

# Technote: Clearing The Entire Database

Clearing the Database involves removing all data and restoring a blank database, equivalent to a fresh installation.



Clearing the entire Database will remove all information, including licensing details, Customer and Media information, User-ID's

## Windows Instructions

If you wish to re-instate your current license, export your license details before stopping the server

To make any alterations to the TapeTrack Database, [stop the Server](#).

Make a backup of the var directory and contents before making any alterations.

Navigate to the TapeTrack Database installation directory (default location = C:\Program Files\TapeTrack\TapeTrack Framework Server\var\db ).

Delete all files in the var/db directory except DB\_CONFIG

[Restart the Server](#)

Once TapeTrack TapeMaster is restarted, you will need to use the original User-ID tapemaster and blank password to login as all other User-ID's will no longer exist.

## See Also

[Importing TapeTrack License](#) [TapeTrack Getting Started](#)

From:  
<https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:  
[https://rtfm.tapetrack.com/technote/clear\\_database/all?rev=1558918816](https://rtfm.tapetrack.com/technote/clear_database/all?rev=1558918816)

Last update: **2025/01/21 22:07**

