

# Manually Installing Microsoft Visual C++ 2017 Redistributable Runtime

While TapeTrack automatically installs the Visual C++ 2017 Redistributable Runtime during normal installation, sometimes security software may block the installation without providing any notifications to the user.

If you are presented with an error referencing a missing .dll file while trying to start TapeTrack software, manually installing the Visual C++ Redistributable 2017 Runtime package will solve this error.

## Download Runtime

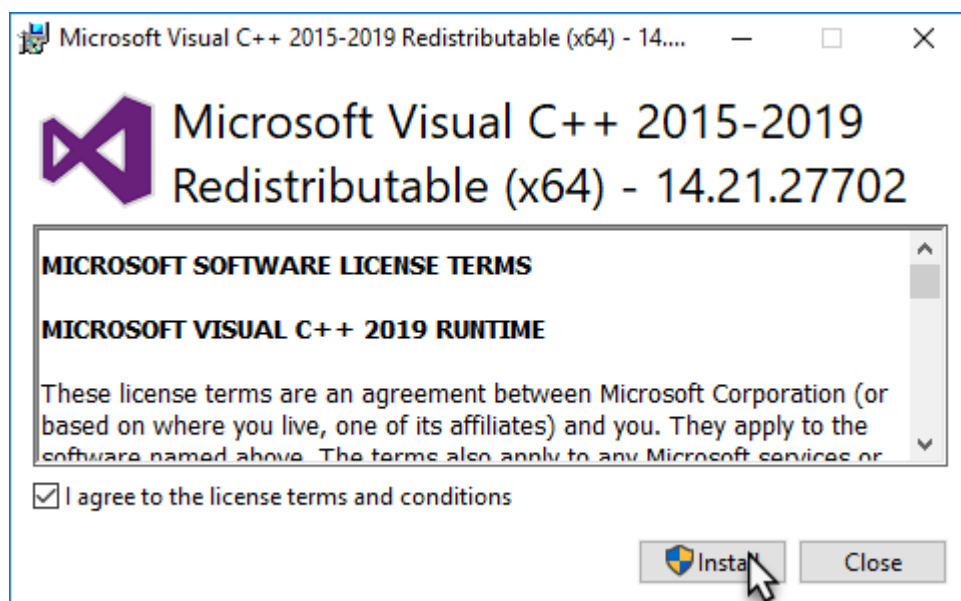
The latest supported version of [Visual C++ Redistributable 2017 Runtime](#) can be downloaded from [Microsoft](#) for Windows [x86](#), [x64](#) and [ARM64](#).

## Install Runtime

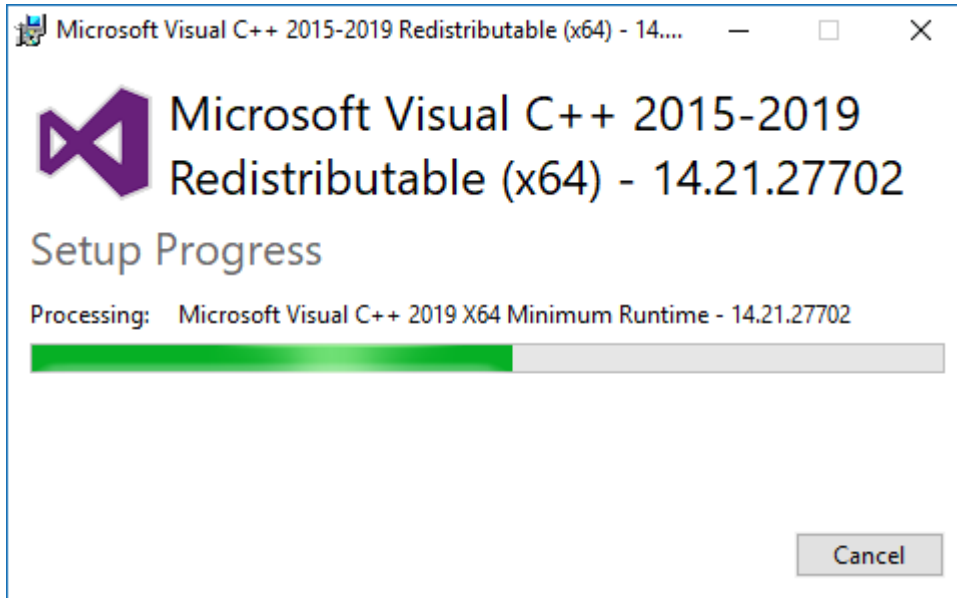
Run the downloaded executable.

Read license terms and conditions, check Agree to enable the Install button.

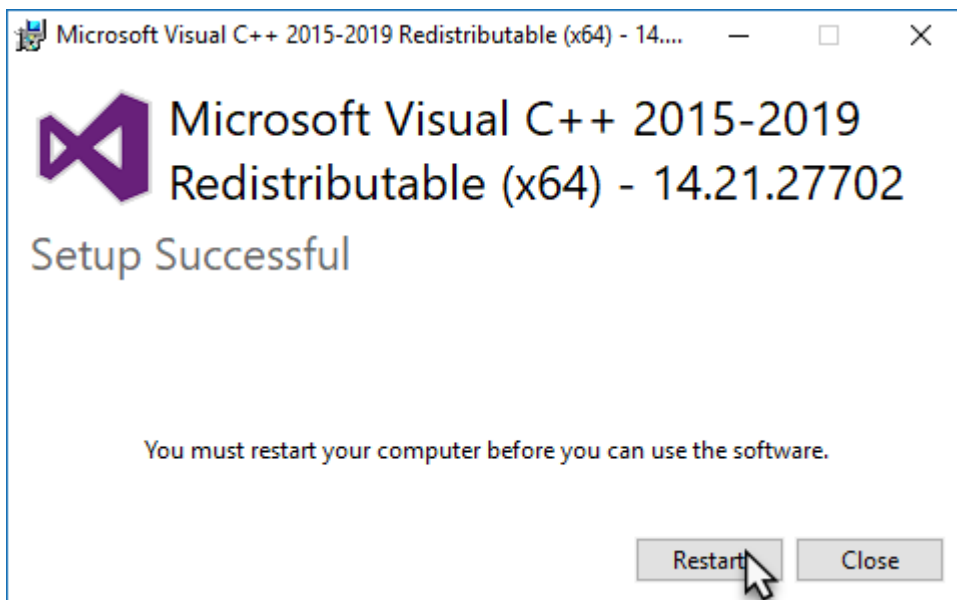
Click Install button to continue.



The Runtime will then install on your computer.



At the end of installation when prompted, click restart your computer to complete the process.



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