

Desktop Logon



All user and server details shown are examples only. You will need to insert your own values in order to make a successful connection to your server.

To Logon from your desktop, select your server from the drop-down menu.

Enter your [User-ID](#) and [Password](#).

Check No MD5 if using Active Domain Integration.

Click OK to login.

Logon

Connection to this TapeTrack Server is restricted to authorized users only. Please select your TapeTrack Server and enter your credentials. All access attempts and successful connections will be recorded.

Server: Local

Select a Server or click the button above to add a new Server.

User-ID or Email: jdoe

Password:

One-Time Passcode: 411873

No MD5 (required for Active Directory authentication)

Save User History

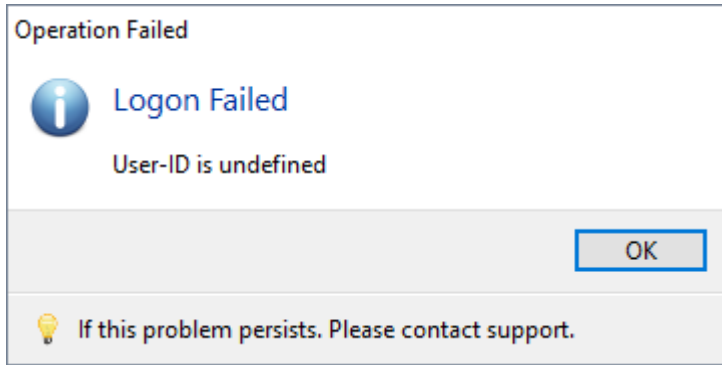
OK Cancel

Login Errors

For troubleshooting login errors see [Troubleshooter Login](#)

Incorrect User-ID

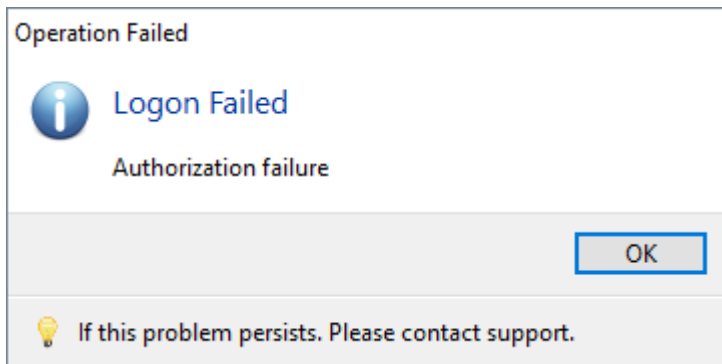
If you enter an incorrect [User-ID](#) you will see a popup displaying **User-ID is undefined**. Check to make sure your [User-ID](#) (or email if associated with your [User-ID](#)) is correct before logging in.



Incorrect Password

If you enter an incorrect [password](#) you will see a popup displaying **Logon Failed**. Ensure your password is typed in correctly.

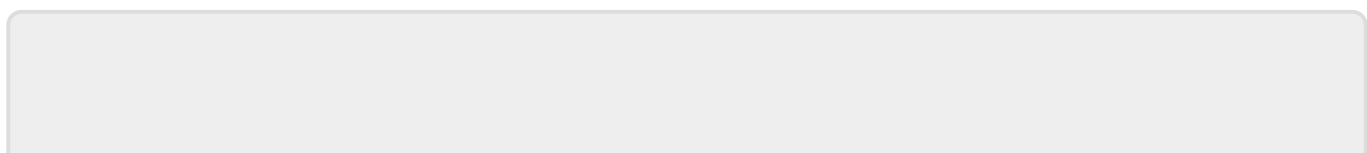
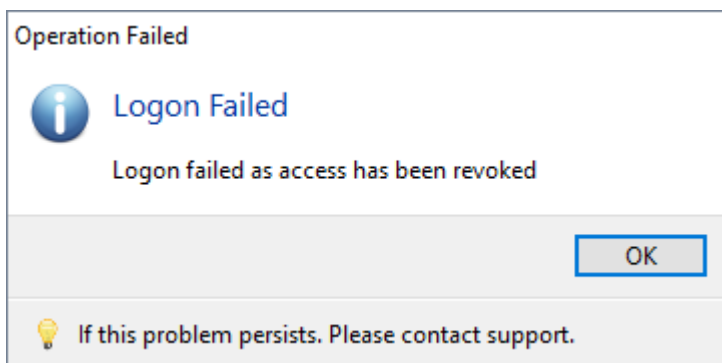
If using Active Domain Integration, ensure **NO MD5** is checked.



Access Revoked

After 4 successive incorrect logins, [User](#) access will be revoked as a security measure.

To reactivate access your administrator will need to reset your password.



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<https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:

https://rtfm.tapetrack.com/desktop/logon_window?rev=1599438753

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