

Journal Entry

A Journal Entry is a Customer-level record written to the TapeTrack Journal database.

Journal Entries can be used to record Customer activity that is not represented by a normal Volume movement or storage transaction.

For billing, a Journal Entry can represent a chargeable service such as:

- Express delivery.
- Overnight delivery.
- Immediate delivery.
- Special handling.
- Emergency retrieval.
- Additional administration.
- Other Customer-specific services.

Journal Entries are identified by a Journal Note Type index. The index is matched by an `AddJournalChargeItem` rule when the Customer's `.ttstats` file is processed by [TMSS10LogStatsProcess](#).

Journal Note Types

Journal Note Types provide a controlled list of entries that users can select when recording Customer activity.

Each Journal Note Type has:

- An Index: Value used by the Billing Rules.
- A Description: Readable value presented to the user.

Server Information

OptionsPublic HolidaysJournal Note TypesAttribute List Values

Index	Description	Default
00	Express Delivery	0
01	Overnight Delivery	0
02	Immediate Delivery	0
03		0
04		0
05		0
06		0
07		0
08		0
09		0
10		0
11		0
12		0
13		0
14		0
15		0
16		0
17		0
18		0
19		0
20		0
21		0
22		0
23		0
24		0
25		0
26		0
27		0
28		0
29		0
30		0

SaveCancelHelp



Once a Journal Note Type is used for billing, do not reuse its Index for a different service. Changing the meaning of an existing Index may cause historical and current activity to be billed incorrectly.

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