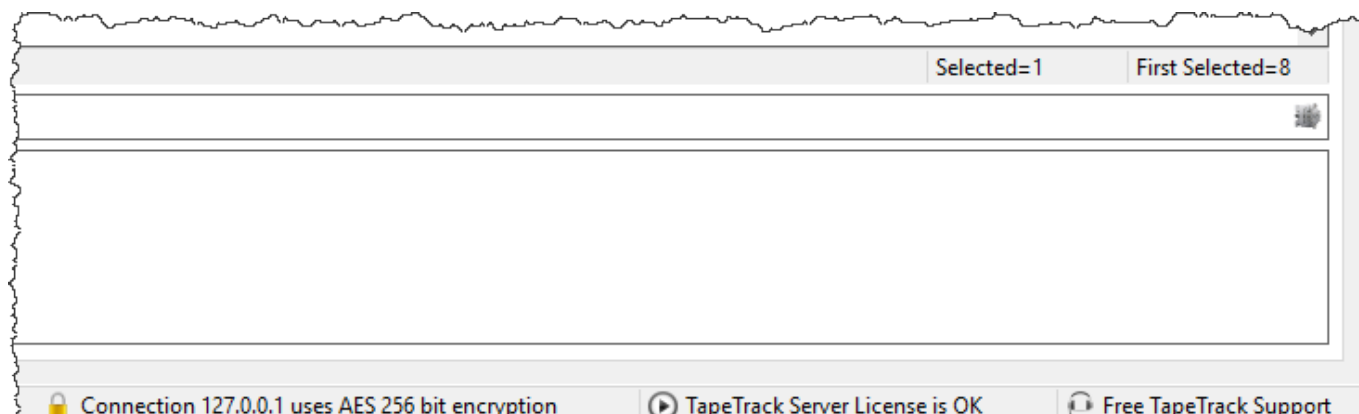


Status Bar

The **Status Bar** is displayed at the bottom of the TapeMaster Interface and is comprised of:

- **Connection Information**
- **Licensing Information**
- **Free TapeTrack Support Button**



Version Tracking

If the **Status Bar** displays “Your TapeTrack TapeMaster is out-of-date”, follow the [Upgrading the Software guide](#).

Licensing Information

The **Licensing Information** field will display the status of your Framework Server License. If the License is listed as **Not-OK**, contact your TapeTrack Server Administrator.

Free TapeTrack Support

The Free TapeTrack Support field is a button that will launch a new message window in the default e-mail application, with a template e-mail for the [TapeTrack Help Desk](#).

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