

# Permanent License

A permanent license key will allow you to operate the TapeTrack software until the expiry date associated with your license occurs.

Permanent license/s to TapeTrack are restricted to those who have a written End User License Agreement (EULA) with GazillaByte.

The process of upgrading to or extending a full license involves:

- Altering the license values using TapeMaster (If upgrading from a new installation)
- Exporting the updated license file to GazillaByte to have a new license key cut
- Installing the new license config file (when received) containing your new license key.



It might take a few hours to get a new permanent license. If you need a license quickly, please follow the [Temporary License Instructions](#).

## Obtaining Or Extending A Permanent License

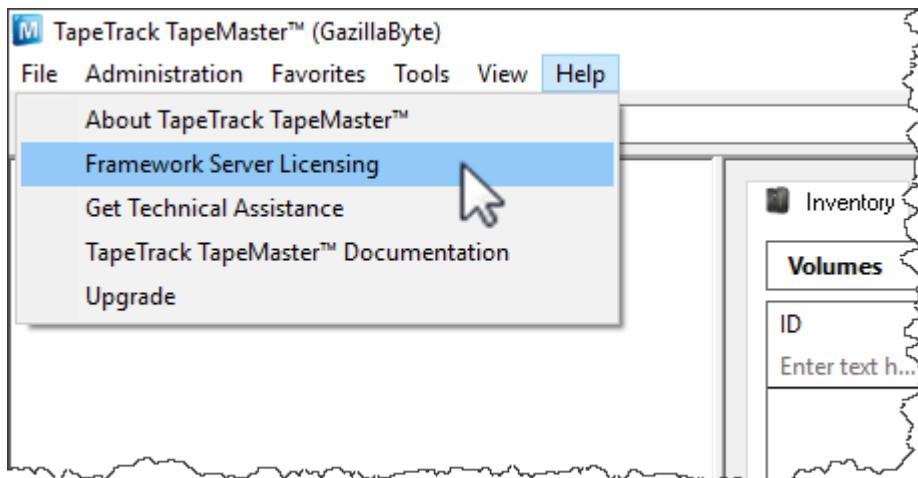


If you are upgrading from a free license directly to a permanent license follow the instructions in the [trial license](#) section, making sure you enter the correct expiry date and not a 90 day expiry date.

If extending the expiry date on an already permanent license or upgrading from a 90 day license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your current tapemaster password if it has been changed) or current user with tapemaster rights.

From the menu click Help → Framework Server Licensing.

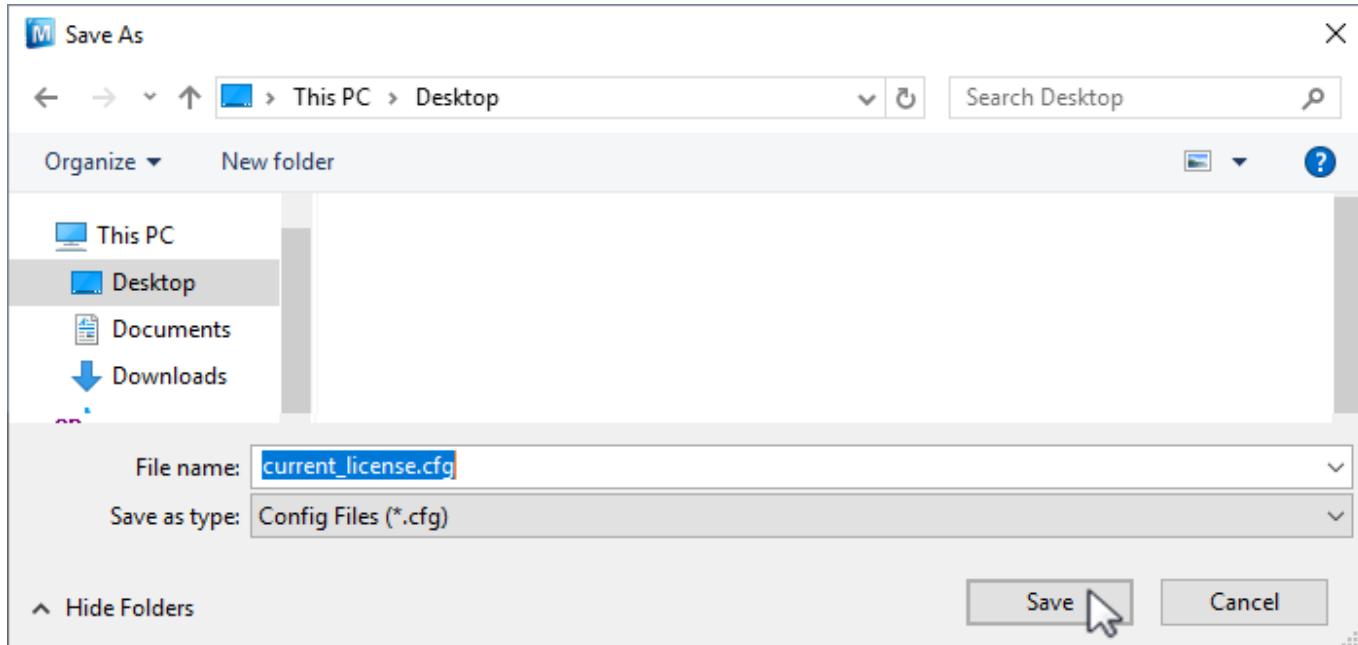




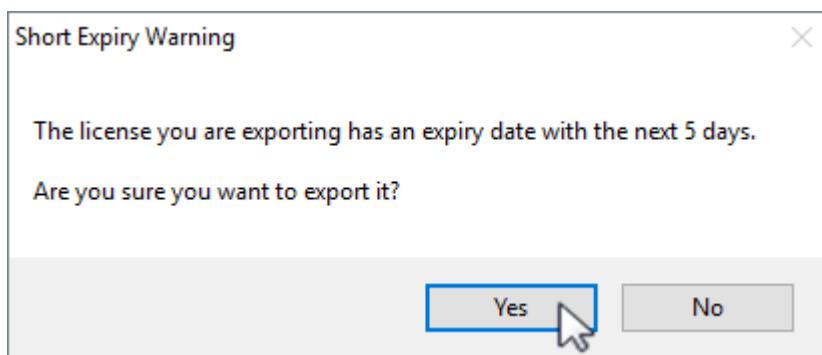
If the menu option **Framework Server Licensing** is grayed out and inaccessible, you do not have sufficient privileges (tapemaster rights) to alter the software license

## Export Current License Details

To preserve current license values, click **Export license to a file** and save the file with a descriptive name (e.g.current\_license.cfg).

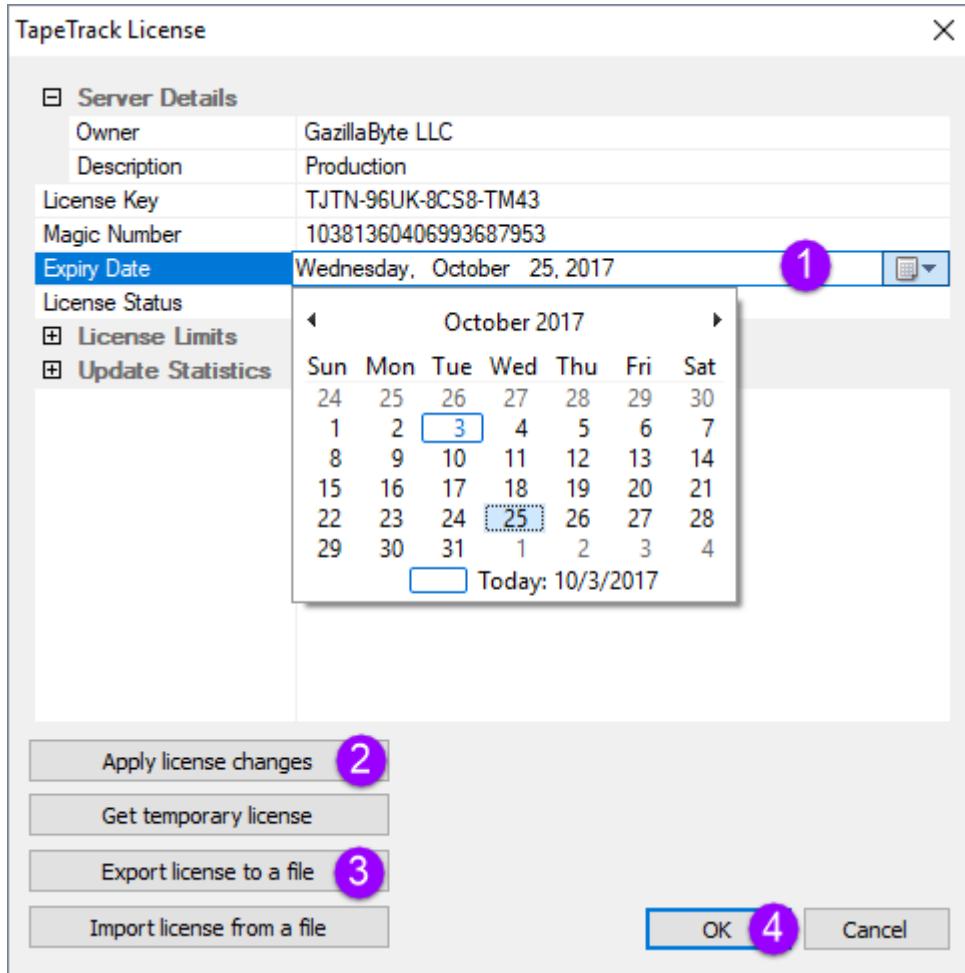


If you are close to your expiry date you will receive a warning about a short expiry date, click **Yes** to continue.



## Update License Details

Change the expiry date to the new end date (1) and click **Apply license changes** (2) and **Export license to file**(3), this time saving under a different name (e.g. license\_export.cfg).



## Import License Details

To reinstate current license, click **Import license from a file** and select the first file exported (e.g.current\_license.cfg).

Click **Apply license changes** to reinstate your current license values.



If you have left this process until after your license has expired, rather than import your current license file, clicking **Get temporary license** will give a 12 day license to enable you to keep using TapeTrack until your new key is applied.

Click **OK(4)** to exit TapeTrack License window.

## Forward License

Forward the exported file (with new expiry date) to [support@gazillabyte.com](mailto:support@gazillabyte.com) with a subject indicating that you require a new license key.

Once a new key has been cut you will receive a new license configuration file with instructions for installation.

To... [support@gazillabyte.com](mailto:support@gazillabyte.com)

Cc...

Subject TapeTrack -New License Request

Attached  license\_export.cfg  
258 bytes

From GazillaByte

Request for new license key for TapeTrack.

Regards,

Dean Cumming

From:  
<https://rtfm.tapetrack.com/> - **TapeTrack Documentation**



Permanent link:  
[https://rtfm.tapetrack.com/master/full\\_license?rev=1574896060](https://rtfm.tapetrack.com/master/full_license?rev=1574896060)

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