# Setting TapeTrack License

When initially installed, the TapeTrack Framework Server will allow up to 100 Volumes.

To add more than 100 Volumes, you will need upgrade your TapeTrack license to either a temporary license, 90 day trial license or permanent license key.

# **Temporary License**

A temporary license key will allow you to operate the TapeTrack Software without restriction, but this mode of licensing is reserved for those evaluating the TapeTrack Software or those needing a license in an emergency situation.



Temporary licenses are restricted to less than two weeks.

To obtain a temporary license:

1. Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

🔒 Logon		×
Logon	Connection to this TapeTrack Server is restricted to authoriz Please select your TapeTrack Server and enter your credent All access attempts and successful connections will be record Server tapetrack v . Selected a Server or click the button about User or Email tapemaster Password No MD5 (required for Active Directory Save User History	red users only. tals. fed. ye to add a new Server.
		OK Cancel

2. From the menu click Help  $\rightarrow$  Framework Server Licensing

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File	Administration Favorites Tools View	Help	**************************************
	About TapeTrack TapeMaster™		>
r	Framework Server Licensing		
	Get Technical Assistance		Inventory S
	TapeTrack TapeMaster™ Documentation		Volumes
	Upgrade		
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### 3. Click Get temporary license and OK

TapeTrack License		$\times$
Server Details		
Owner	GazillaByte LLC	
Description	Production	
License Key	TJTN-96UK-8CS8-TM43	
Magic Number	10381360406993687953	
Expiry Date	Monday, October 09, 2017	
License Status	OK	
Elicense Limits		
Update Statistics		
Apply license change Get temporary licens Export license to a f	se ke	
Import license from a		

4. Press F5 while in the customer tree window to refresh new information. Your **License Status** should now display **OK** and your expiry date should now be approximately 12 days from now.

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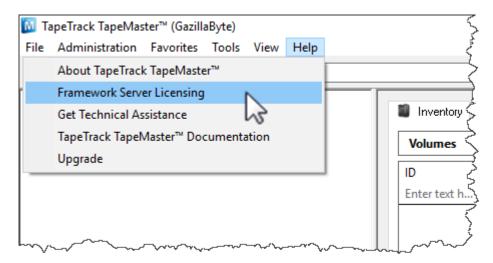
🚺 TapeTrack TapeMaster™	
File Administration Favorites Tools View Help	5
Customer Filter	
GazillaByte LLC - Production (2,736/750) GazillaByte LLC - Production (2,736/750) US02 - Los Angeles Data Center (326/0)	📱 Inventory 😧 DR Strategies 🔏 Data Clusters 🔟 Simple Management 🛄 Uploaded Files
B	Volumes
- •	ID Current Location Target Location Flags Move Time
	Enter text h 🛛 Enter text here 🍸 Enter text here 🍸 Enter 🍸 Enter te 🍸 Enter te
F5 the	
	List contains 0 records
	Repositories
	×
	Connection 127.0.0.1 uses AES 256 bit encryption

# 90 Day Trial License

To Upgrade your free license to a full evaluation license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click Help  $\rightarrow$  Framework Server Licensing



In the TapeTrack License window change the default values to your preferred details:

#### **Server Details**

Change Owner (A) from ACME Corp to your company name (e.g. GazillaByte)

Change description (A) value to something more relevant (e.g. Production)

Set Expiry Date (B) to new expiry (e.g. 90 days from today)

### **License Limits**

Change Volumes (C) to desired number (0 = unlimited)

Тар	eTrack License		×
E	Server Details		
	Owner	GazillaByte LLC	
	Description	Production	
L	icense Key	T6E5-NSDT-85KC-FD43	
N	lagic Number	1194016902752965329	
E	xpiry Date	Saturday, August 12, 2017	B
L	icense Status	ОК	
E	License Limits		
	Users	0	
	Customers	0	
	Volumes	0	
9	Update Statistics		
- 0			

### **Exporting License**

Once all changes have been made, click Apply license changes and Export license to a file to export updated license file to a known name (e.g. License\_Export.cfg) and location.

Check the information in the config file (License\_Export.cfg) by opening in Notepad or similar text editor and check all information has been updated and is correct. If it is not correct, delete the file and repeat the above steps with correct information.

```
license_export.cfg - Notepad
File Edit Format View Help
license :
{
  owner = "GazillaByte LLC";
  description = "Production";
  key = "T6E5-NSDT-85KC-FD43";
  magic number = "1194016902752965329";
  expiry = "Aug 12 2017";
  limits :
  {
    users = 0;
    customers = 0;
    volumes = 0;
  };
};
```

Forward this file to support@gazillabyte.com with a subject indicating that you require a new license

key. Once a new key has been cut you will receive a new license config file with instructions for installation.

### Installing Temporary License

To allow you to start using TapeTrack until your new key is installed click Get temporary license and OK

Press F5 while in the customer tree window to refresh new information (Company name etc.)

TapeTrack TapeMaster should now display your new **Owner** name in place of ACME and the lower right of the screen should display TapeTrack Server License is OK

TapeTrack License	×
Server Details	
Owner	GazillaByte LLC
Description	Production
License Key	TJTN-96UK-8CS8-TM43
Magic Number	10381360406993687953
Expiry Date	Monday, October 09, 2017
License Status	ОК
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# **Permanent License**

A permanent license key will allow you to operate the TapeTrack software without restriction until the expiry date associated with your license occurs.

Permanent license/s to TapeTrack are restricted to those who have an written End User License Agreement (EULA) with GazillaByte.

To obtain a permanent license:

If you are upgrading from a free license directly to a permanent license follow the instructions in the 90 day trial license section, making sure you enter the correct expiry date and not a 90 day date.

If extending the expiry date on an already permanent license or upgrading from a 90 day license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click  $Help \rightarrow Framework$  Server Licensing

Click Export License to a File and save the file somewhere locatable with a descriptive name (e.g.current\_license.cfg).

🚺 Save As					$\times$
← → • ↑ 🗖	> This PC > Desktop	√ Ō	Search Desktop		P
Organize 🔻 Ne	w folder			•	?
💻 This PC					
📃 Desktop					
Documents					
Downloads					
File name:	current_license.cfg				~
Save as type:	Config Files (*.cfg)				~
<ul> <li>Hide Folders</li> </ul>			Save 😡	Cancel	

If you are close to your expiry date you will receive a warning about a short expiry date, click Yes to continue.

Short Expiry Warning	$\times$
The license you are exporting has an expiry date with the next 5 days. Are you sure you want to export it?	
Yes No	

Change the expiry date to the new end date (1) and click Apply License Changes (2) and Export license to file(3), this time saving under a different name (e.g. License\_Export.cfg).

Click 0K(4) to exit.

TapeTrack License	×
<ul> <li>□ Server Details</li> <li>Owner</li> <li>Description</li> <li>License Key</li> <li>Magic Number</li> <li>Expiry Date</li> <li>License Status</li> <li>① License Limits</li> <li>① Update Statistics</li> </ul>	GazillaByte LLC Production TJTN-96UK-8CS8-TM43 10381360406993687953 Wednesday, October 25, 2017 October 2017 Sun Mon Tue Wed Thu Fri Sat 24 25 26 27 28 29 30 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 1 2 3 4 Today: 10/3/2017
Apply license change	es <b>(2)</b>
Get temporary licens	Se la
Export license to a fi	ile 3
Import license from a	file OK 4 Cancel

Forward this file to support@gazillabyte.com with a subject indicating that you require a new license key.

Once a new key has been cut you will receive a new license config file with instructions for installation.

==	То	support@gazillabyte.com
Send	Subject	TapeTrack -New License Request
	Attached	license_export.cfg 258 bytes
From	GazillaByte	
Reque	st for new li	cense key for TapeTrack.
Regard	ds,	
Dean (	Cumming	
	~	l l l

Click Import License and select the first file exported (e.g.current\_license.cfg).

Click Apply License Changes to reinstate your old license values.

If you have left this process until after your license has expired, clicking Get temporary license will give a 12 day license to enable you to keep using TapeTrack until your new key is applied.

# **Importing License**

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click  $Help \rightarrow Framework$  Server Licensing

🚺 Ta	peTrack TapeMaster™ (GazillaByte)	5
File	Administration Favorites Tools View Help	Ś
	About TapeTrack TapeMaster™	$\langle \rangle$
r	Framework Server Licensing	
	Get Technical Assistance	Inventory S
	TapeTrack TapeMaster™ Documentation	Volumes
	Upgrade	
_		
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Click Export License to a File and save the file somewhere locatable with a descriptive name (e.g. Backup\_License.cfg).

Click Import License and select the new license config file you received. Click Apply License Changes to save updated values.

Your expiry date should now be updated and License Status should read **OK**.

Tape	Track License		$\times$
	Server Details		
	Owner	GazillaByte LLC	
	Description	Production	
Lie	cense Key	TJTN-96UK-8CS8-TM43	
M	agic Number	10381360406993687953	
Ex	piry Date	Monday, October 09, 2017	
Lic	cense Status	ОК	
÷	License Limits		
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Click OK to close the License Window.

Click in the Customer window (Left side of TapeMaster) and press F5 to refresh new information.

🚺 TapeTrack TapeMaster™	(		
File Administration Favorites Tools View Help	5		
Customer Filter			
GazillaByte LLC - Production (2,736/750)         Image: Inventory         Image:			
US01 - New York Data Center (2,287/730) US03 - North Carolina Data Center (123/20)	Volumes		
	ID Current Location Target Location Flags Move Time		
	Enter text h 🝸 Enter text here 🝸 Enter text here 🍸 Enter 🍸 Enter te 🍸 Enter		
F5			
	List contains 0 records		
	Repositories		
J	Connection 127.0.0.1 uses AES 256 bit encryption <b>DapeTrack Server License is OK</b>		

## **Trouble Shooting**

If after installing new license configuration file your **License Status** still reads **Not-OK**, reinstall old configuration (backupLicense.cfg) file using above instructions and contact help desk support for further information.

Alternatively you can click Get Temporary License from the Framework Server Licensing window to give you a 12 day expiry date to continue to use TapeTrack until your new key has been issued.

TapeTrack License		$\times$
Server Details		
Owner	GazillaByte LLC	
Description	Production	
License Key	UH7G-DMKA-2K3S-9S43	
Magic Number	10381360406993687953	
Expiry Date	Sunday, October 15, 2017	
License Status	OK	
<ul> <li>∃ License Limits</li> <li>∃ Update Statistics</li> </ul>		
Apply license chan	ges	
Get temporary lice	nse	
Export license to a	file	
Import license from	a file OK Cano	el 🛛

#### From: https://rtfm.tapetrack.com/ - **TapeTrack Documentation**

Permanent link: https://rtfm.tapetrack.com/master/set\_license?rev=1510676243

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