## **Permanent License**

A permanent license key will allow you to operate the TapeTrack software without restriction until the expiry date associated with your license occurs.

Permanent license/s to TapeTrack are restricted to those who have a written End User License Agreement (EULA) with GazillaByte.

The process of upgrading to or extending a full license involves:

- Altering the license values using TapeMaster (If upgrading from a new installation)
- Exporting the updated license file to GazillaByte to have a new license key cut
- Installing the new license config file (when received) containing your new license key.

It might take a few hours to get a new permanent license. If you need a license quickly, please follow the Temporary License Instructions.

## **Obtaining Or Extending A Permanent License**

If you are upgrading from a free license directly to a permanent license follow the instructions in the trial license section, making sure you enter the correct expiry date and not a 90 day expiry date.

If extending the expiry date on an already permanent license or upgrading from a 90 day license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your current tapemaster password if it has been changed) or current user with tapemaster rights.

From the menu click  $\texttt{Help} \rightarrow \texttt{Framework}$  Server Licensing

To preserve current license values, click Export license to a file and save the file with a descriptive name (e.g.current\_license.cfg).



🚺 Save As				×
$\leftarrow$ $\rightarrow$ $\checkmark$ $\Uparrow$ Inis PC $\rightarrow$ Desktop	✓ <sup>™</sup>	Search Desktop		ρ
Organize 🔻 New folder				?
This PC				
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Downloads				
File name: current_license.cfg				~
Save as type: Config Files (*.cfg)				~
∧ Hide Folders		Save 💦	Cancel	

If you are close to your expiry date you will receive a warning about a short expiry date, click Yes to continue.

Short Expiry Warning	$\times$
The license you are exporting has an expiry date with the next 5 days. Are you sure you want to export it?	
Yes No	

Change the expiry date to the new end date (1) and click Apply license changes (2) and Export license to file(3), this time saving under a different name (e.g. license\_export.cfg).

TapeTrack License		×		
<ul> <li>Server Details         <ul> <li>Owner</li> <li>Description</li> </ul> </li> <li>License Key         <ul> <li>Magic Number</li> </ul> </li> <li>Expiny Date</li> <li>License Status</li> <li>License Limits</li> <li>Update Statistics</li> </ul>	GazillaByte LLC Production TJTN-96UK-8CS8-TM43 10381360406993687953 Wednesday, October 25, 2017 October 2017 Sun Mon Tue Wed Thu Fri Sat 24 25 26 27 28 29 30 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 1 2 3 4 Today: 10/3/2017			
Apply license chang	jes 2			
Get temporary license				
Export license to a file 3				
Import license from a file OK 4 Cancel				

To reinstate current license, click Import license from a file and select the first file exported (e.g.current\_license.cfg).

Click Apply license changes to reinstate your current license values.

If you have left this process until after your license has expired, rather than import your current license file, clicking Get temporary license will give a 12 day license to enable you to keep using TapeTrack until your new key is applied.

Click 0K(4) to exit TapeTrack License window.

Forward the exported file (with new expiry date) to support@gazillabyte.com with a subject indicating that you require a new license key.

Once a new key has been cut you will receive a new license configuration file with instructions for installation.

= <b>-</b>	To	Support@gazillabyte.com
Send	Subject	TapeTrack -New License Request
	Attached	license_export.cfg 258 bytes
From	GazillaByte	
Reque	st for new li	cense key for TapeTrack.
Regard	ds,	
Dean (	Cumming	
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From: https://rtfm.tapetrack.com/ - **TapeTrack Documentation** 

Permanent link: https://rtfm.tapetrack.com/master/full\_license?rev=1539649018

Last update: 2025/01/21 22:07

