When you execute TapeTrack TapeMaster you will be presented with a splash screen for a short time and then the login window. If TapeMaster is already open, to open the login window select, from the main menu, File \rightarrow Login.

Select your server from the dropdown menu.

Enter your user ID and password.

Check **No MD5** if using Active Domain Integration.

Click OK to login.

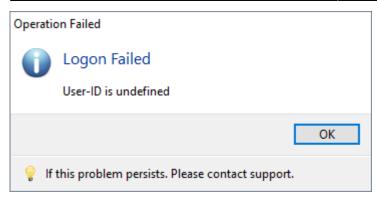
Logon			×
	Please select your Ta	apeTrack Server is restricted to authorized users only. apeTrack Server and enter your credentials. and successful connections will be recorded.	
	Server	Local \checkmark Select a Server or click the button above to add a new Server.	
	User-ID or Email Password	jdoe	
	One-Time Passcode	411873 No MD5 (required for Active Directory authentication)	_
		Save User History	
		OK Cance	

Login Errors

Incorrect User Name

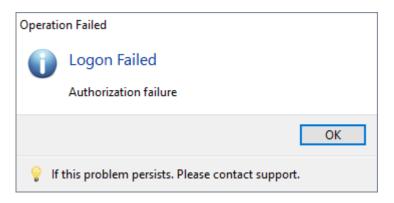
If you enter an incorrect username you will see a popup saying **User Undefined**. Check to make sure your user name is correct before logging in.

1/2



Incorrect Password

If you enter an incorrect password you will see a popup saying **Login Failed**. Ensure your password is typed in correctly.



After 4 incorrect logins, user access will be revoked as a security measure. To reactivate access your administrator will need to reset your password.

