While logged to in TapeMaster as tapemaster, or user-ID with tapemaster rights

From the menu click $Help \rightarrow Framework$ Server Licensing

GazillaByte - Production			-				
US00 - United State	📱 Inventory 😳 DR Strategies 🔏 Data Clusters 🔟 Simple Management 🔛 Uploaded Files 🧊 Consignments						
US02 - Los Angel	Volumes Los Angeles Data Center LTO Cartridge						
CONT - Conta	ID Current Locatio	on Target Location	Flags Next Move	Description	1		
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🗄 🗐 US03 - North Carc	📕 00000016 💵 GemTrac		Cn Permanent				
	E 00000116 E Library		Cn Permanent				
	💻 000002L6 📓 Offsite Vaul	t	Cn0 Permanent				
	💭 000003L6 🛒 Offsite Vaul	t	CnNO Permanent	Friday Backup			
	💻 000004L6 🛒 Offsite Vaul	t	CnNO Permanent	Friday Backup			
	💭 000005L6 💓 Offsite Vaul	t	CnNO Permanent	Friday Backup			
	💻 000006L6 📓 Offsite Vaul	t	CnNO Permanent	Monthly January			
	📕 000007L6 🐞 Offsite Vaul	t	Cn0 Permanent				
	🔜 000008L6 💵 GemTrac		Cn Permanent				
	💻 000009L6 📓 Library		CnN Permanent	Friday Backup			
	💻 000010L6 🐞 Offsite Vaul	t	CnO Permanent				
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	all 000012L6 📓 Library	Offsite Vault	CMn Permanent				
	💻 00001316 📓 Library		Cn Permanent				
	🔜 000014L6 📓 Library	Offsite Vault	CMn Permanent				
	💻 000015L6 🔲 GemTrac		Cn Permanent				
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	6 000017L6 GemTrac	Library	CMn Permanent				
	CO00018L6 GemTrac	Library	CMn Permanent				
	COUCHER COUCHER	Library	CMn Permanent				
	Contrac	III Library	Mn Dermanant		>		
	Total Items 263						
	Repositories				1		

If the menu option **Framework Server Licensing** is grayed out and inaccessible, you do not have sufficient privileges (tapemaster rights) to alter the software license

Click Export license to a file and save the file with a descriptive name (e.g.

backup_license.cfg). Exporting your current license allows you to revert to your current license should something not work as expected while importing a new license.

Click Import license and select the new license config file you received. On older releases, if your expiry date has updated but the license status still reads NOT-OK, click Apply license changes to save updated values.

Your expiry date should now be updated and License Status should read **OK**.

🧷 TapeTrack License		×		
 □ Server Details Owner Description License Key Magic Number Expiry Date License Status ① License Limits ① Update Statistics 	GazillaByte Production HC8A-TUCC-UEJK-S248 1212031692099490966 Wednesday, December 07, 2022 OK			
Apply license change	es			
Get temporary license				
Export license to a file				
Import license from a	file OK	Cancel		

Click OK to close the License Window.

	S TapeTrack TapeMaster™)			
	File Administration Favorites Tools View Help	Ş			
	Customer Pilter				
0	GazillaByte LLC - Production (2,736/750) GazillaByte LLC - Production (2,736/750) US02 - Los Angeles Data Center (326/0)	🛢 Inventory 😧 DR Strategies 👍 Data Clusters 😳 Simple Management 🔛 Uploaded Files			
	US01 - New York Data Center (2,287/730) US03 - North Carolina Data Center (123/20)	Volumes			
810		ID Current Location Target Location Flags Move Time Enter text h T Enter text here Flags Enter text here Enter Flags Enter te Enter te			
	F5				
		List contains 0 records			
		Repositories			

Troubleshooting

2025/04/05 12:43

If after installing new license configuration file your **License Status** still reads **Not-OK**, reinstall old configuration (backup-license.cfg) file using above instructions and contact help desk support for further information.

Alternatively you can click Get temporary license and OK from the Framework Server Licensing window to give you a 12 day expiry date to continue to use TapeTrack until your new key has been issued. Your computer must have internet access for the Get temporary license function to work.

TapeTrack License			\times		
Server Details					
Owner	GazillaByte LLC				
Description	Production				
License Key	UH7G-DMKA-2K3S-9S43				
Magic Number	10381360406993687953				
Expiry Date	Sunday, October 15, 20	17			
License Status	OK				
Elicense Limits					
Update Statistics	i				
Apply license changes					
Get temporary license					
Export license to a file					
Import license from	a file	ОК	Cancel		

From: https://rtfm.tapetrack.com/ - **TapeTrack Documentation**

Permanent link: https://rtfm.tapetrack.com/technote/import_license?rev=1637799144

Last update: 2025/01/21 22:07

