

# Permanent License

A permanent license key will allow you to operate the TapeTrack software until the expiry date associated with your license occurs.

Permanent license/s to TapeTrack are restricted to those who have a written End User License Agreement (EULA) with GazillaByte.

The process of upgrading to or extending a full license involves:

- Altering the license values using TapeMaster (If upgrading from a new installation)
- Exporting the updated license file to GazillaByte to have a new license key cut
- Installing the new license config file (when received) containing your new license key.



It might take a few hours to get a new permanent license. If you need a license quickly, please follow the [Temporary License Instructions](#).

## Obtaining Or Extending A Permanent License

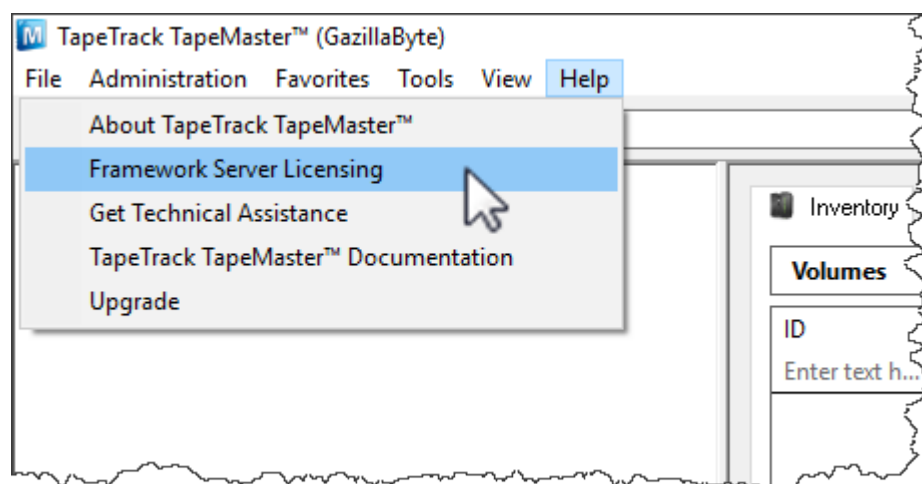


If you are upgrading from a free license directly to a permanent license follow the instructions in the [trial license](#) section, making sure you enter the correct expiry date and not a 90 day expiry date.

If extending the expiry date on an already permanent license or upgrading from a 90 day license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your current tapemaster password if it has been changed) or current user with tapemaster rights.

From the menu click Help → Framework Server Licensing.

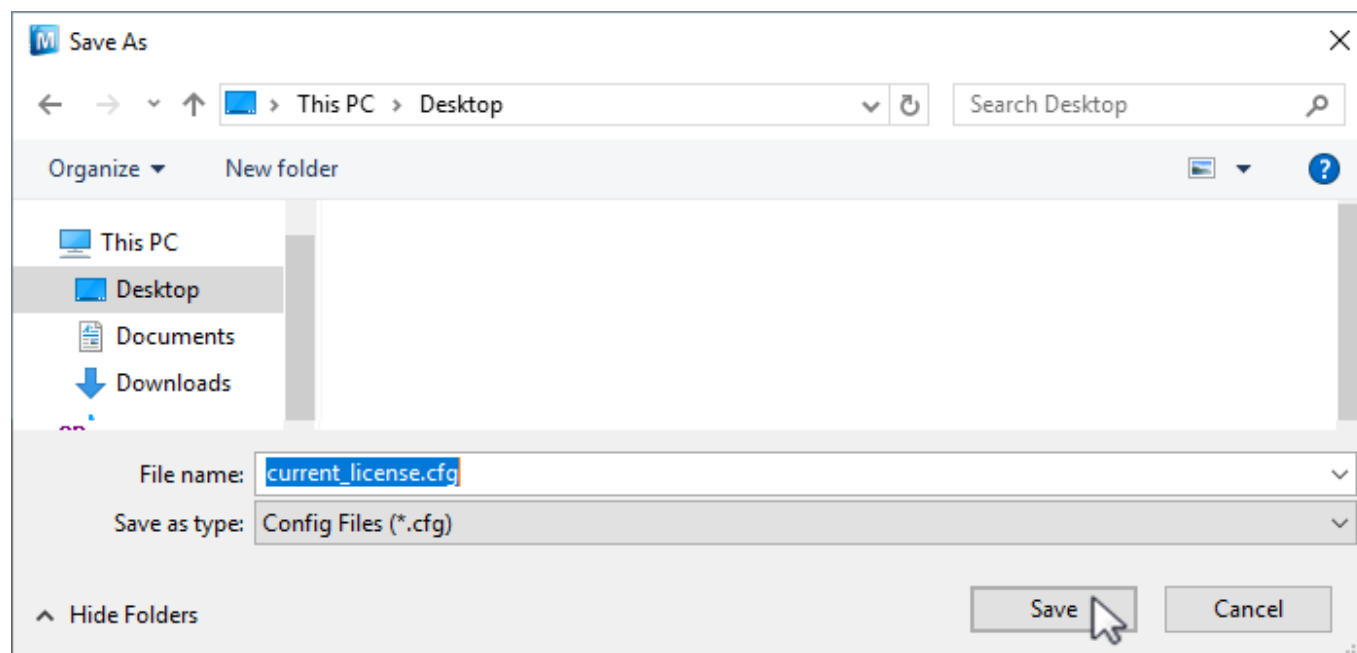




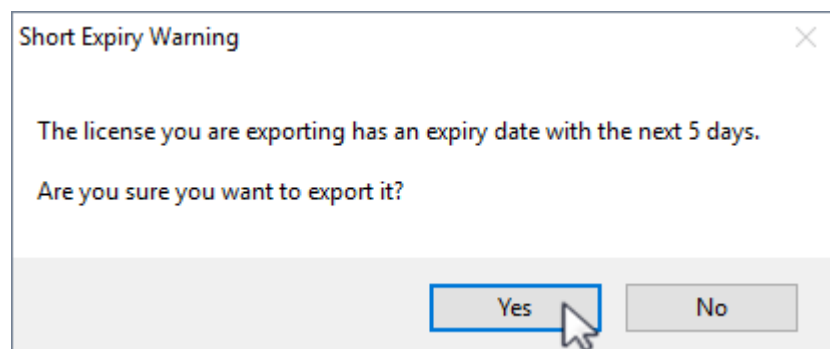
If the menu option **Framework Server Licensing** is grayed out and inaccessible, you do not have sufficient privileges (tapemaster rights) to alter the software license

## Export Current License Details

To preserve current license values, click **Export license to a file** and save the file with a descriptive name (e.g. `current_license.cfg`).



If you are close to your expiry date you will receive a warning about a short expiry date, click **Yes** to continue.



## Update License Details

Change the expiry date to the new end date (1) and click **Apply license changes** (2) and **Export license to file**(3), this time saving under a different name (e.g. `license_export.cfg`).

The screenshot shows the 'TapeTrack License' window. On the left is a sidebar with 'Server Details' expanded, containing 'Owner' (GazillaByte LLC), 'Description' (Production), 'License Key' (TJTN-96UK-8CS8-TM43), 'Magic Number' (10381360406993687953), 'Expiry Date' (Wednesday, October 25, 2017), 'License Status', 'License Limits', and 'Update Statistics'. The 'Expiry Date' field is highlighted with a blue circle and a '1'. A calendar for October 2017 is open, showing the 25th selected with a blue circle and a '2'. Below the calendar are buttons: 'Apply license changes' (blue circle and '2'), 'Get temporary license', 'Export license to a file' (blue circle and '3'), and 'Import license from a file'. At the bottom right are 'OK' (blue circle and '4') and 'Cancel' buttons.

Sun	Mon	Tue	Wed	Thu	Fri	Sat
24	25	26	27	28	29	30
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4

Today: 10/3/2017

## Import License Details

To reinstate current license, click `Import license from a file` and select the first file exported (e.g. `current_license.cfg`).

Click `Apply license changes` to reinstate your current license values.





If you have left this process until after your license has expired, rather than import your current license file, clicking `Get temporary license` will give a 12 day license to enable you to keep using TapeTrack until your new key is applied.

Click OK(4) to exit TapeTrack License window.

## Forward License

Forward the exported file (with new expiry date) to [support@gazillabyte.com](mailto:support@gazillabyte.com) with a subject indicating that you require a new license key.

Once a new key has been cut you will receive a new license configuration file with instructions for installation.

 Send	To...	<a href="mailto:support@gazillabyte.com">support@gazillabyte.com</a>
	Cc...	
	Subject	TapeTrack -New License Request
	Attached	 license_export.cfg 258 bytes

From GazillaByte

Request for new license key for TapeTrack.

Regards,

Dean Cumming

From:

<https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:

[https://rtfm.tapetrack.com/master/full\\_license?rev=1574896060](https://rtfm.tapetrack.com/master/full_license?rev=1574896060)Last update: **2025/01/21 22:07**