

# Logon

When you execute TapeTrack TapeMaster you will be presented with a splash screen for a short time and then the login window. If TapeMaster is already open, to open the login window select, from the main menu, File → Login.

## Desktop Logon



All user and server details shown are examples only. You will need to insert your own values in order to make a successful connection to your server.

To Logon from your desktop, select your server from the drop-down menu.

Enter your [User-ID](#) and [Password](#).

Check  No MD5 if using Active Domain Integration.

If you have been assigned [One Time Password](#) and have not yet activated it, follow the instructions at

If you have been assigned [One Time Password](#) and have activated it, enter the code from your authenticator app.

Click OK to login.

Logon

Connection to this TapeTrack Server is restricted to authorized users only.  
Please select your TapeTrack Server and enter your credentials.  
All access attempts and successful connections will be recorded.

Server: Local

Select a Server or click the button above to add a new Server.

User-ID or Email: jdoe

Password: .....

One-Time Passcode: 411873

No MD5 (required for Active Directory authentication)

Save User History

OK Cancel

## Login Errors

For troubleshooting login errors see [Troubleshooter Login](#)

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