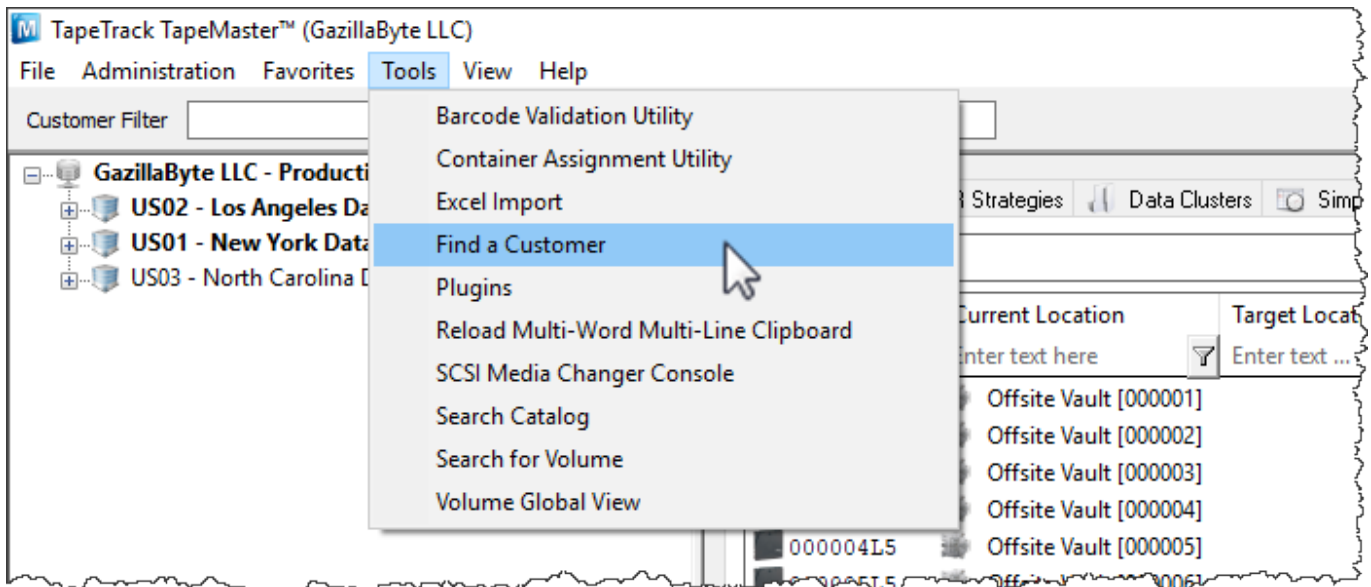


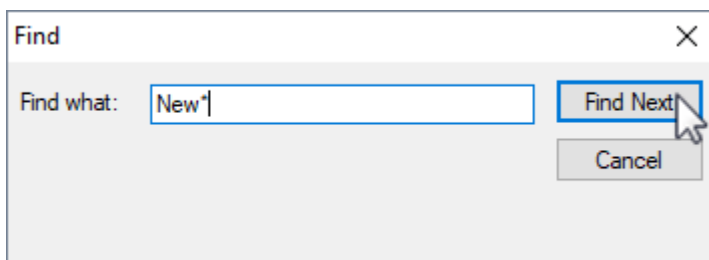
# Find Customer

String searches may be executed against the Customer tree to quickly find a Customer-ID or description.

From the main menu select Tools → Find Customer or press the keyboard shortcut F3.



In the popup, enter the search term to match either the Customer-ID or description and click Find Next. [Pattern matching](#) may be used to enter partial Strings or multiple search terms.



As matches are made against the search criteria, Customer-ID and description will be highlighted in blue on the [customer tree](#).

The screenshot shows the TapeTrack TapeMaster™ (GazillaByte LLC) interface. At the top, there is a menu bar with 'File', 'Administration', 'Favorites', 'Tools', 'View', and 'Help'. Below the menu is a 'Customer Filter' input field. The main area is divided into two panes. The left pane shows a tree view of the hierarchy: 'GazillaByte LLC - Production (2,737/729)' is expanded to show 'US02 - Los Angeles Data Center (326/5)', 'US01 - New York Data Center (2,288/724)' (highlighted in blue), and 'US03 - North Carolina Data Center (123/0)'. Under 'US01', there are three sub-items: '359X - IBM 359x Cartridge (2,069/718)', 'CONT - Media Containers (5/0)', and 'LTO - LTO Cartridge (214/6)'. The right pane has tabs for 'Inventory', 'DR Strategies', 'Data Clusters', and 'Simple'. Below the tabs is a 'Volumes' table with columns for 'ID', 'Current Location', and 'Target Location'. Each column has a search filter. The table contains several rows of data, all with 'Offsite Vault' as the current location.

ID	Current Location	Target Location
000000L5	Offsite Vault [000001]	
000001L5	Offsite Vault [000002]	
000002L5	Offsite Vault [000003]	
000003L5	Offsite Vault [000004]	
000004L5	Offsite Vault [000005]	
000005L5	Offsite Vault [000006]	

## See Also

- [Customer Filter](#)

From: <https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link: [https://rtfm.tapetrack.com/master/find\\_customer?rev=1759371481](https://rtfm.tapetrack.com/master/find_customer?rev=1759371481)

Last update: **2025/10/02 02:18**

