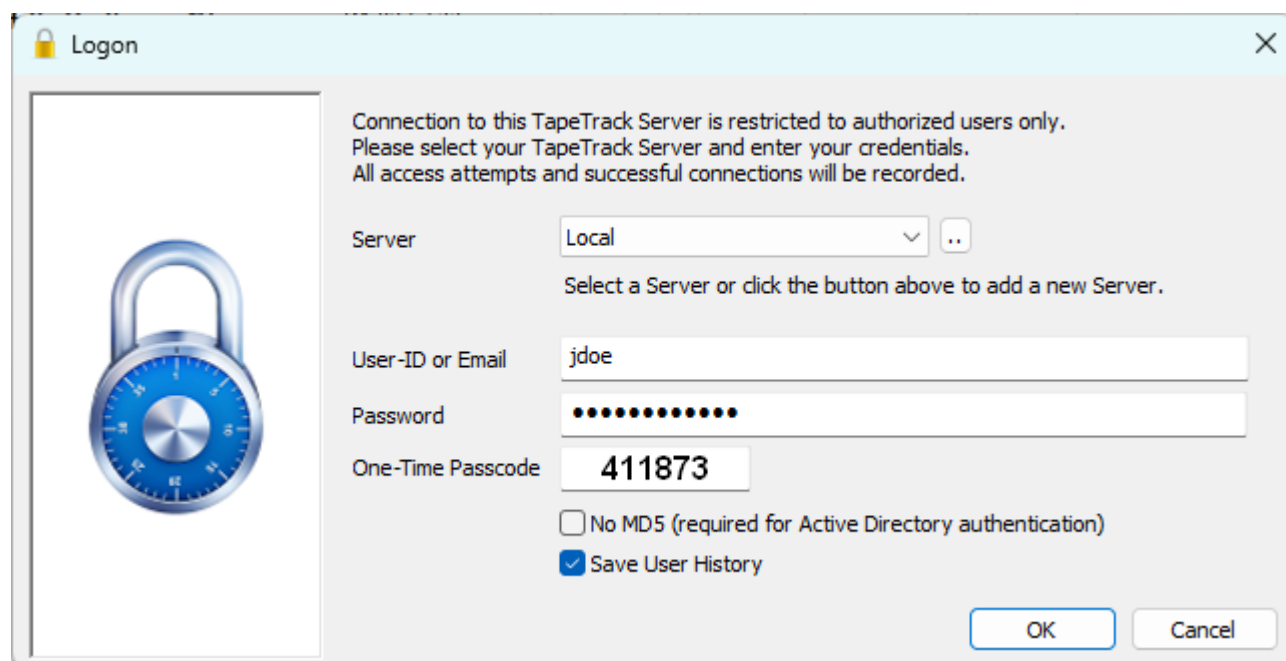
Desktop Logon

To Logon from your desktop, select your server from the drop-down menu.

Enter your [User-ID](#) and [Password](#).

Check **No MD5** if using Active Domain Integration.

Click OK to login.



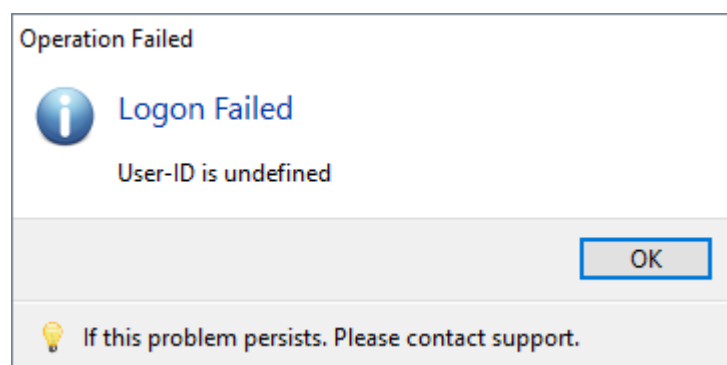
The screenshot shows the 'Logon' dialog box with a light blue title bar. On the left is a large blue padlock icon. The main area contains the following fields and options:

- Server:** A dropdown menu showing 'Local' with a small '...' button to its right. Below it is the text: 'Select a Server or click the button above to add a new Server.'
- User-ID or Email:** A text box containing 'jdoe'.
- Password:** A text box filled with black dots.
- One-Time Passcode:** A text box containing '411873'.
- Options:** Two checkboxes: 'No MD5 (required for Active Directory authentication)' which is unchecked, and 'Save User History' which is checked.
- Buttons:** 'OK' and 'Cancel' buttons at the bottom right.

Login Errors

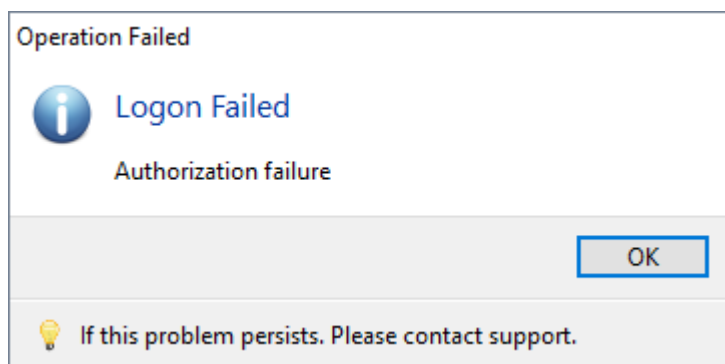
Incorrect User-ID

If you enter an incorrect [User-ID](#) you will see a popup displaying **User-ID is undefined**. Check to make sure your user-ID (or email if associated with your user-ID) is correct before logging in.



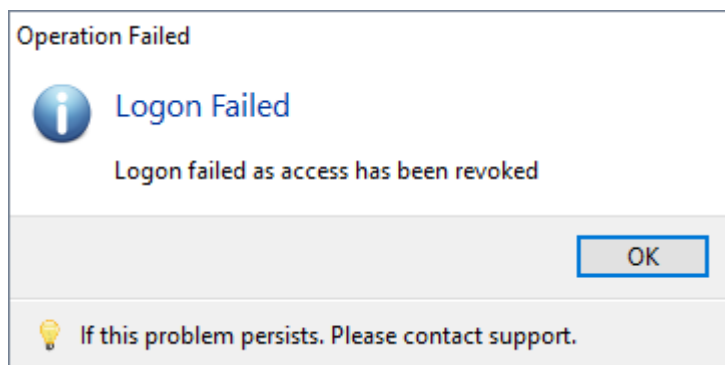
Incorrect Password

If you enter an incorrect password you will see a popup displaying **Logon Failed**. Ensure your password is typed in correctly. If using Active Domain Integration, ensure **NO MD5** is checked.



Access Revoked

After 4 successive incorrect logins, user access will be revoked as a security measure. To reactivate access your administrator will need to reset your password.



From:

<https://rtfm.tapetrack.com/> - TapeTrack Documentation

Permanent link:

https://rtfm.tapetrack.com/desktop/logon_window?rev=1529541976

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