

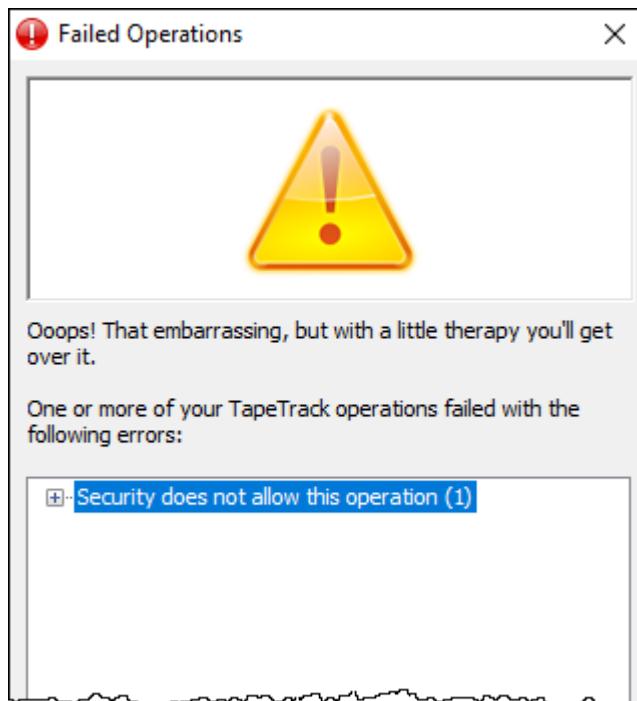
# Troubleshooter: Deleting Volumes

The purpose of this troubleshooter is to diagnose why volumes in TapeTrack can not be deleted.

To diagnose why you cannot delete volumes, select the error presented:

Security does not allow this operation

The error **Security does not allow this operation** indicates your user ID does not have sufficient access rights to delete volumes from TapeTrack.



To remove volumes from TapeTrack you will need to either:

- Have your administrator [raise your access](#) to include **Alter** rights.
- Have a user with **Alter** rights remove the volumes for you.

Edit User: demo

Identity Group IP Ranges Access Options Defaults

| Customer-ID | US02 |
|-------------|------|
| Access      |      |
| Read        | True |
| Write       | True |
| Alter       | True |

| Customer-ID | Access           |
|-------------|------------------|
| US02        | Read,Write       |
| US03        | Read,Write       |
| US04        | Read,Write       |
| US01        | Read,Write,Alter |

**Alter**  
User will be able to delete and add information on the defined Customer-ID

Add

Actual Repository does not allow volume delete

The error **Actual Repository does not allow volume delete** indicates that the repository option **Allow deletes** is set to false. This option is set to false by default to limit the ability of accidental deletion of volumes.

Failed Operations

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Oops! That embarrassing, but with a little therapy you'll get over it.

One or more of your TapeTrack operations failed with the following errors:

+ Actual Repository does not allow Volume Delete (1)



It is best practice to keep **Allow Deletes** set to False unless in the actual process of deleting volumes. This keep a safe guard on accidental deletion during normal operation.

To enable volume deletion:

- Right click required repository and select Properties or double-click repository.
- Select Options tab.
- Set **Allow Deletes** to True for the required repository.
- Click Save to confirm alterations.

Edit Repository: Offsite Vault

| Identity                    | Zones                                | Slot Usage | Options | Usage History | Movement History | Certification |
|-----------------------------|--------------------------------------|------------|---------|---------------|------------------|---------------|
| <b>GUIDs</b>                |                                      |            |         |               |                  |               |
| Local                       | 55533031-0000-0000-4c54-4f004f464653 |            |         |               |                  |               |
| Remote                      | 00000000-0000-0000-0000-000000000000 |            |         |               |                  |               |
| <b>Allowable Volume-IDs</b> |                                      |            |         |               |                  |               |
| Type                        | Vault                                |            |         |               |                  |               |
| Scratch Mode                | No Change                            |            |         |               |                  |               |
| Scratch Priority            | 0                                    |            |         |               |                  |               |
| Offsite                     | True                                 |            |         |               |                  |               |
| Primary                     | False                                |            |         |               |                  |               |
| No Distribution             | False                                |            |         |               |                  |               |
| Internal                    | False                                |            |         |               |                  |               |
| Sort Sequence               | 0                                    |            |         |               |                  |               |
| Force Simple Management     | False                                |            |         |               |                  |               |
| No Next Repository          | False                                |            |         |               |                  |               |
| <b>Allow Deletes</b>        | <b>True</b>                          |            |         |               |                  |               |
| Allow Overlaps              | False                                |            |         |               |                  |               |
| De-assign from Container    | False                                |            |         |               |                  |               |

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