

Status Bar

The **Status Bar** is displayed at the bottom of the TapeMaster Interface.

image.png

It is composed of three components:

1. **Connection Information**
2. **Licensing Information**
3. **Free TapeTrack Support Button**

Version Tracking

The **Version Tracking** field will display one of two messages: “Your TapeTrack TapeMaster is up-to-date” or “Your TapeTrack TapeMaster is out-of-date”. If the **Status Bar** displays “Your TapeTrack TapeMaster is out-of-date”, follow the [Upgrading the Software guide](#).

Licensing Information

The **Licensing Information** field will display the status of your Framework Server License. If the License is listed as **Not-OK**, contact your TapeTrack Server Administrator.

Free TapeTrack Support

The Free TapeTrack Support field is a button that will launch a new message window in the default e-mail application, with a template e-mail for the [TapeTrack Help Desk](#).

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