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Setting TapeTrack License

When initially installed, the TapeTrack Framework Server will allow up to 100 Volumes. This allows you to view and trial the TapeTrack software in a fully functioning version limited only by volume capacity.

To add more than 100 Volumes, you will need upgrade your TapeTrack license.

License options are:

- **Temporary license**: A temporary license key will allow you to operate the TapeTrack Software without restriction, but this mode of licensing is reserved for those evaluating the TapeTrack Software or those needing a license in an emergency situation.
- **Trial License**: A 90 day trial license allows a fully functional installation of TapeTrack to evaluate the software to ensure it is the correct tool to manage your backup volumes.
- **Permanent License**: A permanent license key will allow you to operate the TapeTrack software without restriction until the expiry date associated with your license occurs. Permanent license/s to TapeTrack are restricted to those who have a written End User License Agreement (EULA) with GazillaByte.

version of TapeTrack to either a temporary license, 90 day trial license or permanent license key.

Temporary License

A temporary license key will allow you to operate the TapeTrack Software without restriction, but this mode of licensing is reserved for those evaluating the TapeTrack Software or those needing a license in an emergency situation.

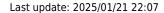


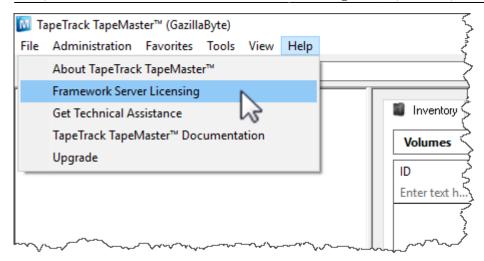
Temporary licenses are restricted to less than two weeks.

To obtain a temporary license:

While logged to in TapeMaster as tapemaster, or user-ID with tapemaster rights

1. From the menu click Help → Framework Server Licensing

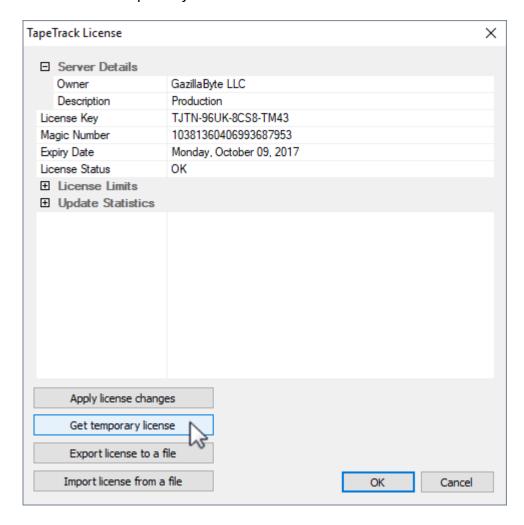






If the menu option **Framework Server Licensing** is grayed out and inaccessible, you do not have sufficient privileges (tapemaster rights) to alter the software license

2. Click Get temporary license and OK

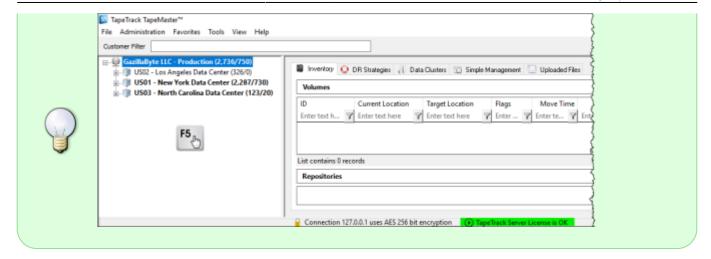


Your **License Status** should now display **OK** and your expiry date should now be approximately 12 days from now.



Older versions may require you to press F5 while in the customer tree window to refresh new information.

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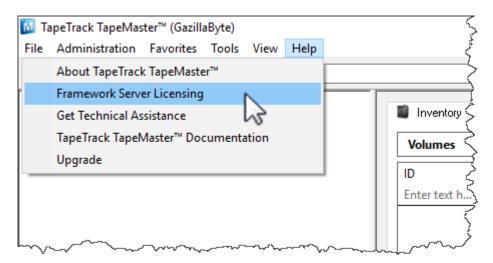


90 Day Trial License

To Upgrade your free license to a 90 day trial license:

While logged to in TapeMaster as tapemaster, or user-ID with tapemaster rights

From the menu click Help → Framework Server Licensing





If the menu option **Framework Server Licensing** is grayed out and inaccessible, you do not have sufficient privileges (tapemaster rights) to alter the software license

In the TapeTrack License window change the default values to your preferred details:

Server Details

Change Owner (A) from ACME Corp to your company name (e.g. GazillaByte LLC)

Change description (A) value to something more relevant (e.g. **Production**)

Set Expiry Date (B) to new expiry (e.g. 90 days from today)

License Limits

Change Volumes (C) to desired number (0 = unlimited)

TapeTrack License			<
⊟	Server Details		
	Owner	GazillaByte LLC	
	Description	Production	
Lic	ense Key	T6E5-NSDT-85KC-FD43	
Ma	agic Number	1194016902752965329	
Ex	piry Date	Saturday, August 12, 2017	
Lic	cense Status	OK	
⊟	License Limits		
	Users	0	
	Customers	0	
	Volumes	0	
±	Update Statistics		
		20 - 22 - 2	
~~~~	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	^^^~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	

### **Exporting License**

Once all changes have been made, click Apply license changes and Export license to a file to export updated license file to a known name (e.g. license export.cfg) and location.

Check the information in the config file (license_export.cfg) by opening in Notepad or similar text editor and check all information has been updated and is correct. If it is not correct, delete the file and repeat the above steps with correct information.

```
| license_export.cfg - Notepad
| File Edit Format View Help |
| license : {
| owner = "GazillaByte LLC"; |
| description = "Production"; |
| key = "T6E5-NSDT-85KC-FD43"; |
| magic_number = "1194016902752965329"; |
| expiry = "Aug 12 2017"; |
| limits : {
| users = 0; |
| customers = 0; |
| volumes = 0; |
| }; |
| };
```

Forward this file to support@gazillabyte.com with a subject indicating that you require a new license

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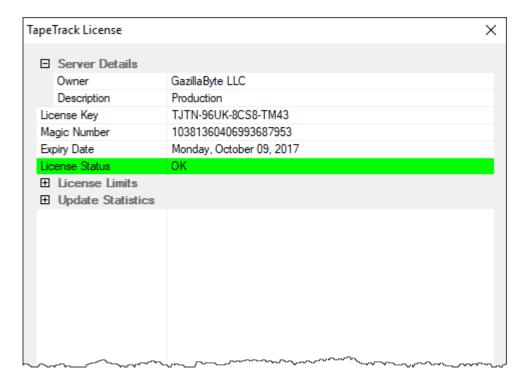
key. Once a new key has been cut you will receive a new license config file with instructions for installation.

### **Installing Temporary License**

To allow you to start using TapeTrack until your new key is installed click Get temporary license and OK

Press F5 while in the customer tree window to refresh new information (Company name etc.)

TapeTrack TapeMaster should now display your new **Owner** name in place of ACME and the lower right of the screen should display TapeTrack Server License is OK



### **Permanent License**

A permanent license key will allow you to operate the TapeTrack software without restriction until the expiry date associated with your license occurs.

Permanent license/s to TapeTrack are restricted to those who have a written End User License Agreement (EULA) with GazillaByte.

To obtain a permanent license:

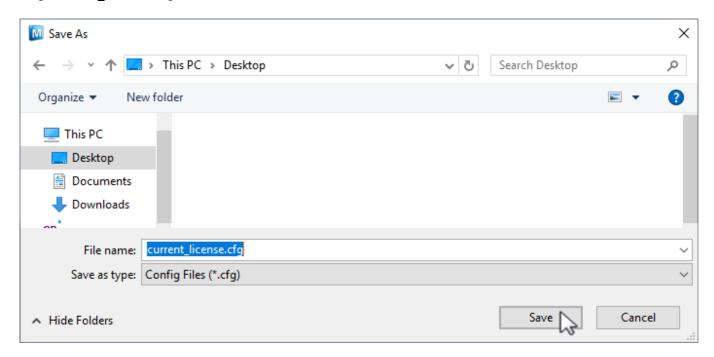
If you are upgrading from a free license directly to a permanent license follow the instructions in the 90 day trial license section, making sure you enter the correct expiry date and not a 90 day date.

If extending the expiry date on an already permanent license or upgrading from a 90 day license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click Help → Framework Server Licensing

Click Export license to a file and save the file with a descriptive name (e.g. current license.cfg).



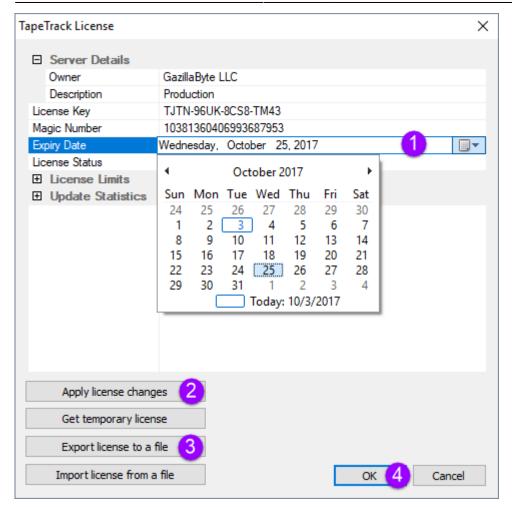
If you are close to your expiry date you will receive a warning about a short expiry date, click Yes to continue.



Change the expiry date to the new end date (1) and click Apply license changes (2) and Export license to file(3), this time saving under a different name (e.g. license export.cfg).

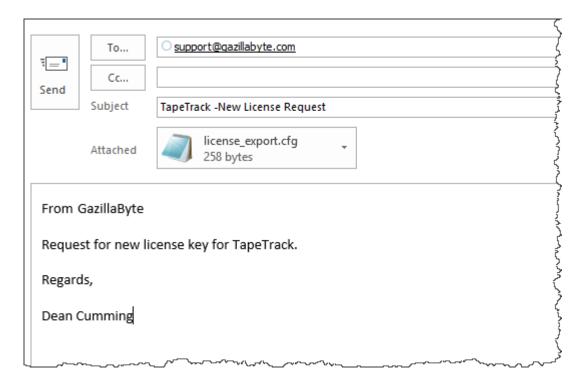
Click 0K(4) to exit.

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Forward this file to <a href="mailto:support@gazillabyte.com">support@gazillabyte.com</a> with a subject indicating that you require a new license key.

Once a new key has been cut you will receive a new license config file with instructions for installation.



Click Import license from a file and select the first file exported (e.g.current_license.cfg).

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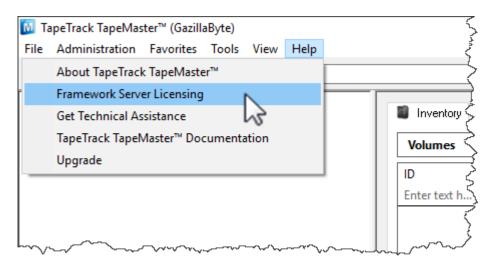
Click Apply license changes to reinstate your old license values.

If you have left this process until after your license has expired, clicking Get temporary license and OK will give a 12 day license to enable you to keep using TapeTrack until your new key is applied.

## **Importing License**

While logged to in TapeMaster as tapemaster, or user-ID with tapemaster rights

From the menu click Help → Framework Server Licensing





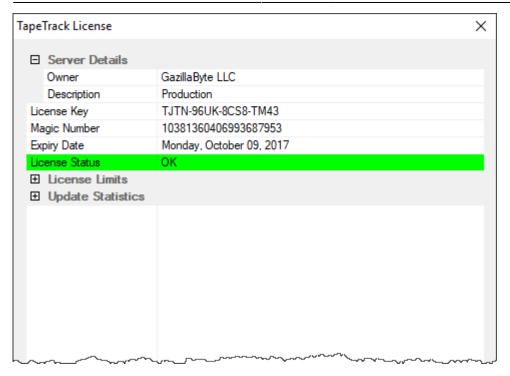
If the menu option **Framework Server Licensing** is grayed out and inaccessible, you do not have sufficient privileges (tapemaster rights) to alter the software license

Click Export license to a file and save the file with a descriptive name (e.g. Backup License.cfg).

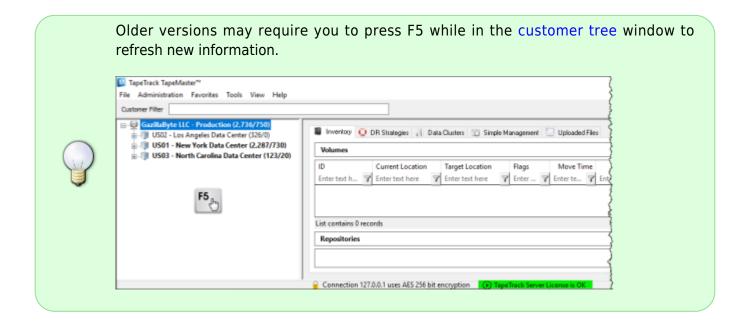
Click Import license and select the new license config file you received. Click Apply license changes to save updated values.

Your expiry date should now be updated and License Status should read **OK**.

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Click OK to close the License Window.

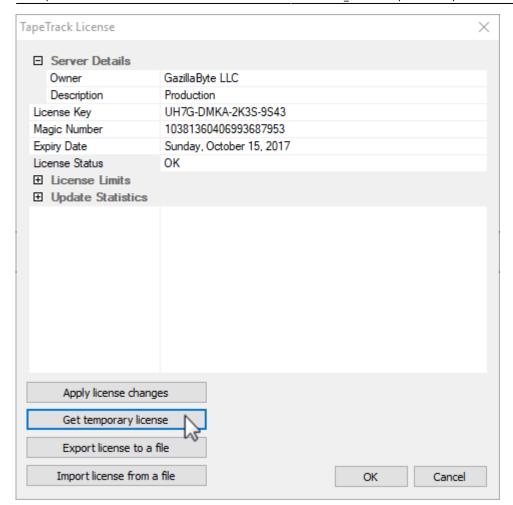


## **Troubleshooting**

If after installing new license configuration file your **License Status** still reads **Not-OK**, reinstall old configuration (backupLicense.cfg) file using above instructions and contact help desk support for further information.

Alternatively you can click Get temporary license and OK from the Framework Server Licensing window to give you a 12 day expiry date to continue to use TapeTrack until your new key has been issued.

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#### From:

https://rtfm.tapetrack.com/ - TapeTrack Documentation

Permanent link:

https://rtfm.tapetrack.com/master/set_license?rev=1534730574

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