

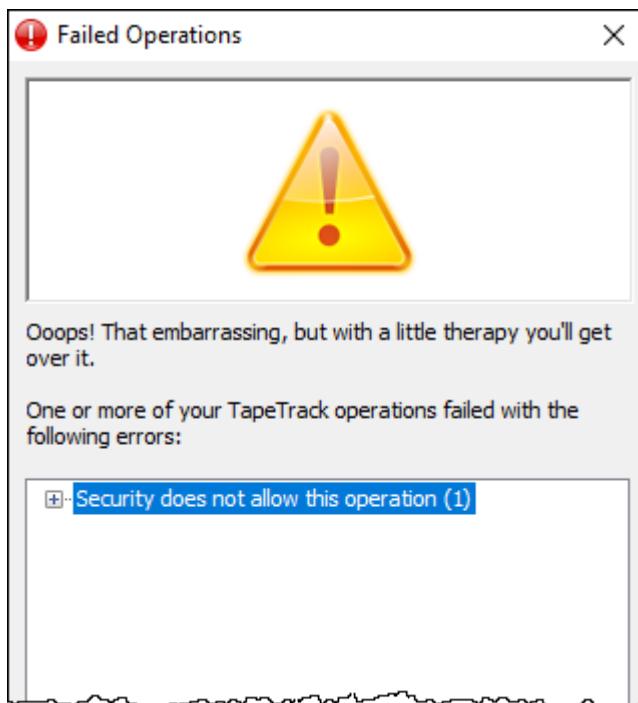
Troubleshooter: Deleting Volumes

The purpose of this troubleshooter is to diagnose why volumes in TapeTrack cannot be deleted.

To diagnose why you cannot delete volumes, select the error presented:

Security does not allow this operation

The error **Security does not allow this operation** indicates your [User-ID](#) does not have sufficient access rights to delete volumes from TapeTrack.



To delete [Volumes](#) from TapeTrack you will need to either:

- Have your Administrator [raise your access](#) to include Alter rights.
- Have a user with Alter rights remove the [Volumes](#) for you.

Edit User: demo

Identity Group IP Ranges Access Options Defaults

Customer-ID	US02
Access	
Read	True
Write	True
Alter	True

Customer-ID	Access
US02	Read,Write
US03	Read,Write
US04	Read,Write
US01	Read,Write,Alter

Alter
User will be able to delete and add information on the defined Customer-ID

Add

Actual Repository Does Not Allow Volume DeleteS

The error Actual Repository does not allow volume delete indicates that the [Repository Option Allow deletes](#) is set to false. This option is set to false by default to limit the ability of accidental deletion of [Volumes](#).

Failed Operations



Oops! That embarrassing, but with a little therapy you'll get over it.

One or more of your TapeTrack operations failed with the following errors:

+ Actual Repository does not allow Volume Delete (1)



It is best practice to keep Allow Deletes set to False unless in the actual process of deleting [Volumes](#). This keeps a safeguard on accidental deletion during normal operation.

To enable [Volumes](#) deletion:

- Right click required [Repository](#) and select [Properties](#) or double-click repository.
- Select [Options](#) tab.
- Set [Allow Deletes](#) to [True](#) for the required [Repository](#).
- Click [Save](#) to confirm alterations.

Edit Repository: Offsite Vault

Identity	Zones	Slot Usage	Options	Usage History	Movement History	Certification
GUIDs						
Local	55533031-0000-0000-4c54-4f004f464653					
Remote	00000000-0000-0000-0000-000000000000					
Allowable Volume-IDs						
Type	Vault					
Scratch Mode	No Change					
Scratch Priority	0					
Offsite	True					
Primary	False					
No Distribution	False					
Internal	False					
Sort Sequence	0					
Force Simple Management	False					
No Next Repository	False					
Allow Deletes	True					
Allow Overlaps	False					
De-asign from Container	False					

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