# **Diagnosing Command Line Utilities**

All TapeTrack command line utilities have dual output streams when executed.

The stdout stream is used to pass the report or output from the utility, eg using TMSS10Inventory, the stdout stream passes the inventory report to the command prompt window, or file if the stream is redirected.

### Sample Output

```
System: TapeTrack
          Report ID: 100
Report Description: Inventory List
   Production Time: Friday, July 04, 2025 - 13:08:27 (AUS Eastern Standard
Time)
      Report Width: 164 bytes
       Barcode
                                                            Repository
Seq.
                             Location
          Next Move Last Move
                                          GDup CDup Container
     1 US01.DLT.100224J6
                             No-Alloc [0]
                                                            Library
Permanent Permanent
                                             1
                                                  1
     2 US01.DLT.100248J6
                             No-Alloc [0]
                                                            Library
Permanent Permanent
                             No-Alloc [0]
      3 US01.DLT.100256J6
                                                            Library
Permanent Permanent
                                             1
                                                  1
     4 US01.DLT.100542J6
                             No-Alloc [0]
                                                            Library
Permanent Permanent
```

The stderr stream is used to provide diagnostic information and error messages, eg. using TMSS10Inventory, the stderr stream has information on the program, server statistics, attributes passed for execution, log in details and any errors that have occured.

### Sample Output

```
ZBT001N-13:05:14 TMSS10Inventory (c) GazillaByte 1998-2025
ZBT002N-13:05:14 Compiled Mar 15 2025 at 17:29:21
ZBT010I-13:05:14 this program produces an Inventory Report of all selected Volumes
ZBT006N-13:05:14 Running Under Microsoft Windows (10.0.26100.4202 Desktop)
ZBT000N-13:05:14 Host is Little Endian
ZBT000N-13:05:14 Host is ASCII
ZBT000N-13:05:14 Binary is 64 bit
ZBT000N-13:05:14 Current Working Directory is
```

C:\Users\diffl\OneDrive\Desktop\temp\TMSS10Reconcile

ZBT000N-13:05:14 Executing Module is C:\Program Files\TapeTrack\TapeTrack

Server Utilities\bin\tapetrack\TMSS10Inventory.exe

ZBT004N-13:05:14 Today is Friday, July 04, 2025

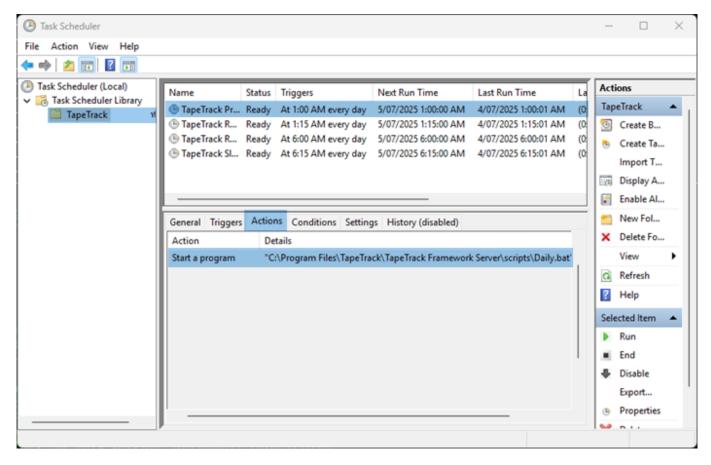
ZBT005N-13:05:14 Running on GazillaByte

## **Locating The Stdout And Stderr Files**

Command line programs, while they can be run directly in a command prompt, are usually executed via a batch file on Windows or bash script on Linux servers.

### Locate Batch File Via Windows Scheduler

Open Windows Scheduler, on the left panel, select the directory required to display the scheduled events in the top panel. Locate the process in question and select it to display the process detail in the lower panel. Selecting the Actions tab, the location of the batch file is described in the trigger start a program.



In this example you can see the batch file Daily.bat is located at C:Program Files\TapeTrack\TapeTrack Framework Server\scripts

### **Locate Stdout And Stderr**

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navigate to the batch file using File Explorer, right click on the batch file and select Edit or Open in Notepad to view the code.

The file may contain different variables at the top, setting various actions for the creation of the report or task. Following this will be a line of code calling the command line program with various attributes followed by the redirections of the stdout and stderr streams.

```
TMSS10Inventory -S user:-pass@serveraddress -V "US01.*.*" > ./reports/Inventory_Report.txt 2> ./reports/Inventory_Report_stderr.txt
```

The redirect > redirects the stdout stream, Inventory\_Report.txt, to the reports folder in the current directory.

The redirect 2> redirects the stderr stream, called Inventory\_Report\_stderr.txt to the reports folder in the current directory.

If the file location uses variables in the path, you will need to find the value of the variable to decode the path.

Standard variables set by TapeTrack upon installation include

```
TMSS10BACK=C:\Program Files\TapeTrack\TapeTrack Framework Server\var\backup TMSS10DB=C:\Program Files\TapeTrack\TapeTrack Framework Server\var\db TMSS10REPORTS=C:\Program Files\TapeTrack\TapeTrack Framework Server\var\reports TMSS10SCRIPTS=C:\Program Files\TapeTrack\TapeTrack Framework Server\scripts TMSS10SYNCBASE=C:\Program Files\TapeTrack\TapeTrack Sync\
```

For example

```
TMSS10MoveList -S %TTSERVER% > "%TMSS10REPORTS%\movelist_report.txt" 2>
"%TMSS10REPORTS%\movelist_error.txt"
```

The stderr stream is directed to C:\Program Files\TapeTrack\TapeTrack Framework Server\var\reports\movelist\_error.txt

### **Forwarding The Stdout And Stderr Files**

Using a file zipping program, such as winzip or 7zip, zip up the files (batch file, stdout and stderr files) and attach the file to the support ticket along with the best description of the problem you are experiencing.

technote, cli

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