## Logon

When you execute TapeTrack TapeMaster you will be presented with a splash screen for a short time and then the login window. If TapeMaster is already open, to open the login window select, from the main menu, File  $\rightarrow$  Login.

Select your server from the drop-down menu.

Enter your user ID and password.

Check **No MD5** if using Active Domain Integration.

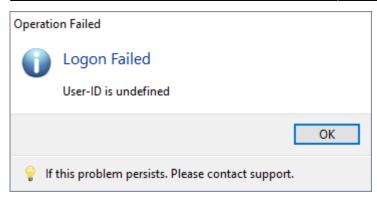
Click 0K to login.

Logon			×
	Please select your Ta	apeTrack Server is restricted to authorized users only. apeTrack Server and enter your credentials. and successful connections will be recorded.	
	Server	Local $\checkmark$ Select a Server or click the button above to add a new Server.	
	User-ID or Email	jdoe	
	Password	•••••	
	One-Time Passcode	411873	
		□ No MD5 (required for Active Directory authentication)	
		Save User History	
		OK Cance	!

## Login Errors

## **Incorrect User Name**

If you enter an incorrect username you will see a popup saying **User-ID is undefined**. Check to make sure your user name is correct before logging in.



## **Incorrect Password**

If you enter an incorrect password you will see a popup saying **Logon Failed**. Ensure your password is typed in correctly.



After 4 incorrect logins, user access will be revoked as a security measure. To reactivate access your administrator will need to reset your password.

