Upgrading Framework Server

As upgrading the Framework Server requires alterations around the database, following best practice, backing up the entire server install directory, including the executables and var directory using a utility such as Winzip is highly recommended before starting the upgrade process.

The Framework Server executable also contains installation files for both TapeMaster and Server Utilities. These installations will be automatically executed after the completion of the Framework Server installation.

If you are installing the Framework Server on a remote server and want to install TapeMaster and/or the Server Utilities on another computer, simply cancel the installation process of these software packages.

TapeMaster and the Server Utilities installation files (along with TapeTrack Lite and Checkpoint) can be downloaded on their own for installation on separate computers from https://mirror-us.tapetrack.com/releases/

Download Installer

Download the Server to match your operating system.

- Framework Server 64 Bit
- Framework Server 32 Bit
- Linux

Backup Before Starting Upgrade



Ensure TapeTrack is backed up before starting

- Notify your users in advance of the upgrade.
- Stop the TapeTrack Service.
- Take a backup of the entire server install directory, including the executables and var directory using a utility such as WinZip.
- Rename the \TapeTrack\TapeTrack Framework Server\var directory to \TapeTrack\TapeTrack Framework Server\var.old.

Remove Current Installation

The following instructions are the suggested method for Windows 10.

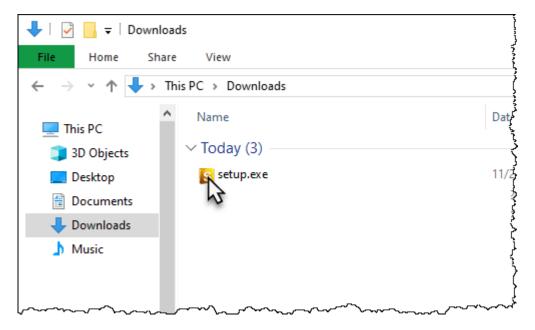
If you are running another operating system, please follow the instructions for that system.

- Open the Start menu.
- Click Settings (Gear icon).
- Click System on the Settings menu.
- Select Apps & features from the left pane to display a list of all installed apps.
- Select TapeTrack Framework Server from the list by left clicking.
- Click the Uninstall button that appears.
- Click the Uninstall pop-up button to confirm.

If you are upgrading TapeMaster and/or Server Utilites on the same computer as the Framework Server uninstall these software packages using the instructions above now.

Install New Release

Locate the executable you downloaded, setup.exe, and double click to initiate the installation.



Click Next > to start the Install Shield Wizard.

×

Cancel

🛃 TapeTrack Framework Server x64 - InstallShield Wizard Welcome to the InstallShield Wizard for TapeTrack Framework Server x64 The InstallShield(R) Wizard will install TapeTrack Framework Server x64 on your computer. To continue, click Next.

After reading and agreeing to the License Agreement click I accept the terms in the license agreement and Next > to proceed

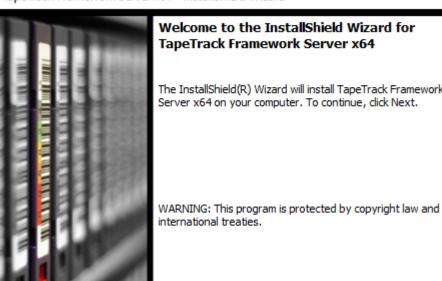
Next >

< Back

掃 TapeTrack Framework Server x64 - InstallShield Wizard	×
License Agreement	
Please read the following license agreement carefully.	<u>e</u>
Ten Turch Coference Installation Terms and Conditions	
TapeTrack Software Installation Terms and Conditions	
This installer contains software that is the intellectual property of GazillaByte is protected by international copyright laws. This software is hereby referred the "TapeTrack Software".	
Before continuing with this installation you should read these Terms and Concarefully.	nditions
1. Software License Grant	
These Terms and Conditions do not grant you a right to use the TapeTrack S	Software.
The right to use Tane Tenel: Software is granted in a Tane Tenel: End User Lies	¥
RI accept the terms in the license agreement	Print
Godo not accept the terms in the license agreement	
InstallShield	
< Back Next >	Cancel

Confirm the installation directory is correct,

or click Change to select another installation directory. Click Next > to proceed.

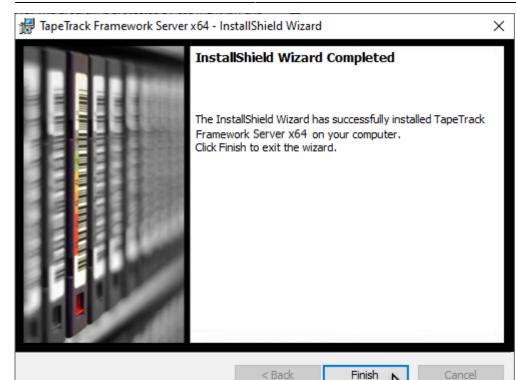


\limsup TapeTra	ck Framework Server x64 - InstallShield Wizard	×
	ion Folder	\overline{a}
Click Ne	xt to install to this folder, or click Change to install to a different folder.	
	Install TapeTrack Framework Server x64 to:	
	C:\Program Files\TapeTrack\TapeTrack Framework Server\	Change
InstallShield		
	< Back Next >	Cancel
	N7-	

Click Install to begin the installation

🞲 TapeTrack Framework Server x64 - InstallShield Wizard	×
Ready to Install the Program The wizard is ready to begin installation.	0
Click Install to begin the installation.	
If you want to review or change any of your installation settings, click Back. Click Cance exit the wizard.	el to
InstallShield	
< Back	cel

Click Finish to exit the installer.



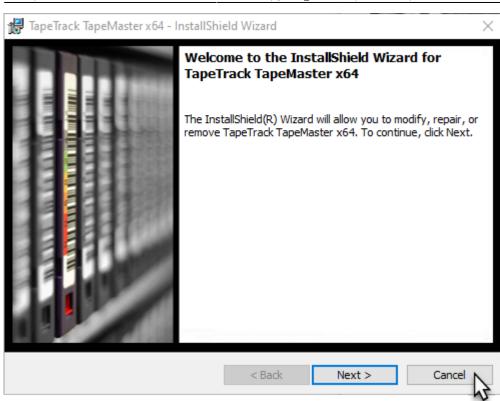
TapeMaster and Server Utilites

If you are installing TapeMaster and/or Server Utilites on this computer, click Next on the InstallSheild window and follow the instructions (bypassing the uninstall process) at:

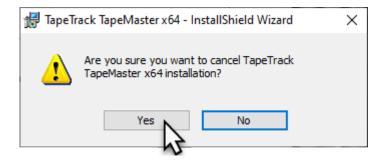
- TapeMaster
- Server Utilities

If you are not installing TapeMaster and/or Server Utilites on this computer, click Cancel on the InstallSheild window.





Click Yes on the popup confirmation.



Click Finish to exit the installer.

×

TapeTrack Documentation - https://rtfm.tapetrack.com/



Check Upgrade Was Successful

Login to TapeMaster to check that the upgrade was successful. As this will be a fresh install, login with the username tapemaster and a blank password. The database will be blank and Customer name will be displayed as ACME.

Finish

Cancel

Log out of TapeMaster.

Implement Original Database

- Stop the TapeTrack Service.
- Rename the \TapeTrack\TapeTrack Framework Server\var directory to \TapeTrack\TapeTrack Framework Server\var.new
- Rename the \TapeTrack\TapeTrack Framework Server\var.old to \TapeTrack\TapeTrack Framework Server\var
- Start the TapeTrack Service.

If the Framework Server wont restart it is usually caused by a large gap between the old version and the new one. To alleviate this issue, you will need to reload the database.

Once you have logged into TapeMaster and the database has been confirmed successfully, you can delete the \TapeTrack\TapeTrack Framework Server\var.new directory to reclaim disk space. Do not delete the \TapeTrack\TapeTrack Framework Server\var directory.

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See Also

Upgrading TapeMaster Upgrading Lite Upgrading Server Utilities Upgrading Checkpoint

upgrade

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Permanent link: https://rtfm.tapetrack.com/technote/upgrade_server?rev=1737497272

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