

Setting A Password

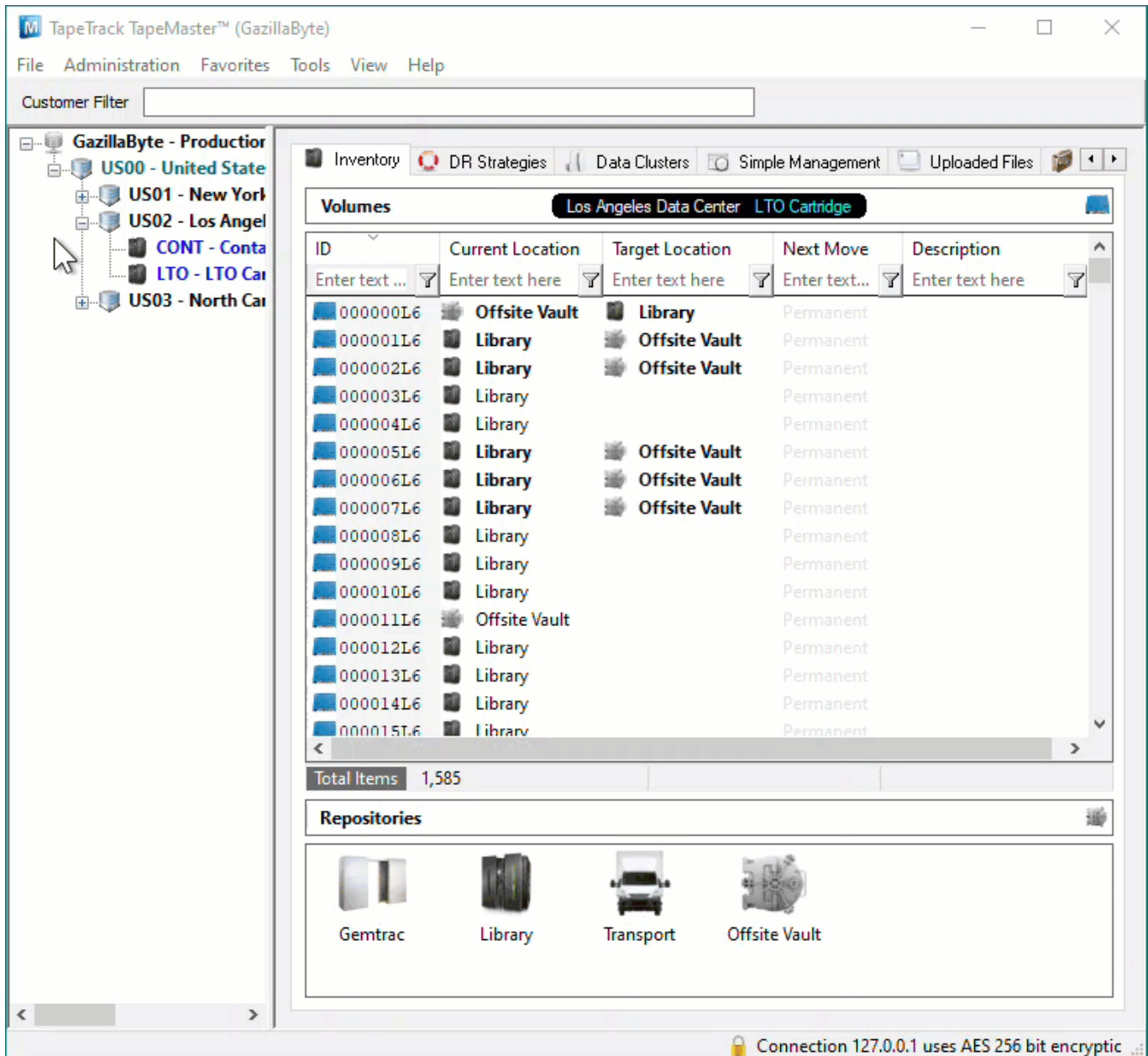
There are several reasons to set or change passwords in TapeTrack such as restricting unauthorized access, good security practices or re-instating disabled user.

As a password is a secure login credential to access TapeTrack, best password practices should be employed when setting or changing user passwords.

If using Active Directory authentication, local TapeTrack passwords will not be referenced when a user logs in (with No MD5 box checked on login screen) but can be used to reset access when a user account has been disabled or revoked.

Changing A Password For Current User

Open the password utility by selecting **File** → **Reset Password** from the main menu.



Setting Your Own Password

In the **Password change** window, enter:

- your current password
- new password
- verify new password



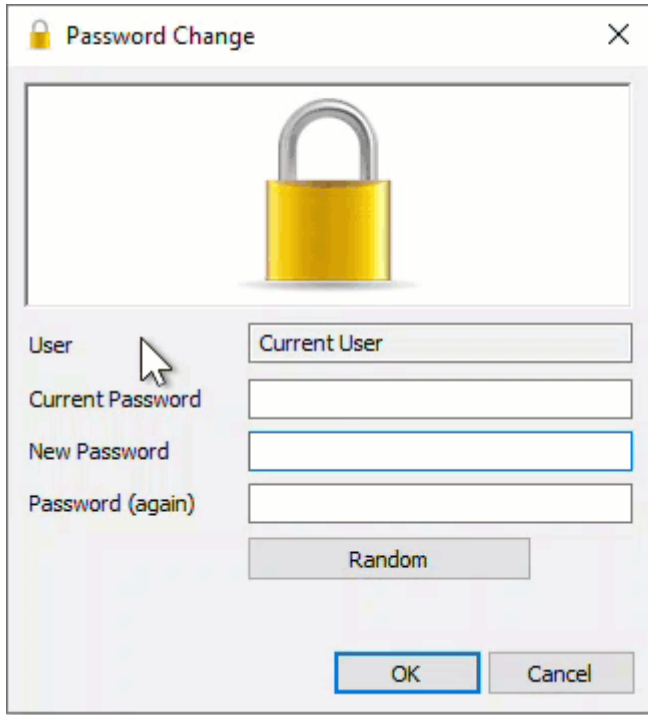
Click OK to update your password and return you to TapeMaster.

Randomly Generate Password

Click the Random button to enter a randomly generated password into the password fields. This will also open a Random Password Set window displaying the password value. To aid you recording this password value, you have the options:

- Click the Copy password button to copy generated password to your clipboard.
- Clicking the Copy message button will give you the text “ A new TapeTrack User-ID has been created for you to use. You can access this account using the User-ID (Current User) and the password(B@7NpJ%7GR)” copied to your clipboard for convenience when sending a message to the user with login details.
- Clicking the Email message button will open up your default email client with the same text as Copy message.

Click OK to close the Random Password Set window.



Enter your current password in the Current Password field.

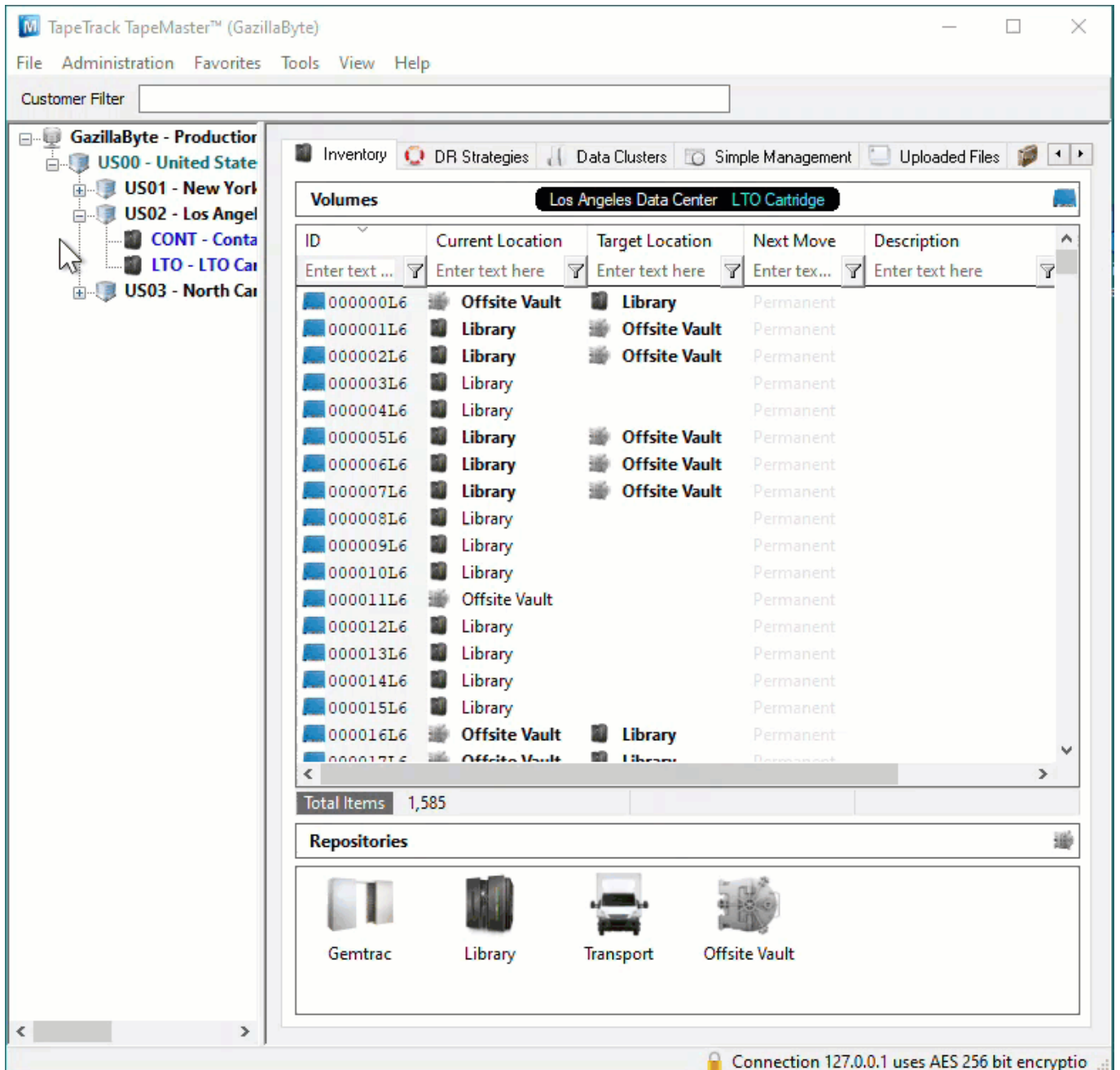
Click OK to update your password and close the Password Change window.

Changing Other Users Passwords



If the menu option **Administration** is greyed out and inaccessible, you do not have sufficient privileges (tapemaster rights) to change others passwords

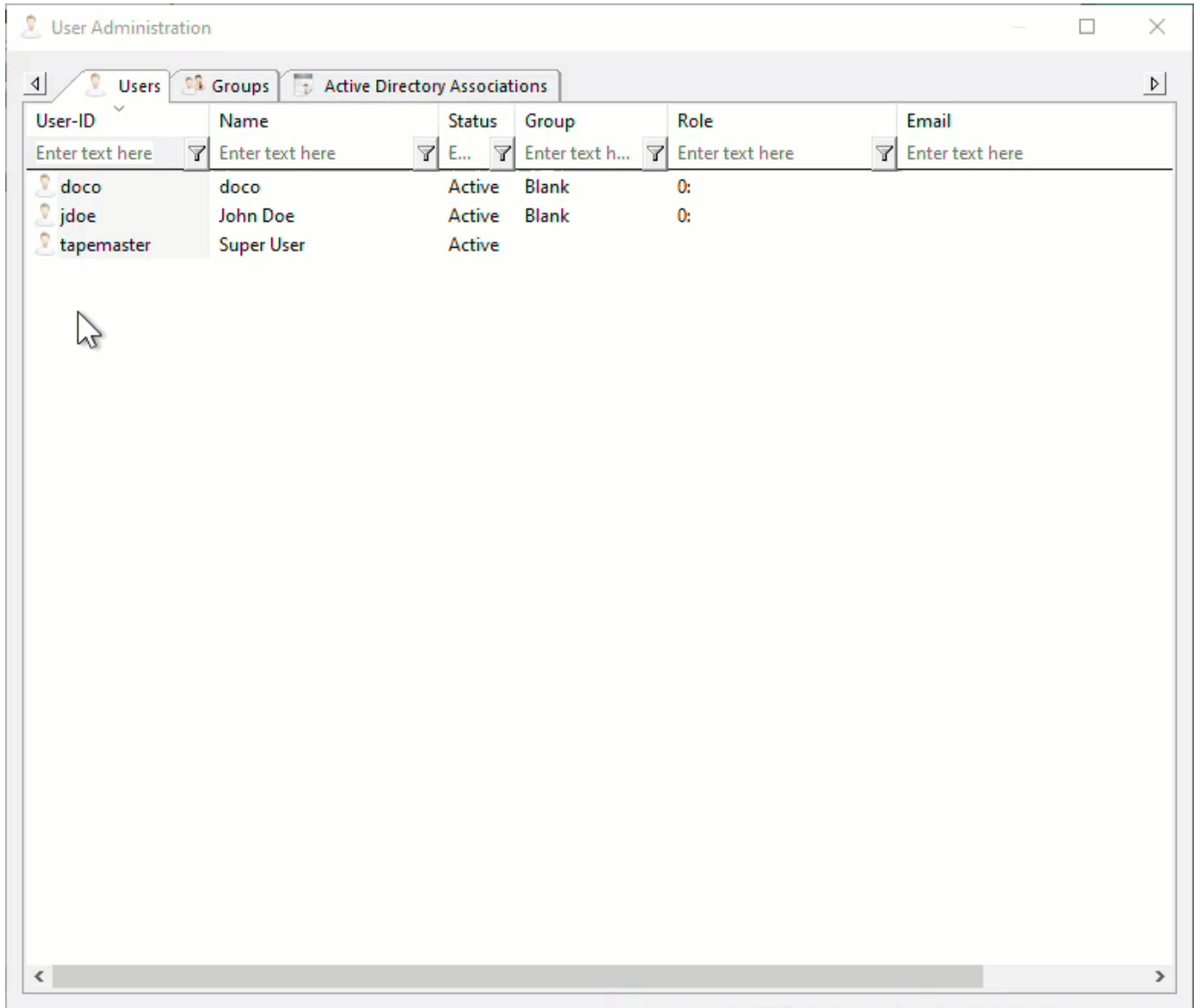
From the main menu select Administration → Group/User Administration.



Right click on the required User-ID and select from the popup menu, Management → Reset Password to open the **Password Change** window.



If you don't see the Management menu when right clicking on a User-ID, please see [Previous releases method](#) for resetting passwords

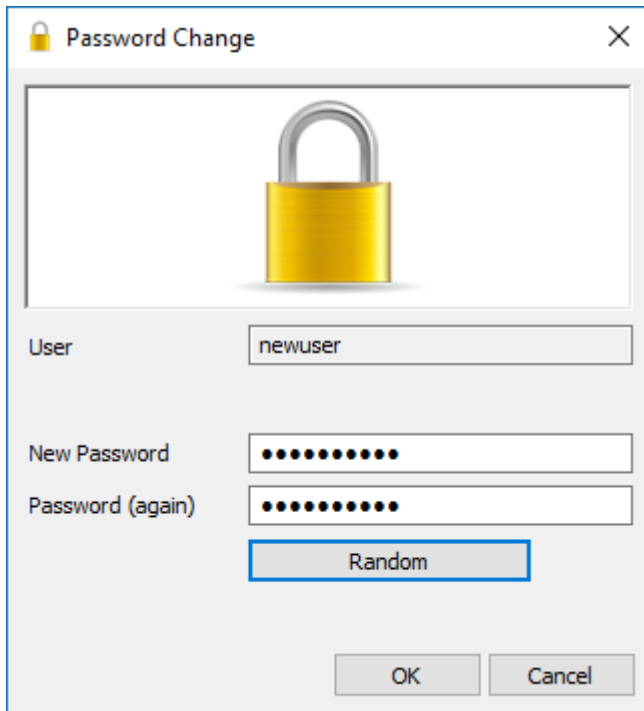


The screenshot shows a web application window titled "User Administration". It has three tabs: "Users", "Groups", and "Active Directory Associations". The "Users" tab is active, displaying a table with the following columns: "User-ID", "Name", "Status", "Group", "Role", and "Email". Each column has a search filter icon and a placeholder text "Enter text here". The table contains three rows of user data:

User-ID	Name	Status	Group	Role	Email
doco	doco	Active	Blank	0:	
jdoe	John Doe	Active	Blank	0:	
tapemaster	Super User	Active			

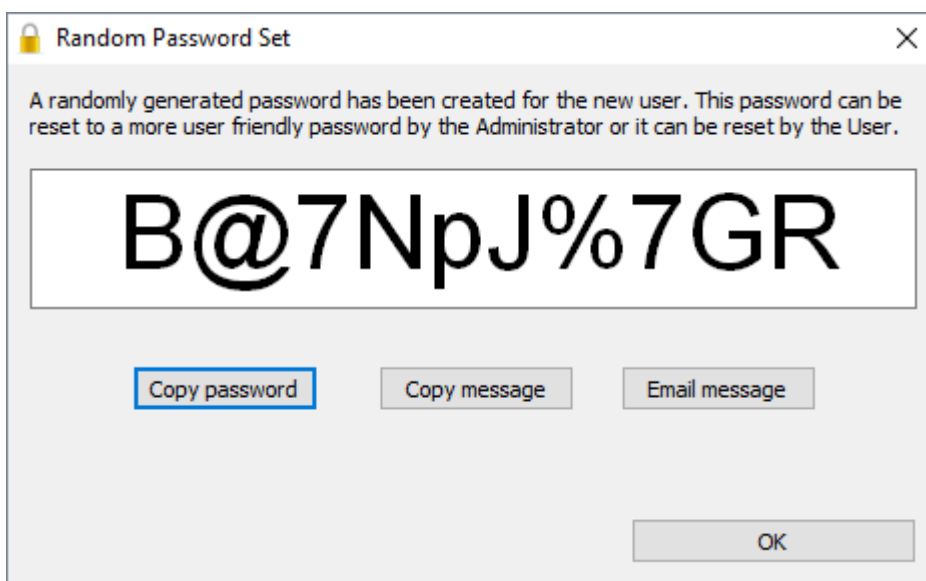
In the Password Change window to set a known password value, insert new password in the New Password field.

Type password in the Password (again) field to confirm the password value.



The screenshot shows a dialog box titled "Password Change" with a yellow padlock icon. It contains a large yellow padlock icon at the top. Below it, there are three input fields: "User" with the text "newuser", "New Password" with ten black dots, and "Password (again)" with ten black dots. A "Random" button is located below the "Password (again)" field. At the bottom, there are "OK" and "Cancel" buttons.

Alternatively, if you would like to set a randomly generated password, click the Random button to open the **Random Password Set** window.



The screenshot shows a dialog box titled "Random Password Set" with a yellow padlock icon. It contains a message: "A randomly generated password has been created for the new user. This password can be reset to a more user friendly password by the Administrator or it can be reset by the User." Below the message is a large text box displaying the password "B@7NpJ%7GR". At the bottom, there are three buttons: "Copy password", "Copy message", and "Email message". An "OK" button is located at the bottom right.

Click the Copy password button to copy generated password to your clipboard.

Clicking the Copy message button will give you the text " A new TapeTrack User-ID has been created for you to use. You can access this account using the User-ID (Current User) and the password(B@7NpJ%7GR)" copied to your clipboard for convenience when sending a message to the user with login details.

Clicking the Email message button will open up your default email client with the same text as Copy message.

It is a good practice to have any user you change the password for to have them [reset](#) their password the next time they logon.

From:

<https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:

https://rtfm.tapetrack.com/master/set_password?rev=1616377290

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