If you have an alternate operating system please see the Accessing Technical Support page for more assistance.

note

The file directories in this page are based of the default install location. Your installation may be on an alternate drive in which case adjust the directory information to suit your installation

Your current TapeTrack installation, or the server you are migrating from, will be referred to as the old installation and the new TapeTrack installation, or the server you are migrating to, will be referred to as the new installation.

#### Installing TapeTrack Server

Migrating a Windows TapeTrack Server.

Download the TapeTrack Server executable for your new system Windows x64 Server and install TapeTrack Framework Server, Server Utilities and TapeMaster if required.

If your old system has the directories:

- C:\Program Files\TapeTrack\TapeTrack Sync download and install TapeTrack Sync
- C:\Program Files\TapeTrack\TapeTrack SecureSync TapeTrack Secure Sync

#### Stop TapeTrack Server

Stop the new TapeTrack Service.

Migrating TapeTrack To A New Server

S	TapeTrack Server Helper		×		
E	Service				
	Name	TMSS105VC			
	Status	Running			
	Process ID	7644			
	Binary	C:\Program Files\TapeTrack\TapeTrack Framework Server\TMSS10Server.exe			
E	Options				
	Home Directory				
	Port	5000			
	Syslogd Server				
	Enable Replication	True			
	Log File Name Type	0			
Save Service Settings					
ſ	ontrol Service	Update Software Edit/View Files			
L	Stop	Start Download and Update DB_CONFIG SDB_Err			

#### **Importing Database**

Navigate using File Explorer to the TapeTrack install directory (default: C:\Program Files\TapeTrack\TapeTrack Framework Server). Rename the var directory to var.old

From your old TapeTrack installation, stop the TapeTrack Service and copy the var folder over to the new server in the same directory the var.old is.

TapeTrack Framewor	k Server × +			- 0
🖻 New ~ 🛛 👗	0 10 00 00			
→ ~ ↑	Cocal Disk (C:) > Program File	s > TapeTrack > TapeTrack Framework Serve	r v C	Search TapeTrack Framewor
📔 Documents 🖈	Name	Date modified Ty	pe Size	
🔀 Pictures 🛛 🖈	📁 bin	11/09/2023 4:33 PM Fil	e folder	
🕑 Music 🔹 🖈	adocs	11/09/2023 4:33 PM Fil	e folder	
🛂 Videos 🛛 🖈 📊	🚞 extras	11/09/2023 4:33 PM Fil	e folder	
	🚞 odpapi	11/09/2023 4:33 PM Fil	e folder	
	scripts	11/09/2023 4:33 PM Fil	e folder	
	scripts.old	6/10/2023 9:31 AM Fil	e folder	
	🚞 var	18/09/2023 9:31 AM Fil	e folder	
	🚞 var.old	6/10/2023 9:30 AM Fil	e folder	

#### **Importing Scripts**

Navigate using File Explorer to the TapeTrack install directory (default: C:\Program Files\TapeTrack\TapeTrack Framework Server). Rename the scripts directory to scripts.old

From your old TapeTrack installation, copy the scripts folder over to the new server in the same directory the scripts.old is.

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TapeTrack Framewor	k Server × +				>
	0 0 0 0	↑↓ Sort ~ 🔲 View ~			
- > × ↑	« Local Disk (C:) > Program Files >	TapeTrack > TapeTrack Framework S	ierver	~ C	Search TapeTrack Framewor , P
📔 Documents 🖈	Name	Date modified	Туре	Size	
Nictures 🖈	📁 bin	11/09/2023 4:33 PM	File folder		
🕑 Music 🔹 🖈	adocs 🔁	11/09/2023 4:33 PM	File folder		
🛂 Videos 🛛 🖈 📊	🚞 extras	11/09/2023 4:33 PM	File folder		
	🚞 odpapi	11/09/2023 4:33 PM	File folder		
	🚞 scripts	11/09/2023 4:33 PM	File folder		
	🚞 scripts.old	6/10/2023 9:31 AM	File folder		
	ar var	18/09/2023 9:31 AM	File folder		
	ar.old	6/10/2023 9:30 AM	File folder		
~~~	Rume	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Annintiando	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	

## Start TapeTrack Server

#### Start the TapeTrack Service.

S	TapeTrack Server Helper		×
8	Service		
	Name	TMSS105VC	
	Status	Stopped	
	Binary	C:\Program Files\TapeTrack\TapeTrack Framework Server\TMSS10Server.exe	
Ξ	Options		
	Home Directory		
	Port	5000	
	Syslogd Server		
	Enable Replication	True	
	Log File Name Type	0	
	Save Service Setting	26	
_ <b>⊂</b>	ontrol Service	Update Software Edit/New Files	
	Stop 🕑	Start Download and Update DB_CONFIG SDB_Err	

## **New Connection**

Open TapeMaster and add a new server connection using the new installations IP or DNS address and connect to the database using you usual login details.

#### **Add License**

If you have cloned a VM and have the same MAC address you should now have a functional database.

If you have a new MAC, you will need a new licence key.

If you have an internet connection, you can apply a temporary license until you get a new permanent key.

To apply for a permanent license, update the expiry date and export the license file and forward to the support desk so we can cut the new key and forward it to you along with installation instructions.

#### **Update Desktop Connections**

If you are using a different IP or DNS address for the desktop to server connections, update the connection details for each installation of TapeMaster, Lite or Checkpoint.

When the original Server is decommissioned you can remove that connection from each installation of TapeMaster, Lite or Checkpoint to remove any confusion in connecting to the correct database.

#### **Import Scripts**

If you have any Scripts running on the original server, they will need to be copied over to the new server installation following the same directory structure.

If you are using TMSS10Sync or SecureSync, install these on the new server.

# TMSS10Sync

If you use TMSS10Sync to synchronize tape movement data with a tape library you will need to install TMSS10Sync

If you are not sure if you use TMSS10Sync, on your old installation navigate to C:\Program Files\TapeTrack and look for the directory TapeTrack Sync

Navigate using File Explorer to the new TapeTrack Sync install directory (default: C:\Program Files\TapeTrack\TapeTrack Sync). Rename the scripts directory to scripts.old

From your old TapeTrack Sync installation, copy the scripts folder over to the new server in the same directory the scripts.old is.

TapeTrack Documentation - https://rtfm.tapetrack.com/

# TMSS10SecureSync

If you use TMSS10SecureSync to synchronize tape movement data with a external vaulting service (e.g. Iron Mountain) you will need to install TMSS10SecureSync

If you are not sure if you use TMSS10SecureSync, on your old installation navigate to C:\Program Files\TapeTrack and look for the directory TapeTrack SecureSync

Navigate using File Explorer to the new TapeTrack SecureSync install directory (default: C:\Program Files\TapeTrack\TapeTrack SecureSync). Rename the scripts directory to scripts.old

From your old TapeTrack Sync installation, copy the scripts folder over to the new server in the same directory the scripts.old is.

# File Removal

Once you have confirmed that the TapeTrack Server is installed and active you can remove the var.old directory to reclaim disk space.

From: https://rtfm.tapetrack.com/ - **TapeTrack Documentation** 

Permanent link: https://rtfm.tapetrack.com/technote/migrating\_server?rev=1696546868

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