

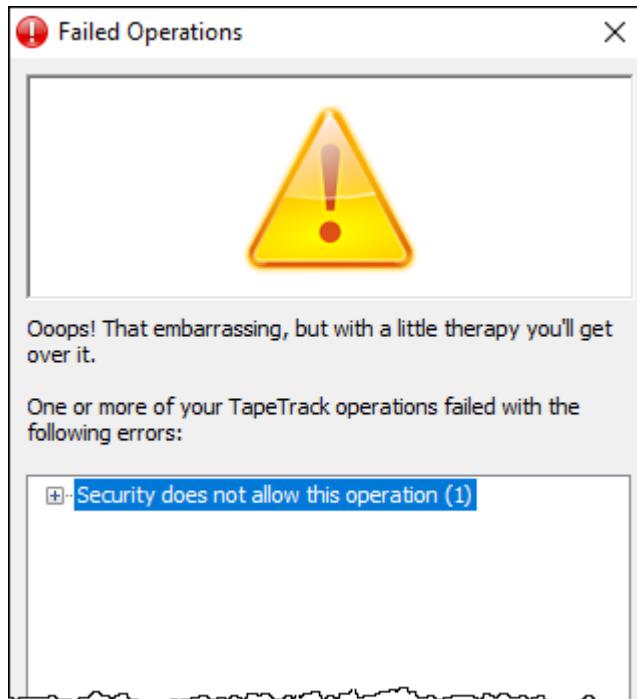
Troubleshooter: Deleting Volumes

The purpose of this troubleshooter is to diagnose why volumes in TapeTrack can not be deleted.

To diagnose why you cannot delete volumes, select the error presented:

Security does not allow this operation

The error **Security does not allow this operation** indicates your user ID does not have sufficient access rights to delete volumes from TapeTrack.



To remove volumes from TapeTrack you will need to either:

- Have your administrator [raise your access](#) to include **Alter** rights.
- Have a user with **Alter** rights remove the volumes for you.

Edit User: demo

Identity Group IP Ranges Access Options Defaults

Customer-ID	US02
Access	
Read	True
Write	True
Alter	True

Customer-ID	Access
US02	Read,Write
US03	Read,Write
US04	Read,Write
US01	Read,Write,Alter

Alter
User will be able to delete and add information on the defined Customer-ID

Add

Actual Repository does not allow volume delete

The error **Actual Repository does not allow volume delete** indicates that the repository option **Allow deletes** is set to false. This option is set to false by default to limit the ability of accidental deletion of volumes.

Failed Operations

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Oops! That embarrassing, but with a little therapy you'll get over it.

One or more of your TapeTrack operations failed with the following errors:

+ Actual Repository does not allow Volume Delete (1)



It is best practice to keep **Allow Deletes** set to False unless in the actual process of deleting volumes. This keep a safe guard on accidental deletion during normal operation.

To enable volume deletion:

- Right click required repository and select Properties or double click repository.
- Select Options tab.
- Set **Allow Deletes** to True for the required repository.
- Click Save to confirm alterations.

Edit Repository: Offsite Vault

Identity	Zones	Slot Usage	Options	Usage History	Movement History	Certification
GUIDs						
Local	55533031-0000-0000-4c54-4f004f464653					
Remote	00000000-0000-0000-0000-000000000000					
Allowable Volume-IDs						
Type	Vault					
Scratch Mode	No Change					
Scratch Priority	0					
Offsite	True					
Primary	False					
No Distribution	False					
Internal	False					
Sort Sequence	0					
Force Simple Management	False					
No Next Repository	False					
Allow Deletes	True					
Allow Overlaps	False					
Deletion from Container	False					

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Permanent link:

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