Overview

The message list allows administrators to broadcast messages to users which display when they login. These messages also can be configured with general responses to gain quick feedback from Users

Message List

To access the message list click Administration \rightarrow Message List from the main menu.

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	Active User List Client Licensing				
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Right-Click Operations

Right-clicking in the Message List provides three operations:

- **Properties**: Launches the Edit Message Window. This can also be done by double-clicking on a message.
- Add: Launches the New Message Window. This can also be done by hitting the Insert key on the keyboard.
- **Refresh**: Refreshes the Message List to display the most up-to-date information. This can also be done by hitting the F5 key on the keyboard.

TapeTrack Messages				
ID	Subject	Respondents	Responses	Expiry
000001	General meeting Properties Add Refresh	0		Wednesday, August 16, 2017
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#### **Properties**

Right-click on a message in the Message List and select Properties to open up the **Edit Message** window.

Under the Message Details tab the fields **Subject**, **Response**, **Expiry Date** and **Message** can modified. The Message ID is automatically created and cannot be modified by the user.

Edit Message-ID: 1	
Message Details Se	lected Users
Details	
Message ID	
Subject	General meeting (
Response Type	✓ Yes ✓ No ✓ Maybe Contact Me Rate
Expiry	⊠ 8/16/2017 III ▼
All tape librarians,	
	, 8/15/2017 at 1:00 CST

Users to receive the message can be chosen from the Selected Users tab. Select the user/s and press the spacebar to select or de-select the users that will receive the message. User responses (if any), along with the time and date, are also displayed

2025/05/02 05:34

ssage Details	Selected Users			
User-ID	Name	Status	Response Date	Response
		Selected Selected	N/A 2017-08-15 10:54:50	Yes
<u>v</u>		Not Selected	N/A	

#### Adding a New Message

To add a new message to the **Message List**:

Right-click in the Message List and select Add or hit the Insert key on the keyboard.

The New Message window is used to compose a new message.

image There are four modifiable fields in the New Message window:

- **Subject**: The title of the message.
- **Response Type**: Adds "Yes", "No", "Maybe", and/or "Contact Me" buttons to the bottom of the message.
- **Expiry**: The date when the message should no longer display.
- **Message**: The body of the message to be sent.

Edit New Message	Ş
Message Details Sel	ected Users
Details	
Message ID	2
Subject	General meeting
Response Type	✓ Yes ✓ No ✓ Maybe □ Contact Me □ Rate
Expiry	☑ 8/16/2017
All tape librarians,	
Meeting in Room 1,	. 8/15/2017 at 1:00 CST

Click Save and the message will be added to the Message List.

#### Broadcasting to Users, Viewing User Responses, and Editing Messages

To launch the Edit Message window, double-click a message in the Message List or right-click a message and select "Properties". image The Edit Message window is very similar to the New Message window, except a Selected Users tab has been added. The Selected Users tab displays information on which Users have responded to the message and what their responses were. To select which Users will receive the message, select their User-IDs and hit the Spacebar. Once a User is selected, the message will display on startup:

image

From: https://rtfm.tapetrack.com/ - TapeTrack Documentation

Permanent link: https://rtfm.tapetrack.com/master/admin_message?rev=1502810144



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