Hiding Customers

To Hide a Customer, in TapeMaster right click the required Customer-ID and select Properties.

M TapeTrack TapeMaster™ (GazillaByte LLC)				
File Administration Favorites	Tools View Help			
Customer Filter		>		
GazillaByte LLC - Production (2,737/756) *** Licensed fo US02 - Los Angeles Data Center (326/5)				
US01 - New Yo	Add Media Type	Volumes		
CONT - Medi	Create New Consignment	ID Current Location Target Location FI		
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	Add Journal Entry	WS0943L3 Library Room Cr		
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From the Edit Customer window select the Options tab, set Hide Customer option to True and click Save to update the data.

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Identity	Contact Details	Attributes
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Hide Customer	True	
Disallow Customer Duplicates	False	
Disallow Global Duplicates	False	
Volume Lock	False	
Hide No Children	False	
Allowable Media-ID Filter		
Maximum number of Media-IDs	0	
Holiday Group		
Customer Category	0	
Parent Customer	<no selection=""></no>	
Account Number	0	
Long Barcode Attribute	<not selected=""></not>	

Once hidden, the Customer can be set to either be greyed out and inactive (not clickable) or completely removed from display depending on the settings in the TapeTrack preferences.

To have the hidden Customer displayed in a greyed out format:

- From the main menu, click File > Preferences
- In the options window, set Show Hidden Customers to True
- Click Save to update data.

To have the hidden Customer removed from display:

- From the main menu, click File > Preferences
- In the options window, set Show Hidden Customers to False
- Click Save to update data.

Unhiding Customers

From: https://rtfm.tapetrack.com/ - **TapeTrack Documentation**

Permanent link: https://rtfm.tapetrack.com/technote/hiding_customer_ids?rev=1607911763



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