Setting TapeTrack License

When initially installed, the TapeTrack Framework Server will allow up to 100 Volumes.

To add more than 100 Volumes, you will need upgrade your TapeTrack license to either a temporary license, 90 day trial license or permanent license key.

Temporary License

A temporary license key will allow you to operate the TapeTrack Software without restriction, but this mode of licensing is reserved for those evaluating the TapeTrack Software or those needing a license in an emergency situation.



Temporary licenses are restricted to less than two weeks.

To obtain a temporary license:

1. Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

🔒 Logon			×
	Please select you	is TapeTrack Server is restricted to authorized users only. ur TapeTrack Server and enter your credentials. pts and successful connections will be recorded.	
	Server	tapetrack Selected a Server or dick the button above to add a new Server.	
	User or Email	tapemaster	
	Password		
1 1 1		No MD5 (required for Active Directory authentication)	
		Save User History	
		OK Cano	el

2. From the menu click Help \rightarrow Framework Server Licensing

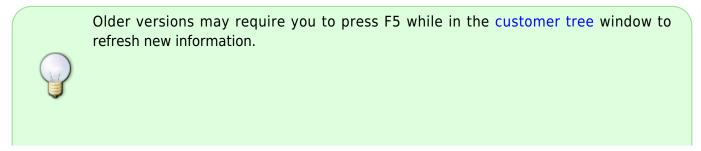
Last update: 2025/01/21 22:07

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File	Administration Favorites Tools View Help	Ś
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3. Click Get temporary license and OK

TapeTra	ck License		×
	erver Details		
	wher	GazillaByte LLC	
	escription	Production	
		TJTN-96UK-8CS8-TM43	
	se Key		
_	Number	10381360406993687953	
	Date	Monday, October 09, 2017	_
	se Status	OK	
	cense Limits		
ΞU	pdate Statistics		
	Apply license change	25	
	Get temporary licens		
	Export license to a fi	le	
I	mport license from a	file OK Cancel	

Your **License Status** should now display **OK** and your expiry date should now be approximately 12 days from now.



	TapeTrack TapeMaster [™] File Administration Favorites Tools View Help Customer Pilter GazillaByte LLC - Production (2,736/750) US02 - Los Angeles Data Center (326/0)	Inventory O DR Strategies (Data Clusters) Simple Management Uploaded Files
	US01 - New York Data Center (2,287/730) US03 - North Carolina Data Center (123/20)	Volumes
\bigcirc	F5	ID Current Location Target Location Flags Move Time Enter text h ♥ Enter text here ♥ Ente
		List contains 0 records
		Repositories
		Connection 127.0.0.1 uses AES 256 bit encryption Connection 127.0.0.1 uses AES 256 bit encrypt

90 Day Trial License

To Upgrade your free license to a full evaluation license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click Help → Framework Server Licensing

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	About TapeTrack TapeMaster™	
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	Get Technical Assistance	Inventory S
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L		

In the TapeTrack License window change the default values to your preferred details:

Server Details

Change Owner (A) from ACME Corp to your company name (e.g. GazillaByte LLC)

Change description (A) value to something more relevant (e.g. Production)

Set Expiry Date (B) to new expiry (e.g. 90 days from today)

License Limits

Change Volumes (C) to desired number (0 = unlimited)

TapeTrack License		×
Server Details		
Owner	GazillaByte LLC	
Description	Production	•
License Key	T6E5-NSDT-85KC-FD43	
Magic Number	1194016902752965329	•
Expiry Date	Saturday, August 12, 2017	B
License Status	OK	•
E License Limits		
Users	0	
Customers	0	C
Volumes	0	-
Update Statistics		

Exporting License

Once all changes have been made, click Apply license changes and Export license to a file to export updated license file to a known name (e.g. license_export.cfg) and location.

Check the information in the config file (license_export.cfg) by opening in Notepad or similar text editor and check all information has been updated and is correct. If it is not correct, delete the file and repeat the above steps with correct information.

```
license_export.cfg - Notepad
File Edit Format View Help
license :
{
  owner = "GazillaByte LLC";
  description = "Production";
  key = "T6E5-NSDT-85KC-FD43";
  magic number = "1194016902752965329";
  expiry = "Aug 12 2017";
  limits :
  {
    users = 0;
    customers = 0;
    volumes = 0;
  };
};
```

Forward this file to support@gazillabyte.com with a subject indicating that you require a new license

key. Once a new key has been cut you will receive a new license config file with instructions for installation.

Installing Temporary License

To allow you to start using TapeTrack until your new key is installed click Get temporary license and OK

Press F5 while in the customer tree window to refresh new information (Company name etc.)

TapeTrack TapeMaster should now display your new **Owner** name in place of ACME and the lower right of the screen should display TapeTrack Server License is OK

TapeTrack License	×
Server Details	
Owner	GazillaByte LLC
Description	Production
License Key	TJTN-96UK-8CS8-TM43
Magic Number	10381360406993687953
Expiry Date	Monday, October 09, 2017
License Status	ОК
 	
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Permanent License

A permanent license key will allow you to operate the TapeTrack software without restriction until the expiry date associated with your license occurs.

Permanent license/s to TapeTrack are restricted to those who have an written End User License Agreement (EULA) with GazillaByte.

To obtain a permanent license:

If you are upgrading from a free license directly to a permanent license follow the instructions in the 90 day trial license section, making sure you enter the correct expiry date and not a 90 day date.

If extending the expiry date on an already permanent license or upgrading from a 90 day license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click Help → Framework Server Licensing

Click Export license to a file and save the file with a descriptive name (e.g.current_license.cfg).

M Save As	×
$\leftarrow \rightarrow \checkmark \uparrow$ $\square \Rightarrow$ This PC \Rightarrow Desktop \checkmark \circlearrowright	Search Desktop 🔎
Organize 🔻 New folder	⊾ - ?
This PC	
E Desktop	
Documents	
Downloads	
File name: current_license.cfg	~
Save as type: Config Files (*.cfg)	~
Save as type: Coning rines (herg)	*
∧ Hide Folders	Save Cancel

If you are close to your expiry date you will receive a warning about a short expiry date, click Yes to continue.

Short Expiry Warning	\times
The license you are exporting has an expiry date with the next 5 days. Are you sure you want to export it?	
Yes No	

Change the expiry date to the new end date (1) and click Apply license changes (2) and Export license to file(3), this time saving under a different name (e.g. license_export.cfg).

Click 0K(4) to exit.

TapeTrack License	×	
Description License Key Magic Number Expiry Date License Status	GazillaByte LLC Production TJTN-96UK-8CS8-TM43 10381360406993687953 Wednesday, October 25, 2017 Image: Comparison of the term of term	
Apply license change	s 🔼	
Get temporary license		
Export license to a file 3		
Import license from a f	file OK 4 Cancel	

Forward this file to support@gazillabyte.com with a subject indicating that you require a new license key.

Once a new key has been cut you will receive a new license config file with instructions for installation.

=_■	To	support@qazillabyte.com
Send	Cc Subject	TapeTrack -New License Request
	Attached	license_export.cfg 258 bytes
From	GazillaByte	
Reque	st for new l	icense key for TapeTrack.
Regard	ds,	
Dean (Cumming	
	~	r L

Click Import license from a file and select the first file exported (e.g.current_license.cfg).

Click Apply license changes to reinstate your old license values.

If you have left this process until after your license has expired, clicking Get temporary license and OK will give a 12 day license to enable you to keep using TapeTrack until your new key is applied.

Importing License

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click $Help \rightarrow Framework$ Server Licensing

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	About TapeTrack TapeMaster™	>
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	Get Technical Assistance	Inventory S
	TapeTrack TapeMaster [™] Documentation	Volumes
	Upgrade	
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Click Export license to a file and save the file with a descriptive name (e.g. Backup_License.cfg).

Click Import license and select the new license config file you received. Click Apply license changes to save updated values.

Your expiry date should now be updated and License Status should read **OK**.

TapeTrack License						
Ξ	Server Details					
	Owner	GazillaByte LLC				
	Description	Production				
Lic	ense Key	TJTN-96UK-8CS8-TM43				
Ma	igic Number	10381360406993687953				
	piry Date	Monday, October 09, 2017				
	ense Status	OK				
License Limits						
Update Statistics						
~~~	~~ <u>~</u> ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	and the second	~~~~~			

Click OK to close the License Window.

	refresh new information.			
	TapeTrack TapeMaster**			
	File Administration Favorites Tools View Help			
	Customer Pilter			
~	GazillaByte LLC - Production (2,736/750)     G-     U502 - Los Angeles Data Center (326/0)	🛢 Invertory 🧿 DR Strategies վ Data Ousters 😨 Simple Management 🛄 Uploaded Files		
$\cap$	B-(1) US01 - New York Data Center (2,287/730) B-(1) US03 - North Carolina Data Center (123/20)	Volumes		
Y	E-p 0303 - North Carolina Data Center (123/20)	D Current Location Target Location Flags Move Time		
~	F5			
		List contains 0 records		
		Repositories		
		5		

### Troubleshooting

If after installing new license configuration file your **License Status** still reads **Not-OK**, reinstall old configuration (backupLicense.cfg) file using above instructions and contact help desk support for further information.

Alternatively you can click Get temporary license and OK from the Framework Server Licensing window to give you a 12 day expiry date to continue to use TapeTrack until your new key has been issued.

Таре	Track License		$\times$				
	Server Details						
E	Owner	Coolle Pate 11.C					
		GazillaByte LLC	_				
	Description	Production					
	cense Key	UH7G-DMKA-2K3S-9S43					
	agic Number	10381360406993687953	_				
	kpiry Date	Sunday, October 15, 2017					
نا	cense Status	OK					
+	License Limits						
+	Update Statistics						
_							
	Apply license change	25					
Get temporary license							
Export license to a file							
	file OK Cancel						

#### From: https://rtfm.tapetrack.com/ - **TapeTrack Documentation**

Permanent link: https://rtfm.tapetrack.com/master/set_license?rev=1534724055

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