

# Permanent License

A permanent license key will allow you to operate the TapeTrack software without restriction until the expiry date associated with your license occurs.

Permanent license/s to TapeTrack are restricted to those who have a written End User License Agreement (EULA) with GazillaByte.

To obtain a permanent license:

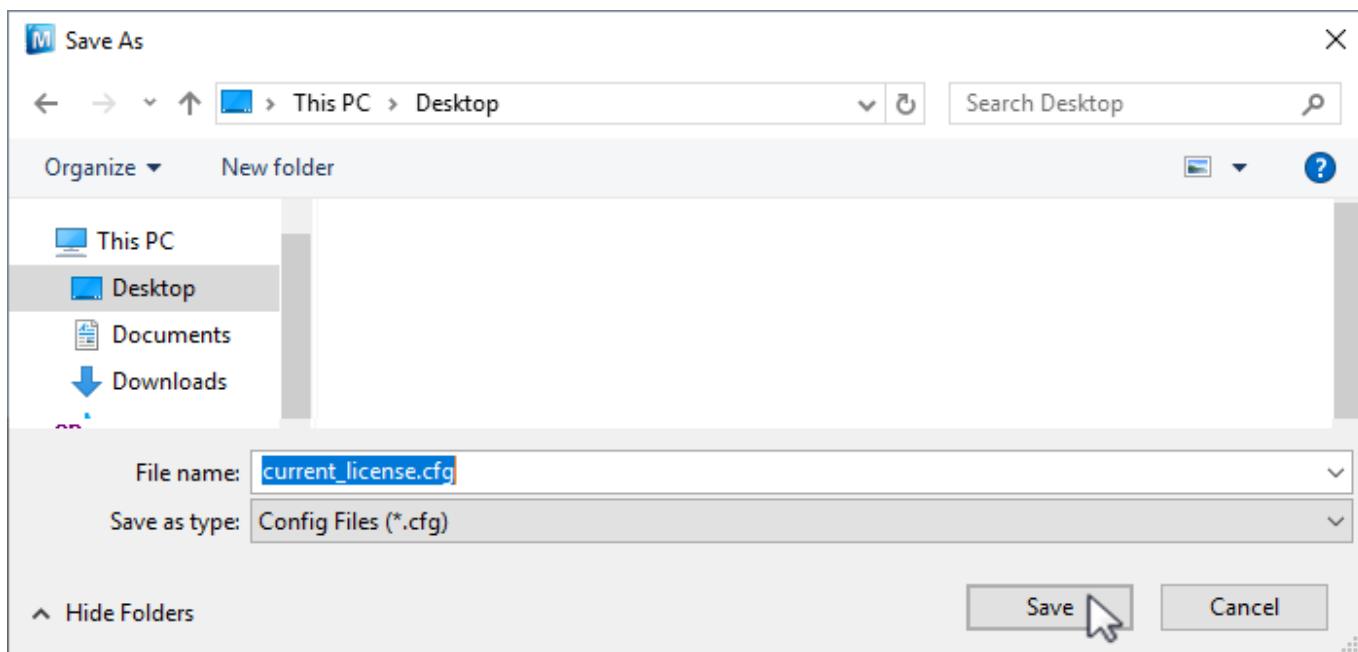
If you are upgrading from a free license directly to a permanent license follow the instructions in the [trial license](#) section, making sure you enter the correct expiry date and not a 90 day date.

If extending the expiry date on an already permanent license or upgrading from a 90 day license:

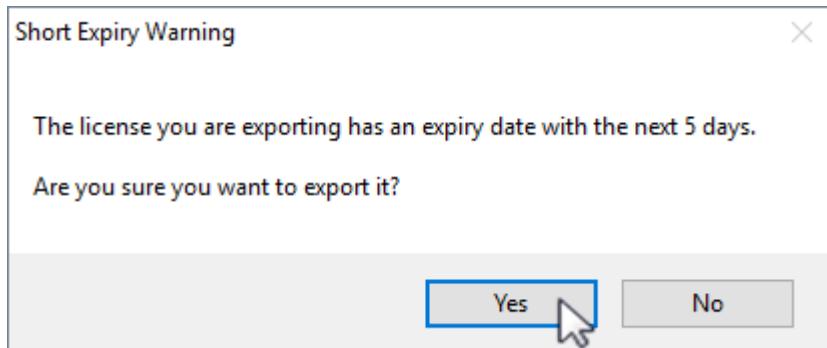
Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click Help → Framework Server Licensing

Click Export license to a file and save the file with a descriptive name (e.g.current\_license.cfg).

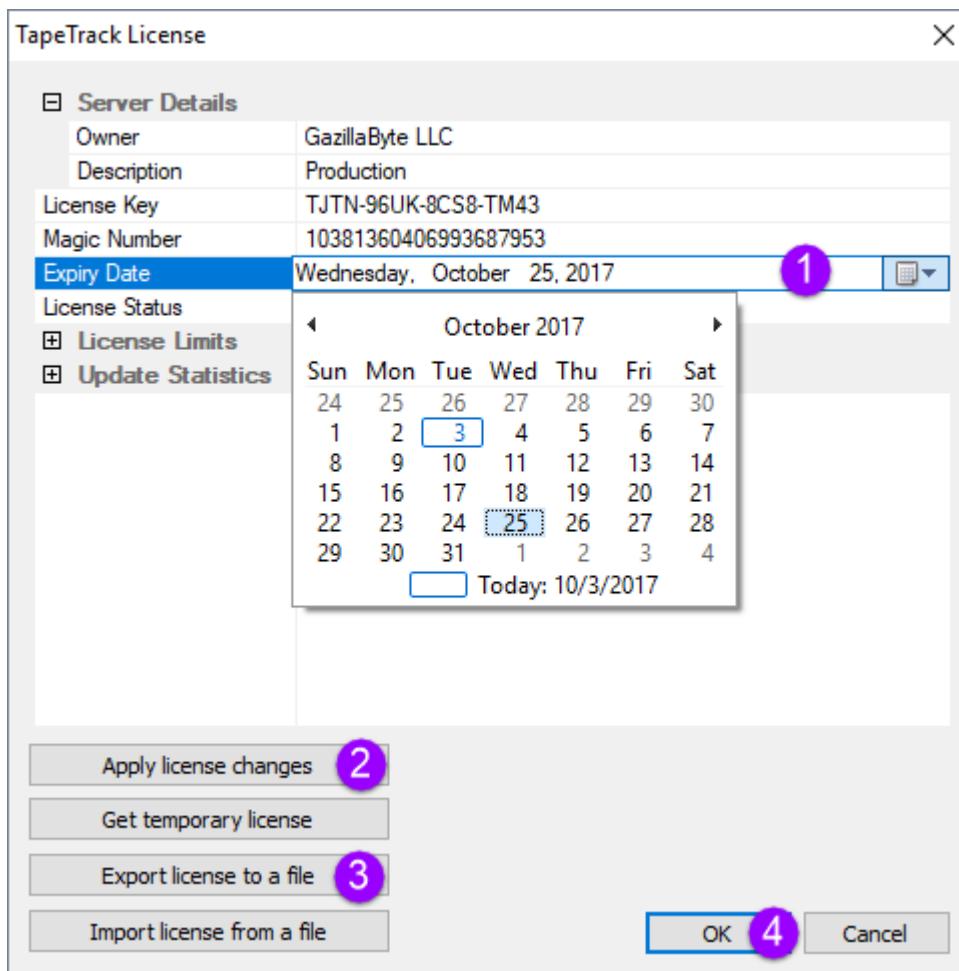


If you are close to your expiry date you will receive a warning about a short expiry date, click Yes to continue.



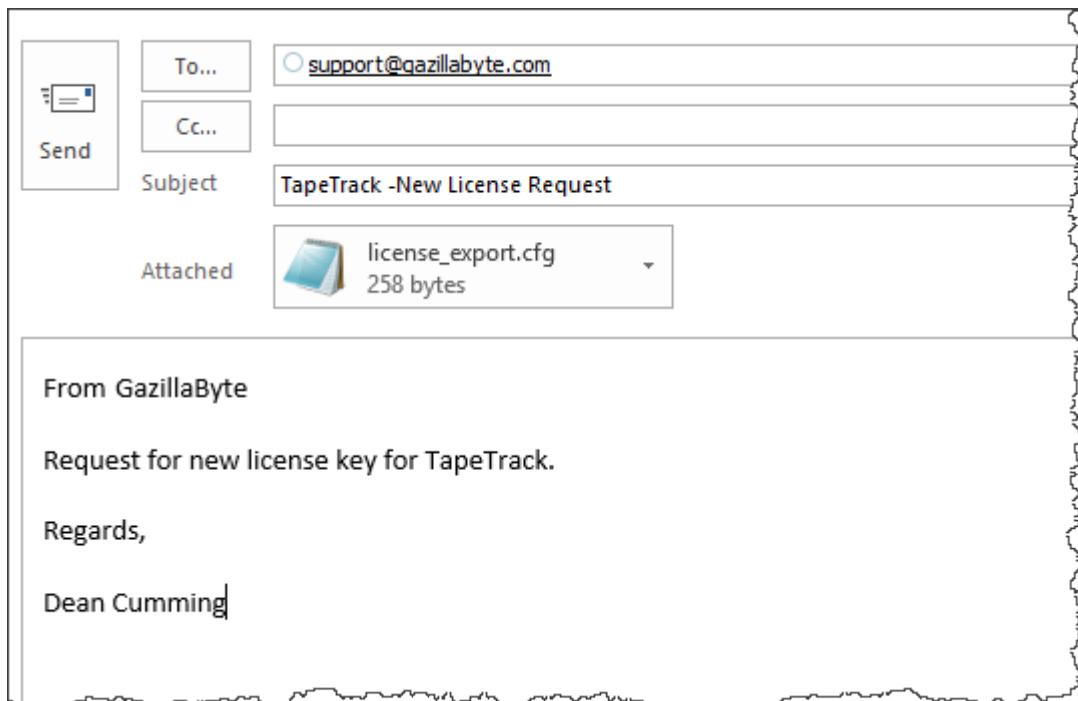
Change the expiry date to the new end date (1) and click **Apply license changes** (2) and **Export license to file**(3), this time saving under a different name (e.g. license\_export.cfg).

Click **OK**(4) to exit.



Forward this file to [support@gazillabyte.com](mailto:support@gazillabyte.com) with a subject indicating that you require a new license key.

Once a new key has been cut you will receive a new license config file with instructions for installation.



Click Import license from a file and select the first file exported (e.g.current\_license.cfg).

Click Apply license changes to reinstate your old license values.

If you have left this process until after your license has expired, clicking Get temporary license and OK will give a 12 day license to enable you to keep using TapeTrack until your new key is applied.

From:  
<https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:  
[https://rtfm.tapetrack.com/master/full\\_license?rev=1534731856](https://rtfm.tapetrack.com/master/full_license?rev=1534731856)



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