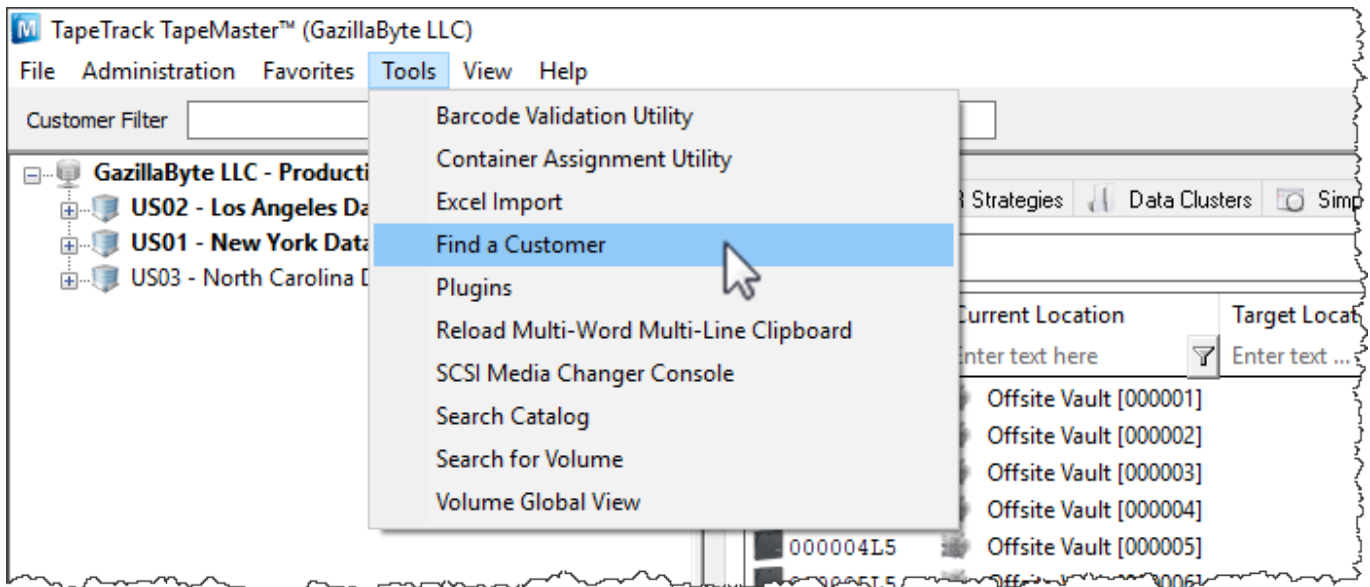


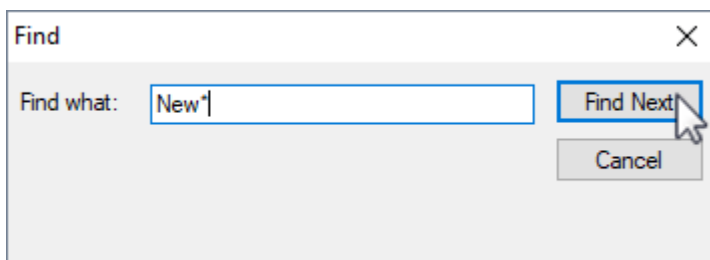
Find Customer

String searches may be executed against the Customer tree to quickly find a Customer-ID or description.

From the main menu select Tools → Find Customer or press the keyboard shortcut F3.



In the popup, enter the search term to match either the Customer-ID or description and click Find Next. [Pattern matching](#) may be used to enter partial Strings or multiple search terms.



As matches are made against the search criteria, Customer-ID and description will be highlighted in blue on the [customer tree](#).

The screenshot shows the TapeTrack TapeMaster™ interface for GazillaByte LLC. The left pane displays a tree view of the production environment:

- GazillaByte LLC - Production (2,737/729)
 - US02 - Los Angeles Data Center (326/5)
 - US01 - New York Data Center (2,288/724)
 - 359X - IBM 359x Cartridge (2,069/718)
 - CONT - Media Containers (5/0)
 - LTO - LTO Cartridge (214/6)
 - US03 - North Carolina Data Center (123/0)

The right pane shows the 'Volumes' table with the following data:

ID	Current Location	Target Location
000000L5	Offsite Vault [000001]	
000001L5	Offsite Vault [000002]	
000002L5	Offsite Vault [000003]	
000003L5	Offsite Vault [000004]	
000004L5	Offsite Vault [000005]	
000005L5	Offsite Vault [000006]	

See Also

- [Customer Filter](#)

From: <https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link: https://rtfm.tapetrack.com/master/find_customer?rev=1759371481

Last update: **2025/10/02 02:18**

