

# Clearing The Entire Database

Clearing the Database involves removing all data and restoring a blank database, equivalent to a fresh installation.



Clearing the entire Database will remove all information, including licensing details, connection data, Customer and Media information, User-ID's

## Windows Instructions

If you wish to re-instate your current license after deleting the Database, [export your license](#) details before [stopping the Server](#).

To make any alterations to the TapeTrack Database, [stop the Server](#).



Make a backup of the TapeTrack\TapeTrack Framework Server\var directory and contents before making any alterations.

Navigate to the TapeTrack Database installation directory (default location = C:\Program Files\TapeTrack\TapeTrack Framework Server\var\db ).

Delete all files in the var/db directory except DB\_CONFIG

[Restart the Server](#)

Once TapeTrack TapeMaster is restarted, you will need to use the original User-ID tapemaster and blank password to login as all other User-ID's will no longer exist.

## See Also

[Importing TapeTrack License](#)  
[TapeTrack Getting Started](#)

[technote, database](#)

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