

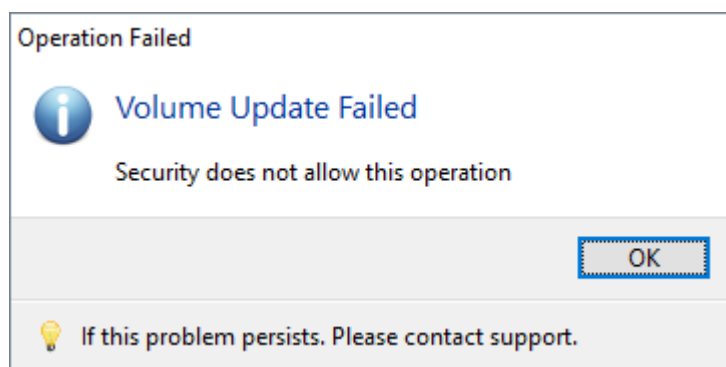
# Troubleshooter: Adding Volumes

The purpose of this troubleshooter is to diagnose why **Volumes** in TapeTrack cannot be added.

Select the error message presented when trying to add new **Volumes**.

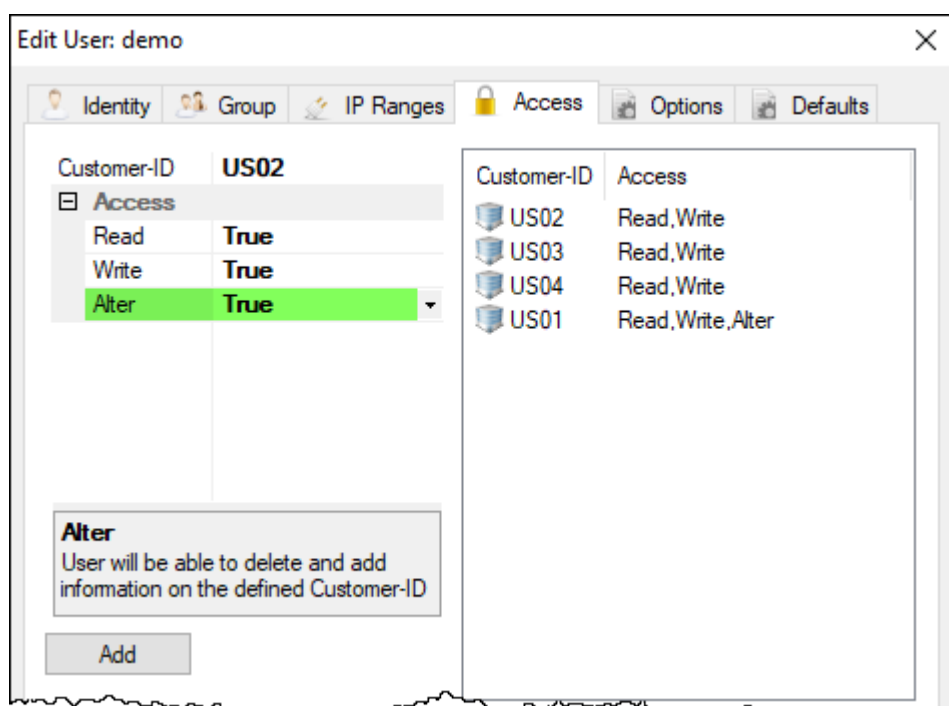
## Security does not allow this operation

The error Security does not allow this operation indicates your **User-ID** does not have sufficient access rights to add volumes to TapeTrack.



To add **Volumes** you will need to either:

- Have you Administrator **raise your access** to include **Alter** rights.
- Have a **User** with **Alter** rights add the **Volumes** for you.



## Dissallowed Volume Serial

The error Dissallowed Volume Serial indicates the [Volume-ID](#) does not meet the filter criteria set in either the [Repository](#) or [Media](#) options.

To add new [Volumes](#) you will need to either:

- Enter a [Volume-ID](#) that meets the filter criteria.
- Alter the filter criteria to include the new [Volume-ID](#).

## Target Repository Unknown

The error Target Repository Unknown indicates that there is no current default [Repository](#) to add new [Volumes](#) too.

To add new [Volumes](#) you will need to either:

- Set a current default [Repository](#) in TapeMaster by right clicking the required [Repository](#) and selecting Make Default Repository.
- Right click the required target [Repository](#) in TapeMaster and selecting Scan→To Add and Scan-In the new [Volumes](#).

## An Illegal Key Value Was Specified

The error An Illegal Key Value Was Specified indicates that the [Volume-ID](#) has an illegal character in the barcode value.

To add new [Volumes](#) you will need to either:

- Remove any illegal characters from the barcode value.
- Hash the barcode value to remove any illegal characters (this allows future scanning of the barcode)

From:  
<https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:  
[https://rtfm.tapetrack.com/troubleshooting/add\\_volumes?rev=1555369457](https://rtfm.tapetrack.com/troubleshooting/add_volumes?rev=1555369457)

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