## **Upgrading Framework Server**

As upgrading the Framework Server requires alterations around the database, following best practice, backing up the entire server install directory, including the executables and var directory using a utility such as WinZip is highly recommended before starting the upgrade process.

The Framework Server executable also contains installation files for both TapeMaster and Server Utilities. These installations will be automatically executed after the completion of the Framework Server installation.

If you are installing the Framework Server on a remote server and want to install TapeMaster and/or the Server Utilities on another computer, simply cancel the installation process of these software packages.

TapeMaster and the Server Utilities installation files (along with TapeTrack Lite and Checkpoint) can be downloaded on their own for installation on separate computers from <a href="http://mirror-us.tapetrack.com/">http://mirror-us.tapetrack.com/</a>

## **Download Installer**

- Server 64 Bit
- Server 32 Bit
- Linux

## **Backup Before Starting Upgrade**

- Notify your users in advance of the upgrade.
- Stop the TapeTrack Service.
- Take a backup of the entire server install directory, including the executables and var directory using a utility such as WinZip.
- Rename the \TapeTrack\TapeTrack Framework Server\var directory to \TapeTrack\TapeTrack Framework Server\var.old.

## **Remove Current Installation**

The following instructions are the suggested method for Windows 10.

If you are running another operating system, please follow the instructions for that system.

- Open the Start menu.
- Click Settings (Gear icon).
- Click System on the Settings menu.
- Select Apps & features from the left pane to display a list of all installed apps.
- Select TapeTrack Framework Server from the list by left clicking.
- Click the Uninstall button that appears.

• Click the Uninstall pop-up button to confirm.

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