## **Troubleshooter: Deleting Volumes**

The purpose of this troubleshooter is to diagnose why volumes in TapeTrack cannot be deleted.

To diagnose why you cannot delete volumes, select the error presented:

## **Security Does Not Allow This Operation**

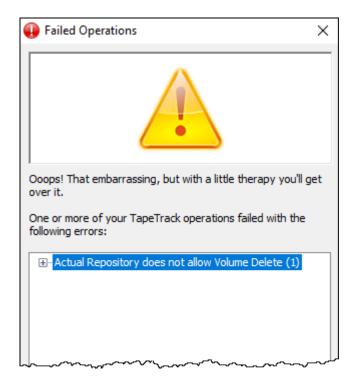
The error Security does not allow this operation indicates your User-ID does not have sufficient access rights to delete volumes from TapeTrack.

To delete Volumes from TapeTrack you will need to either:

- Have you Administrator raise your access to include Alter rights.
- Have a user with Alter rights remove the Volumes for you.

## **Actual Repository Does Not Allow Volume Deletes**

The error Actual Repository does not allow volume delete indicates that the Repository Option **Allow deletes** is set to false. This option is set to false by default to limit the ability of accidental deletion of Volumes.

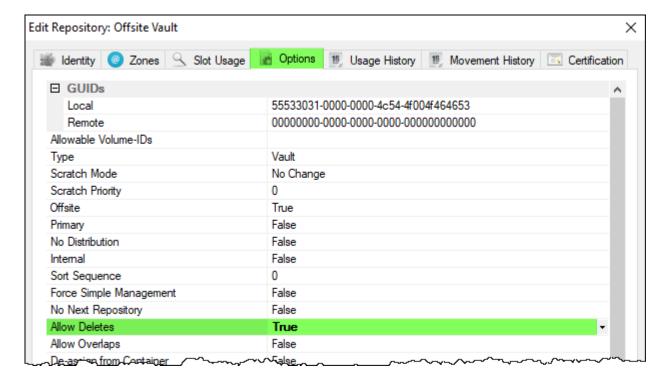




It is best practice to keep Allow Deletes set to False unless in the actual process of deleting Volumes. This keeps a safeguard on accidental deletion during normal operation.

## To enable Volumes deletion:

- Right click required Repository and select Properties or double-click repository.
- Select Options tab.
- Set Allow Deletes to True for the required Repository.
- Click Save to confirm alterations.



From:

https://rtfm.tapetrack.com/ - TapeTrack Documentation

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Last update: 2025/01/21 22:07



https://rtfm.tapetrack.com/ Printed on 2025/04/12 19:37