

Desktop Logon



All user and server details shown are examples only. You will need to insert your own values in order to make a successful connection to your server.

To Logon from your desktop, select your server from the drop-down menu.

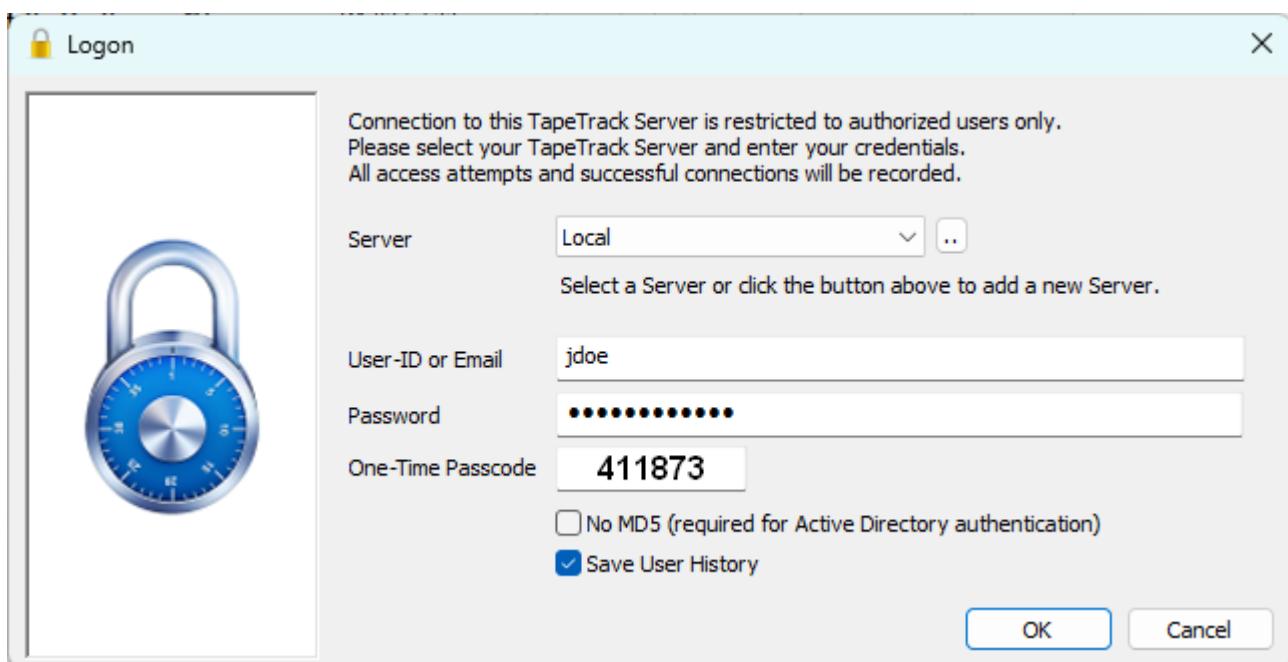
Enter your [User-ID](#) and [Password](#).

Check No MD5 if using Active Domain Integration.

If you have been assigned [One Time Password](#) and have not yet activated it, follow the instructions at

If you have been assigned [One Time Password](#) and have activated it, enter the code from your authenticator app.

Click **OK** to login.



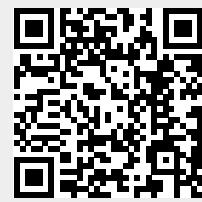
Login Errors

For troubleshooting login errors see [Troubleshooter Login](#)

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Permanent link:

<https://rtfm.tapetrack.com/master/logon?rev=1529539214>

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