# **Troubleshooter: Adding Volumes**

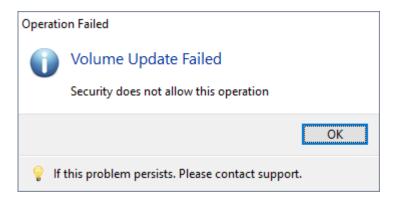
The purpose of this troubleshooter is to diagnose why Volumes in TapeTrack cannot be added.

Select the error message presented when trying to add new Volumes.

- Security Does Not Allow This Operation
- Dissallowed Volume Serial
- Target Repository Unknown
- An Illegal Key Value Was Specified

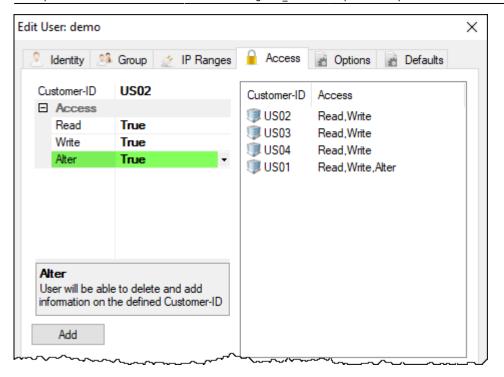
### **Security Does Not Allow This Operation**

The error Security does not allow this operation indicates your User-ID does not have sufficient access rights to add volumes to TapeTrack.



To add Volumes you will need to either:

- Have you Administrator raise your access to include Alter rights.
- Have a User with Alter rights add the Volumes for you.



#### **Dissallowed Volume Serial**

The error Dissallowed volume serial indicates the Volume-ID does not meet the filter criteria set in either the Repository or Media options.

To add new Volumes you will need to either:

- Enter a Volume-ID that meets the filter criteria.
- Alter the filter criteria to include the new Volume-ID.

## **Target Repository Unknown**

The error Target Repository Unknown indicates that there is no current default Repository to add new Volumes too.

To add new Volumes you will need to either:

- Set a current default Repository in TapeMaster by right clicking the required Repository and selecting Make Default Repository.
- Right click the required Target Repository in TapeMaster and selecting Scan→To Add and Scan-In the new Volumes.

## An Illegal Key Value Was Specified

The error An Illegal Key Value Was Specified indicates that the Volume-ID has an illegal character in the barcode value.

To add new Volumes you will need to either:

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- Remove any illegal characters from the barcode value.
- Hash the barcode value to remove any illegal characters (this allows future scanning of the barcode)

From:

https://rtfm.tapetrack.com/ - TapeTrack Documentation

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