2025/12/01 11:23 1/2 logon

Logon

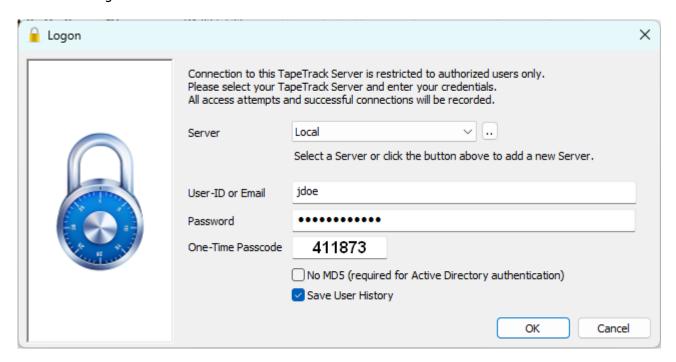
When you execute TapeTrack TapeMaster you will be presented with a splash screen for a short time and then the login window. If TapeMaster is already open, to open the login window select, from the main menu, File \rightarrow Login.

Select your server from the drop-down menu.

Enter your user ID and password.

Check **No MD5** if using Active Domain Integration.

Click 0K to login.

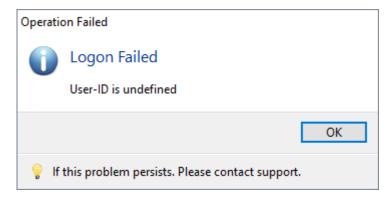


Login Errors

Incorrect User Name

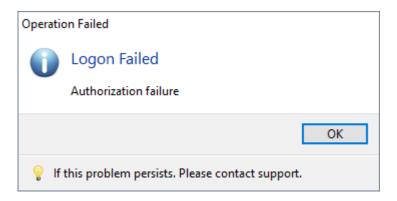
If you enter an incorrect username you will see a popup saying **User Undefined**. Check to make sure your user name is correct before logging in.





Incorrect Password

If you enter an incorrect password you will see a popup saying **Logon Failed**. Ensure your password is typed in correctly.



After 4 incorrect logins, user access will be revoked as a security measure. To reactivate access your administrator will need to reset your password.



https://rtfm.tapetrack.com/ - TapeTrack Documentation

Permanent link:

https://rtfm.tapetrack.com/master/logon?rev=1513117429

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