

## Status Bar

The **Status Bar** is displayed at the bottom of the TapeMaster Interface. [image](#) It is composed of three components:

1. **Version Tracking**
2. **Licensing Information**
3. **Get Free TapeTrack Support Button**

### Version Tracking

The **Version Tracking** field will display one of two messages: “Your TapeTrack TapeMaster is up-to-date” or “Your TapeTrack TapeMaster is out-of-date”. If the Status Bar displays “Your TapeTrack TapeMaster is out-of-date”, follow the [Upgrading the Software](#) guide.

### Licensing Information

The **Licensing Information** field will display the status of your Framework Server License. If the License is listed as “Not-OK”, contact your TapeTrack Server Administrator.

### Free TapeTrack Support

The Free TapeTrack Support field is a button that will launch a new message window in the default e-mail application, with a template e-mail for the [TapeTrack Help Desk](#).

From:  
<https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:  
[https://rtfm.tapetrack.com/master/view\\_status?rev=1503006647](https://rtfm.tapetrack.com/master/view_status?rev=1503006647)

Last update: **2025/01/21 22:07**

