

# Logon

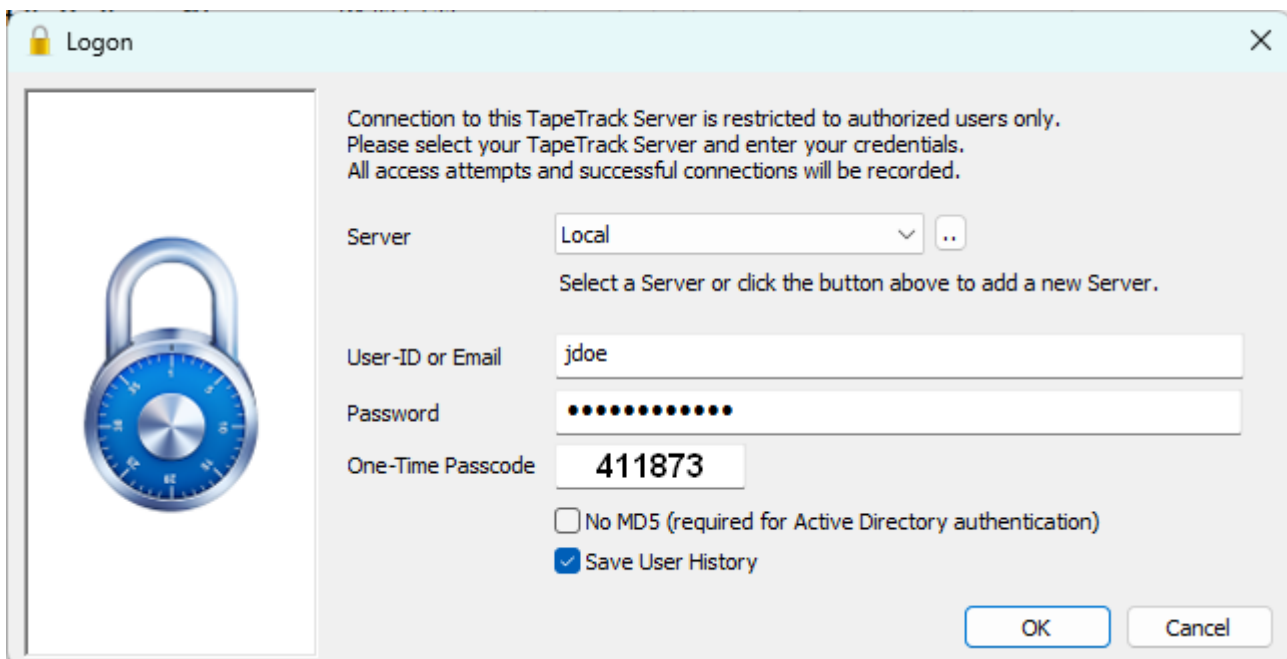
When you execute TapeTrack TapeMaster you will be presented with a splash screen for a short time and then the login window. If TapeMaster is already open, to open the login window select, from the main menu, File → Login.

Select your server from the dropdown menu.

Enter your user ID and password.

Check **No MD5** if using Active Domain Integration.

Click OK to login.



Logon

Connection to this TapeTrack Server is restricted to authorized users only.  
Please select your TapeTrack Server and enter your credentials.  
All access attempts and successful connections will be recorded.

Server: Local

Select a Server or click the button above to add a new Server.

User-ID or Email: jdoe

Password: .....

One-Time Passcode: 411873

No MD5 (required for Active Directory authentication)

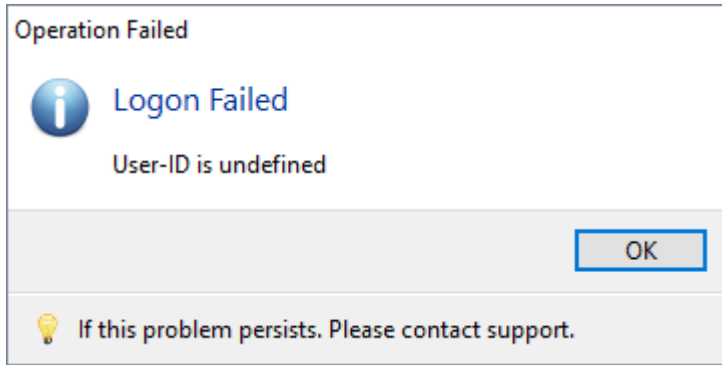
Save User History

OK Cancel

## Login Errors

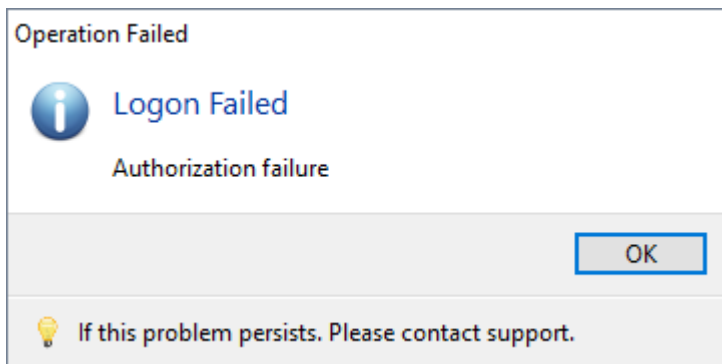
### Incorrect User Name

If you enter an incorrect username you will see a popup saying **User Undefined**. Check to make sure your user name is correct before logging in.



## Incorrect Password

If you enter an incorrect password you will see a popup saying **Login Failed**. Ensure your password is typed in correctly.



After 4 incorrect logins, user access will be revoked as a security measure. To reactivate access your administrator will need to reset your password.

From:  
<https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:  
<https://rtfm.tapetrack.com/master/logon?rev=1508944795>

Last update: **2025/01/21 22:07**

