# Setting TapeTrack License

# Overview

When initially installed, the TapeTrack Framework Server will allow up to 100 tape volumes using a free license. To add more than 100 volumes or operate with more than 100 volumes you will need upgrade your TapeTrack license from the free license key to either a temporary license, 90 day trial license or permanent license key.

# **Temporary License**

A temporary license key will allow you to operate the TapeTrack Software without restriction, but this mode of licensing is reserved for those evaluating the TapeTrack Software or those needing a license in an emergency situation. Temporary licenses are restricted to less than two weeks.

To obtain a temporary license:

1. Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

🔒 Logon			$\times$
Logon	Connection to this Ta Please select your Ta All access attempts at Server ta User or Email ta Password	peTrack Server is restricted to authorized users only. peTrack Server and enter your credentials. nd successful connections will be recorded. petrack	×
		OK Cancel	

2. From the menu click  $\text{Help} \rightarrow \text{Framework}$  Server Licensing

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File	Administration Favorites Tools View Help	**************************************					
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r	Framework Server Licensing						
	Get Technical Assistance	Inventory S					
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TapeTrack License		×
Server Details		
Owner	GazillaByte LLC	
Description	Production	
License Key	TJTN-96UK-8CS8-TM43	
Magic Number	10381360406993687953	
Expiry Date	Monday, October 09, 2017	
License Status	OK	
Elicense Limits		
Update Statistics		
Apply license changes		
Get temporary license		
Export license to a f	file	
Import license from a	file OK Cancel	

4. Press **F5** while in the customer tree window to refresh new information. Your **License Status** should now display **OK** and your expiry date should now be approximately 12 days from now.

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[]] TapeTrack TapeMaster™	
File Administration Favorites Tools View Help	
Customer Filter	
GazillaByte LLC - Production (2,736/750)	📱 Inventory 😧 DR Strategies 🔏 Data Clusters 🔟 Simple Management 🛄 Uploaded Files
ia	Volumes
F5	ID     Current Location     Target Location     Flags     Move Time       Enter text h     There is the
	List contains 0 records
	Repositories
	Connection 127.0.0.1 uses AES 256 bit encryption DapeTrack Server License is OK

## 90 Day Trial License

To Upgrade your free license to a full evaluation license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click Help → Framework Server Licensing

In the TapeTrack License window change the default values to your preferred details:

#### **Server Details**

Change Owner (A) from ACME Corp to your company name (e.g. GazillaByte)

Change description (A) value to something more relevant (e.g. **Production**)

Set Expiry Date (B) to new expiry (e.g. 90 days from today)

#### **License Limits**

Change Volumes (C) to desired number (0 = unlimited)

TapeTrac	k License		;	×
🗆 Se	rver Details			
Ow	ner	GazillaByte LLC		
De	scription	Production	•••	
Licens	e Key	T6E5-NSDT-85KC-FD43		
Magic	Number	1194016902752965329	•	
Expiry	Date	Saturday, August 12, 2017	B	
Licens	e Status	OK	•	
License Limits				
Use	ers	0		
Cu	stomers	0	С	
Vol	umes	0	•	
🕀 Up	date Statistics			
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#### **Exporting License**

Once all changes have been made, click Apply license changes and Export license to a file to export updated license file to a known name (e.g. LicenseExport.cfg) and location.

Check the information in the config file (LicenseExport.cfg) by opening in Notepad or similar text editor and check all information has been updated and is correct. If it is not correct, delete file and repeat the above steps.

```
license_export.cfg - Notepad
                                                                 File Edit Format View Help
license :
{
  owner = "GazillaByte LLC";
  description = "Production";
  key = "T6E5-NSDT-85KC-FD43";
  magic number = "1194016902752965329";
  expiry = "Aug 12 2017";
  limits :
  {
    users = 0;
    customers = 0;
    volumes = 0;
  };
};
```

Forward this file to support@gazillabyte.com with a subject indicating that you require a new license key. Once a new key has been cut you will receive a new license config file with instructions for installation.

#### Installing Temporary License

To allow you to start using TapeTrack until your new key is installed click Get temporary license and OK

Press **F5** while in the customer tree window to refresh new information (Company name etc.)

TapeTrack TapeMaster should now display your new **Owner** name in place of ACME and the lower right of the screen should display TapeTrack Server License is OK

TapeTrack License		×
Server Details		
Owner	GazillaByte LLC	
Description	Production	
License Key	TJTN-96UK-8CS8-TM43	
Magic Number	10381360406993687953	
Expiry Date	Monday, October 09, 2017	
License Status	ОК	
Elicense Limits		
Update Statistics		
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## **Permanent License**

A permanent license key will allow you to operate the TapeTrack software without restriction until the expiry date associated with your license occurs.

Permanent license/s to TapeTrack are restricted to those who have an written End User License Agreement (EULA) with GazillaByte.

To obtain a permanent license:

If you are upgrading from a free license directly to a permanent license follow the instructions in the 90 day trial license section, making sure you enter the correct expiry date and not a 90 day date.

If extending the expiry date on an already permanent license or upgrading from a 90 day license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click  $Help \rightarrow Framework$  Server Licensing

Click Export License to File and save the file somewhere locatable with a descriptive name

(e.g.currentLicense.cfg). If you are close to your expiry date you will receive a warning about a short expiry date, click Yes to continue.

Change the expiry date to the new end date and click Apply License Changes and Export License to File, this time saving under a different name (e.g. licenseExport.cfg).

TapeTrack License		×
<ul> <li>Server Details         <ul> <li>Owner</li> <li>Description</li> </ul> </li> <li>License Key         <ul> <li>Magic Number</li> <li>Expiny Date</li> <li>License Status</li> <li>License Limits</li> <li>Update Statistics</li> </ul> </li> </ul>	GazillaByte LLC Production TJTN-96UK-8CS8-TM43 10381360406993687953 Wednesday, October 25, 2017 October 2017	
Apply license chang	jes <b>(2</b> )	
Get temporary licen	se	
Export license to a	file 3	
Import license from a	a file OK [	Cancel

Forward this file to support@gazillabyte.com with a subject indicating that you require a new license key. Once a new key has been cut you will receive a new license config file with instructions for installation.

	To Cc	Support@gazillabyte.com		
Send	Subject	TapeTrack -New License Request		
	Attached	license_export.cfg 258 bytes		
From GazillaByte				
Reque	Request for new license key for TapeTrack.			
Regard	Regards,			
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	~	; { ``~~		

Click Import License and select the first file exported (e.g.currentLicense.cfg). Click Apply License Changes to reinstate your old license values. If you have left this process to after your license has expired, clicking Get Temporary License will give a 12 day license to enable you to keep using TapeTrack until your new key is applied.

### **Importing License**

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click Help → Framework Server Licensing

Click Export License to File and save the file somewhere locatable with a descriptive name (e.g.backupLicense.cfg).

Click Import License and select the new license config file you received. Click Apply License Changes to save updated values. Your expiry date should now be updated and License Status should read **OK**. Click OK to close license window.

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		Server Details		
	-		Cut Buckle	
		Owner	GazillaByte LLC	
		Description	Production	
	Lic	ense Key	TJTN-96UK-8CS8-TM43	
	Ma	igic Number	10381360406993687953	
	Exp	piry Date	Monday, October 09, 2017	
	Lic	ense Status	ОК	
	+	License Limits		
	+	Update Statistics		
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Click in the Customer window (Left side of TapeMaster) and press F5 to refresh new information.

If after installing new license configuration file your **License Status** still reads **Not-OK**, reinstall old configuration (backupLicense.cfg) file using above instructions and contact help desk support for further information. Alternatively you can click Get Temporary License to give you a 12 day expiry date to continue to use TapeTrack until your new key has been issued.

From: https://rtfm.tapetrack.com/ - TapeTrack Documentation

Permanent link: https://rtfm.tapetrack.com/master/set\_license?rev=1504892035
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