Journal Entry

A Journal Entry is a Customer-level record written to the TapeTrack Journal database.

Journal Entries can be used to record Customer activity that is not represented by a normal Volume movement or storage transaction.

For billing, a Journal Entry can represent a chargeable service such as:

- Express delivery.
- Overnight delivery.
- Immediate delivery.
- Special handling.
- Emergency retrieval.
- Additional administration.
- Other Customer-specific services.

Journal Entries are identified by a Journal Note Type index. The index is matched by an `AddJournalChargeItem` rule when the Customer's `.ttstats` file is processed by TMSS10LogStatsProcess.

Journal Note Types

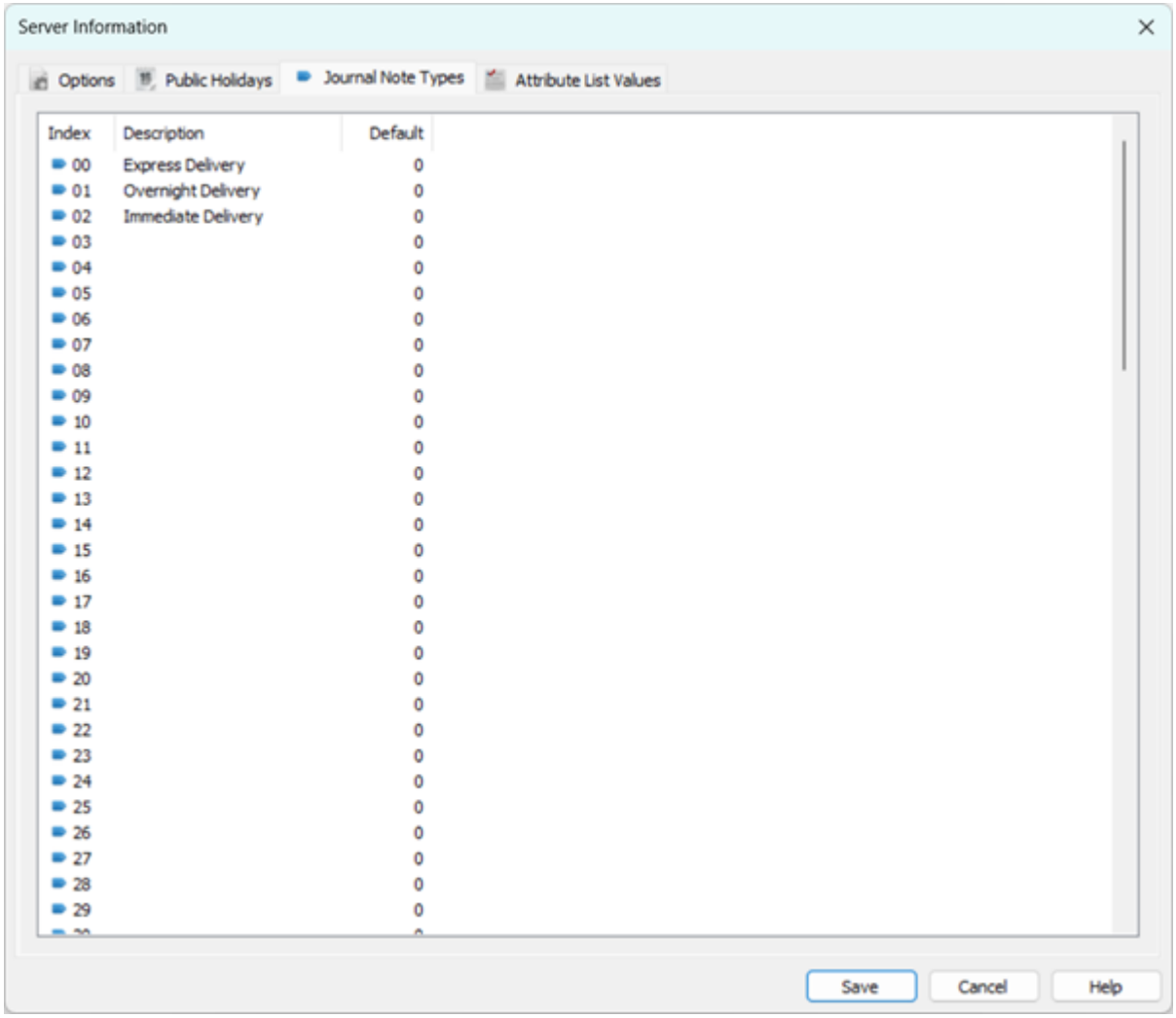
Journal Note Types provide a controlled list of entries that users can select when recording Customer activity.

Each Journal Note Type has:

- An Index.
- A Description.

The Index is the value used by the Billing Rules.

The Description is the readable value presented to the user.



Once a Journal Note Type is used for billing, do not reuse its Index for a different service. Changing the meaning of an existing Index may cause historical and current activity to be billed incorrectly.

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