Troubleshooter: Deleting Volumes

The purpose of this troubleshooter is to diagnose why volumes in TapeTrack can not be deleted.

To diagnose why you cannot delete volumes, select the error presented:

Security does not allow this operation

> The error **Security does not allow this operation** means your user ID does not have sufficient access rights to delete volumes from TapeTrack.
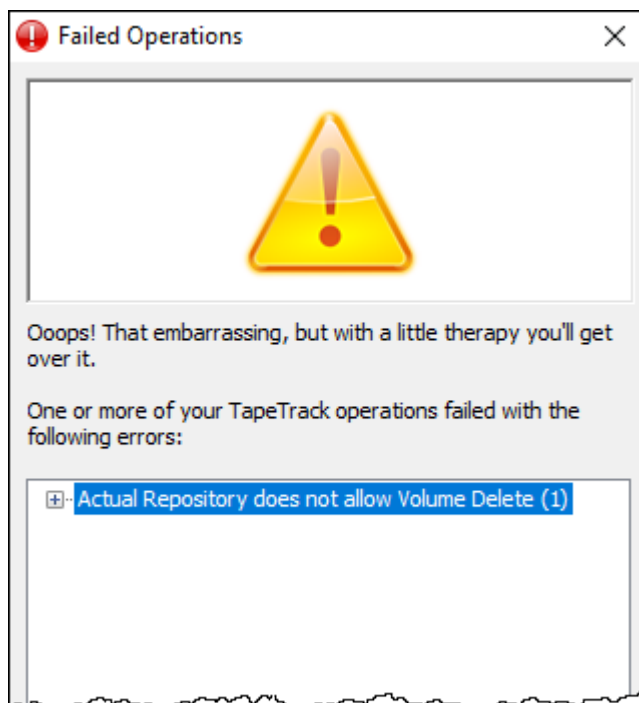>
> image
>
> To remove volumes from TapeTrack you will need to either:
>
> - Have you administrator raise your access to include **Alter** rights.
> - Have a user with **Alter** rights remove the volumes for you.
>
> image
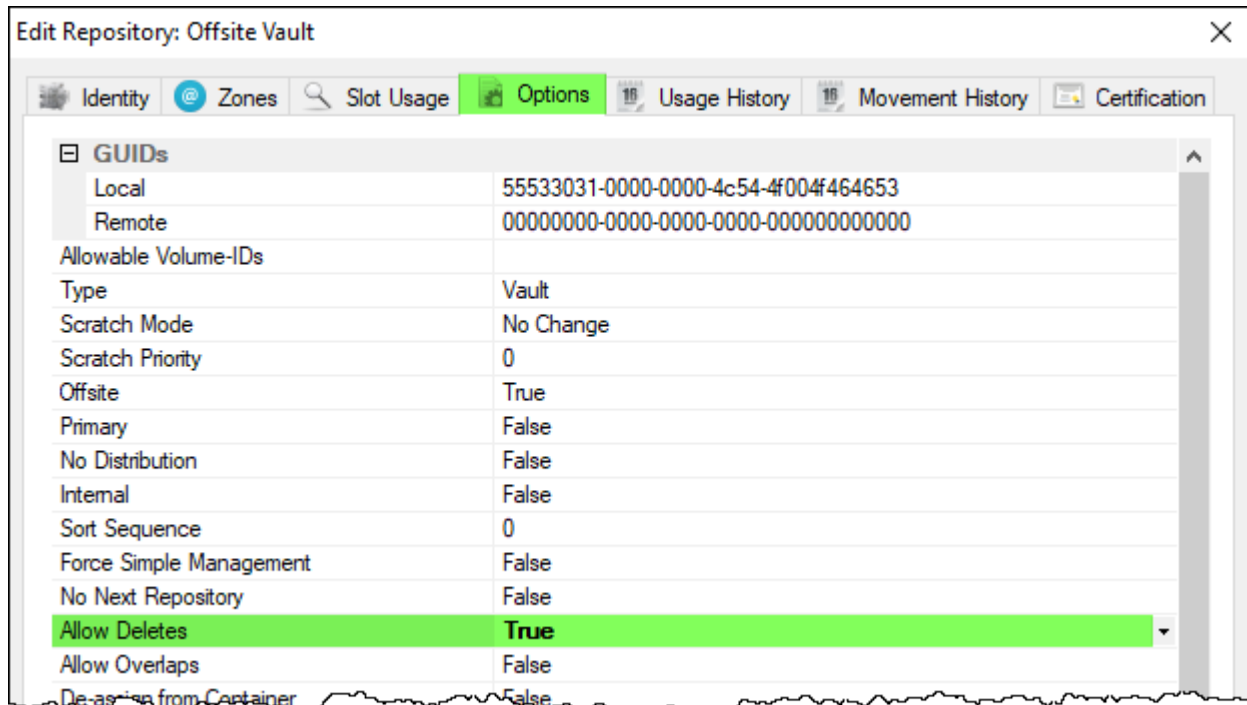
Actual Repository does not allow volume delete

> The error **Actual Repository does not allow volume delete** means that the repository option **Allow deletes** is set to false. This option is set to false by default to limit the ability of accidental deletion of volumes.

> 💡 It is best practice to keep **Allow Deletes** set to `False` unless in the actual process of deleting volumes. This keep a safe guard on accidental deletion during normal operation.

To enable volume deletion:

- Right click required repository and select `Properties` or double click repository.
- Select `Options` tab.
- Set **Allow Deletes** to `True` for the required repository.
- Click `Save` to confirm alterations.