# Setting TapeTrack License

When initially installed, the TapeTrack Framework Server will allow up to 100 Volumes.

To add more than 100 Volumes, you will need upgrade your TapeTrack license to either a temporary license, 90 day trial license or permanent license key.

# **Temporary License**

A temporary license key will allow you to operate the TapeTrack Software without restriction, but this mode of licensing is reserved for those evaluating the TapeTrack Software or those needing a license in an emergency situation.



Temporary licenses are restricted to less than two weeks.

To obtain a temporary license:

1. Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

🔒 Logon			×
	Please select you	is TapeTrack Server is restricted to authorized users only. ur TapeTrack Server and enter your credentials. pts and successful connections will be recorded.	
	Server	tapetrack        Selected a Server or dick the button above to add a new Server.	
	User or Email	tapemaster	
	Password		
1.1.1		No MD5 (required for Active Directory authentication)	
		Save User History	
		OK Cano	el

2. From the menu click Help  $\rightarrow$  Framework Server Licensing

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File	Administration Favorites Tools View Help	
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### 3. Click Get temporary license and OK

TapeTra	ck License		×
	erver Details		
	wner	GazillaByte LLC	
	escription	Production	
		TJTN-96UK-8CS8-TM43	
	se Key		
_	Number	10381360406993687953	
	Date	Monday, October 09, 2017	_
	se Status	OK	
	cense Limits		
ΞU	pdate Statistics		
	Apply license change	25	
	Get temporary licens		
	Export license to a fi	le	
I	mport license from a	file OK Cancel	

Your **License Status** should now display **OK** and your expiry date should now be approximately 12 days from now.

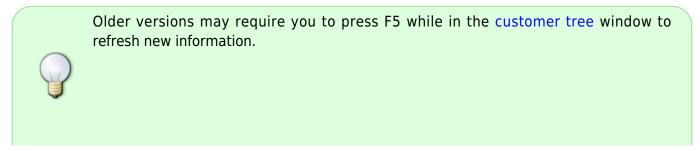


	Image Track TapeMaster™         File Administration Favorites Tools View Help         Customer Filter         Image: GazillaByte LLC - Production (2.736/750)         Image: Image: GazillaByte LLC - Production (2.736/750)         Image: Ima	Inventory 💽 DR Strategies 🔏 Data Clusters 🔯 Simple Management 🛄 Uploaded Files
$\bigcirc$	US01 - New York Data Center (2,287/730) US03 - North Carolina Data Center (123/20)	Volumes       ID     Current Location     Target Location     Flags     Move Time       Enter text h     There is there     Enter text here     Enter text here     Enter text here
J		List contains 0 records Repositories
		Connection 127.0.0.1 uses AES 256 bit encryption TapeTrack Server License is OK

# 90 Day Trial License

To Upgrade your free license to a full evaluation license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click  $Help \rightarrow Framework$  Server Licensing

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In the TapeTrack License window change the default values to your preferred details:

### **Server Details**

Change Owner (A) from ACME Corp to your company name (e.g. GazillaByte LLC)

Change description (A) value to something more relevant (e.g. Production)

Set Expiry Date (B) to new expiry (e.g. 90 days from today)

### **License Limits**

Change Volumes (C) to desired number (0 = unlimited)

TapeTrack License		×
Server Details		
Owner	GazillaByte LLC	
Description	Production	
License Key	T6E5-NSDT-85KC-FD43	
Magic Number	1194016902752965329	•
Expiry Date	Saturday, August 12, 2017	B
License Status	OK	•
License Limits		
Users	0	
Customers	0	C
Volumes	0	-
Update Statistics		

## **Exporting License**

Once all changes have been made, click Apply license changes and Export license to a file to export updated license file to a known name (e.g. license\_export.cfg) and location.

Check the information in the config file (license\_export.cfg) by opening in Notepad or similar text editor and check all information has been updated and is correct. If it is not correct, delete the file and repeat the above steps with correct information.

license_export.cfg - Notepad
File Edit Format View Help
license :
owner = "GazillaByte LLC";
<pre>description = "Production";</pre>
key = "T6E5-NSDT-85KC-FD43";
magic_number = "1194016902752965329";
expiry = "Aug 12 2017";
limits :
{
users = 0;
customers = 0;
volumes = 0;
};
};

Forward this file to support@gazillabyte.com with a subject indicating that you require a new license

key. Once a new key has been cut you will receive a new license config file with instructions for installation.

### Installing Temporary License

To allow you to start using TapeTrack until your new key is installed click Get temporary license and OK

Press F5 while in the customer tree window to refresh new information (Company name etc.)

TapeTrack TapeMaster should now display your new **Owner** name in place of ACME and the lower right of the screen should display TapeTrack Server License is OK

TapeTrack License	×
Server Details	
Owner	GazillaByte LLC
Description	Production
License Key	TJTN-96UK-8CS8-TM43
Magic Number	10381360406993687953
Expiry Date	Monday, October 09, 2017
License Status	ОК
<ul> <li></li></ul>	
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# **Permanent License**

A permanent license key will allow you to operate the TapeTrack software without restriction until the expiry date associated with your license occurs.

Permanent license/s to TapeTrack are restricted to those who have an written End User License Agreement (EULA) with GazillaByte.

To obtain a permanent license:

If you are upgrading from a free license directly to a permanent license follow the instructions in the 90 day trial license section, making sure you enter the correct expiry date and not a 90 day date.

If extending the expiry date on an already permanent license or upgrading from a 90 day license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click Help → Framework Server Licensing

Click Export license to a file and save the file with a descriptive name (e.g.current\_license.cfg).

M Save As	×
$\leftarrow \rightarrow \checkmark \uparrow$ $\square \Rightarrow$ This PC $\Rightarrow$ Desktop $\checkmark$ $\circlearrowright$	Search Desktop 🔎
Organize 🔻 New folder	⊾ - ?
This PC	
E Desktop	
Documents	
Downloads	
File name: current_license.cfg	~
Save as type: Config Files (*.cfg)	~
Save as type: Coning rines (herg)	*
∧ Hide Folders	Save Cancel

If you are close to your expiry date you will receive a warning about a short expiry date, click Yes to continue.

Short Expiry Warning	$\times$
The license you are exporting has an expiry date with the next 5 days. Are you sure you want to export it?	
Yes No	

Change the expiry date to the new end date (1) and click Apply license changes (2) and Export license to file(3), this time saving under a different name (e.g. license\_export.cfg).

Click 0K(4) to exit.

TapeTrack License		×
<ul> <li>Server Details         <ul> <li>Owner</li> <li>Description</li> </ul> </li> <li>License Key         <ul> <li>Magic Number</li> </ul> </li> <li>Expiry Date</li> <li>License Status</li> <li>License Limits</li> <li>Update Statistics</li> </ul>	GazillaByte LLC Production TJTN-96UK-8CS8-TM43 10381360406993687953 Wednesday, October 25, 2017 October 2017 Sun Mon Tue Wed Thu Fri Sat 24 25 26 27 28 29 30 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 1 2 3 4 Today: 10/3/2017	
Apply license chang		
Get temporary licen		
Export license to a f	ile 3	
Import license from a	file OK 4	Cancel

Forward this file to support@gazillabyte.com with a subject indicating that you require a new license key.

Once a new key has been cut you will receive a new license config file with instructions for installation.

₹∎	То	Support@qazillabyte.com
Send	Cc	{
	Subject	TapeTrack -New License Request
	Attached	license_export.cfg 258 bytes
From	GazillaByte	
Reque	st for new li	ر کم icense key for TapeTrack.
Regard	ds,	
Dean	Cumming	
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Click Import license from a file and select the first file exported (e.g.current\_license.cfg).

Click Apply license changes to reinstate your old license values.

If you have left this process until after your license has expired, clicking Get temporary license and OK will give a 12 day license to enable you to keep using TapeTrack until your new key is applied.

# **Importing License**

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click  $Help \rightarrow Framework$  Server Licensing

🔟 Ta	apeTrack TapeMaster™ (GazillaByte)	5
File	Administration Favorites Tools View Help	*^**
	About TapeTrack TapeMaster™	<u> </u>
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	Get Technical Assistance	Inventory S
	TapeTrack TapeMaster <sup>™</sup> Documentation	Volumes
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Click Export license to a file and save the file with a descriptive name (e.g. Backup\_License.cfg).

Click Import license and select the new license config file you received. Click Apply license changes to save updated values.

Your expiry date should now be updated and License Status should read **OK**.

Tape	TapeTrack License >				
Ξ	Server Details				
	Owner	GazillaByte LLC			
	Description	Production			
Lic	ense Key	TJTN-96UK-8CS8-TM43			
	agic Number	10381360406993687953			
	piry Date	Monday, October 09, 2017			
	ense Status	OK			
Update Statistics					
	-				
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Click OK to close the License Window.

	refresh new information.			
TapeTrack TapeMaster**				
	File Administration Favorites Tools View Help			
Customer Pilter				
$\bigcirc$	GazillaByte LLC - Production (2,736/750)      GazillaByte LLC - Production (2,736/750)     GazillaByte LLC - Production (2,736/750)     GazillaByte LLC - Production (2,736/750)     GazillaByte LLC - Production (2,736/750)     GazillaByte LLC - Production (2,736/750)     GazillaByte LLC - Production (2,736/750)     GazillaByte LLC - Production (2,736/750)     GazillaByte LLC - Production (2,736/750)     GazillaByte LLC - Production (2,736/750)     GazillaByte LLC - Production (2,736/750)     GazillaByte LLC - Production (2,736/750)     GazillaByte LLC			
-	F5	List contains 0 records		
		Repositories		

# Troubleshooting

If after installing new license configuration file your **License Status** still reads **Not-OK**, reinstall old configuration (backupLicense.cfg) file using above instructions and contact help desk support for further information.

Alternatively you can click Get temporary license and OK from the Framework Server Licensing window to give you a 12 day expiry date to continue to use TapeTrack until your new key has been issued.

TapeTrack License			$\times$			
Server Details						
Owner	GazillaByte LLC					
Description	Production					
License Key	UH7G-DMKA-2K3S-9S43					
Magic Number	10381360406993687953					
Expiry Date	Sunday, October 15, 2017					
License Status	OK					
Elicense Limits						
Update Statistics						
Apply license chang	es					
Get temporary license						
Export license to a file						
Import license from a	OK Ca	ancel				

### From: https://rtfm.tapetrack.com/ - **TapeTrack Documentation**

Permanent link: https://rtfm.tapetrack.com/master/set\_license?rev=1534724011

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