Setting TapeTrack License

When initially installed, the TapeTrack Framework Server will allow up to 100 Volumes.

To add more than 100 Volumes, you will need upgrade your TapeTrack license to either a temporary license, 90 day trial license or permanent license key.

Temporary License

A temporary license key will allow you to operate the TapeTrack Software without restriction, but this mode of licensing is reserved for those evaluating the TapeTrack Software or those needing a license in an emergency situation.

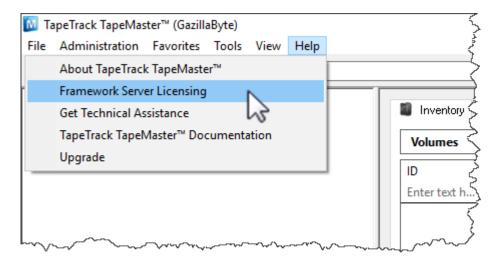


Temporary licenses are restricted to less than two weeks.

To obtain a temporary license:

While logged to in TapeMaster as tapemaster, or user-ID with tapemaster rights

1. From the menu click Help \rightarrow Framework Server Licensing



2. Click Get temporary license and OK

| Ta | peTrack License | | × |
|----|----------------------|--------------------------|-----------|
| | Concernent Detection | | |
| | Server Details | | |
| | Owner | GazillaByte LLC | |
| | Description | Production | |
| | License Key | TJTN-96UK-8CS8-TM43 | |
| | Magic Number | 10381360406993687953 | |
| | Expiry Date | Monday, October 09, 2017 | |
| | License Status | OK | |
| | Elicense Limits | | |
| | Update Statistics | | |
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| | Apply license chang | Jes - | |
| | Get temporary lice | ise 📃 | |
| Ē | Event linear to a | - V3 | |
| | Export license to a | nie | |
| | Import license from | a file | OK Cancel |
| | | | |

Your **License Status** should now display **OK** and your expiry date should now be approximately 12 days from now.

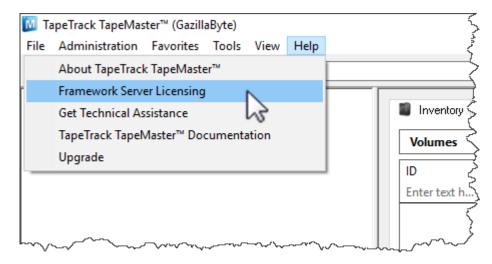
| | ☑ TapeTrack TapeMaster [™] File Administration Favorites Tools View Help Customer Pitter | | |
|------------|---|---|--|
| \bigcirc | GazillaByte LLC - Production (2,736/750) :: US02 - Los Angeles Data Center (326/0) :: US01 - New York Data Center (2,287/730) | Invertory O DR Strategies (Data Ousters O Simple Management Uploaded Files Volumes | |
| Y | iii ↓ US03 - North Carolina Data Center (123/20) | ID Current Location Target Location Flags Move Time Enter text h Image: The text here Image: The | |
| | F5 | List contains 0 records | |
| | | Repositories | |

90 Day Trial License

To Upgrade your free license to a full evaluation license:

While logged to in TapeMaster as tapemaster, or user-ID with tapemaster rights

From the menu click $Help \rightarrow Framework$ Server Licensing



In the TapeTrack License window change the default values to your preferred details:

Server Details

Change Owner (A) from ACME Corp to your company name (e.g. GazillaByte LLC)

Change description (A) value to something more relevant (e.g. Production)

Set Expiry Date (B) to new expiry (e.g. 90 days from today)

License Limits

Change Volumes (C) to desired number (0 = unlimited)

| Tape | Track License | | × |
|------|-------------------|-----------------------------|---|
| | Server Details | | × |
| | Owner | GazillaByte LLC | |
| | Description | Production (| |
| Lic | ense Key | T6E5-NSDT-85KC-FD43 | |
| Ma | igic Number | 1194016902752965329 | |
| Ex | piry Date | Saturday, August 12, 2017 B | |
| Lic | ense Status | ОК | |
| Ξ | License Limits | | |
| | Users | 0 | |
| | Customers | 0 C | |
| | Volumes | 0 | |
| Ð | Update Statistics | | |
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Exporting License

Once all changes have been made, click Apply license changes and Export license to a file to export updated license file to a known name (e.g. license_export.cfg) and location.

Check the information in the config file (license_export.cfg) by opening in Notepad or similar text editor and check all information has been updated and is correct. If it is not correct, delete the file and repeat the above steps with correct information.

```
license_export.cfg - Notepad
File Edit Format View Help
license :
{
  owner = "GazillaByte LLC";
  description = "Production";
  key = "T6E5-NSDT-85KC-FD43";
  magic number = "1194016902752965329";
  expiry = "Aug 12 2017";
  limits :
  {
    users = 0;
    customers = 0;
    volumes = 0;
  };
};
```

Forward this file to support@gazillabyte.com with a subject indicating that you require a new license key. Once a new key has been cut you will receive a new license config file with instructions for installation.

Installing Temporary License

To allow you to start using TapeTrack until your new key is installed click Get temporary license and OK

Press F5 while in the customer tree window to refresh new information (Company name etc.)

TapeTrack TapeMaster should now display your new **Owner** name in place of ACME and the lower right of the screen should display TapeTrack Server License is OK

| apeTrack License | | × |
|---------------------|--------------------------|---|
| Server Details | | |
| Owner | GazillaByte LLC | |
| Description | Production | |
| License Key | TJTN-96UK-8CS8-TM43 | |
| Magic Number | 10381360406993687953 | |
| Expiry Date | Monday, October 09, 2017 | |
| License Status | ОК | |
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Permanent License

A permanent license key will allow you to operate the TapeTrack software without restriction until the expiry date associated with your license occurs.

Permanent license/s to TapeTrack are restricted to those who have an written End User License Agreement (EULA) with GazillaByte.

To obtain a permanent license:

If you are upgrading from a free license directly to a permanent license follow the instructions in the 90 day trial license section, making sure you enter the correct expiry date and not a 90 day date.

If extending the expiry date on an already permanent license or upgrading from a 90 day license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click $Help \rightarrow Framework$ Server Licensing

Click Export license to a file and save the file with a descriptive name (e.g.current_license.cfg).

| 🚺 Save As | | | | Х |
|--|----------------|----------------|--------|---|
| \leftarrow \rightarrow \checkmark \Uparrow Inis PC \rightarrow Desktop | ✓ [™] | Search Desktop | | P |
| Organize 🔻 New folder | | | | ? |
| This PC | | | | |
| E. Desktop | | | | |
| Documents | | | | |
| Downloads | | | | |
| File name: current_license.cfg | | | | ~ |
| Save as type: Config Files (*.cfg) | | | | ~ |
| ∧ Hide Folders | | Save 😡 | Cancel | |

If you are close to your expiry date you will receive a warning about a short expiry date, click Yes to continue.

| Short Expiry Warning | \times |
|---|----------|
| The license you are exporting has an expiry date with the next 5 days. Are you sure you want to export it? | |
| Yes No | |

Change the expiry date to the new end date (1) and click Apply license changes (2) and Export license to file(3), this time saving under a different name (e.g. license_export.cfg).

Click 0K(4) to exit.

| TapeTrack License | | × |
|---|---|--------|
| Server Details Owner Description License Key Magic Number Expiry Date License Status License Limits Update Statistics | GazillaByte LLC Production TJTN-96UK-8CS8-TM43 10381360406993687953 Wednesday, October 25, 2017 October 2017 Sun Mon Tue Wed Thu Fri Sat 24 25 26 27 28 29 30 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 1 2 3 4 Today: 10/3/2017 | |
| Apply license change | es (2) | |
| Get temporary licen | se | |
| Export license to a f | ile (3) | |
| Import license from a | file OK 4 | Cancel |

Forward this file to support@gazillabyte.com with a subject indicating that you require a new license key.

Once a new key has been cut you will receive a new license config file with instructions for installation.

| ₹∎ | То | Support@qazillabyte.com |
|--------|---------------|--|
| Send | Cc | { |
| | Subject | TapeTrack -New License Request |
| | Attached | license_export.cfg 258 bytes |
| From | GazillaByte | |
| Reque | st for new li | ر کم icense key for TapeTrack. |
| Regard | ds, | |
| Dean | Cumming | |
| | ~ | J have have have have have have have have |

Click Import license from a file and select the first file exported (e.g.current_license.cfg).

Click Apply license changes to reinstate your old license values.

If you have left this process until after your license has expired, clicking Get temporary license and OK will give a 12 day license to enable you to keep using TapeTrack until your new key is applied.

Importing License

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click $Help \rightarrow Framework$ Server Licensing

| 🔟 Ta | apeTrack TapeMaster™ (GazillaByte) | 5 |
|------|---|--|
| File | Administration Favorites Tools View Help | *^~ |
| | About TapeTrack TapeMaster™ | > |
| r | Framework Server Licensing | |
| | Get Technical Assistance | Inventory S |
| | TapeTrack TapeMaster [™] Documentation | Volumes |
| | Upgrade | |
| | | l ID S |
| | | Enter text h} |
| | | 5 |
| L | | ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~ |

Click Export license to a file and save the file with a descriptive name (e.g. Backup_License.cfg).

Click Import license and select the new license config file you received. Click Apply license changes to save updated values.

Your expiry date should now be updated and License Status should read **OK**.

| Tape | Track License | | \times |
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| Ξ | Server Details | | |
| | Owner | GazillaByte LLC | |
| | Description | Production | |
| Lic | ense Key | TJTN-96UK-8CS8-TM43 | |
| Ma | agic Number | 10381360406993687953 | |
| | piry Date | Monday, October 09, 2017 | |
| | ense Status | OK | |
| Ŧ | License Limits | | |
| Ŧ | Update Statistics | | |
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Click OK to close the License Window.

| | refresh new information. | | |
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| | TapeTrack TapeMaster** | 5 | |
| | File Administration Favorites Tools View Help | | |
| | Customer Pilter | | |
| | GazillaByte LLC - Production (2,736/750) | Inventory O DR Strategies J Data Ousters TO Single Management Uploaded Files | |
| | US02 - Los Angeles Data Center (325/0) US01 - New York Data Center (2,287/730) | | |
| () | B- US03 - North Carolina Data Center (123/20) | Volumes | |
| | | ID Current Location Target Location Flags Move Time | |
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| | F5 cm | | |
| | | List contains 0 records | |
| | | Repositories | |
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Troubleshooting

If after installing new license configuration file your **License Status** still reads **Not-OK**, reinstall old configuration (backupLicense.cfg) file using above instructions and contact help desk support for further information.

Alternatively you can click Get temporary license and OK from the Framework Server Licensing window to give you a 12 day expiry date to continue to use TapeTrack until your new key has been issued.

| TapeTrack License | | | \times |
|---|--------------------------|--------|----------|
| Server Details | | | |
| Owner | GazillaByte LLC | | |
| Description | Production | | |
| License Key | UH7G-DMKA-2K3S-9S43 | | |
| Magic Number | 10381360406993687953 | | |
| Expiry Date | Sunday, October 15, 2017 | | |
| License Status | ОК | | |
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| Apply license chang | 29 | | |
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| Get temporary licen | se R | | |
| Export license to a f | île | | |
| Import license from a | file | OK Car | ncel |
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From: https://rtfm.tapetrack.com/ - **TapeTrack Documentation**

Permanent link: https://rtfm.tapetrack.com/master/set_license?rev=1534724541

Last update: 2025/01/21 22:07

