

# Troubleshooter: Replication

Replication previously set up and running  
Is the master server running

Yes

Is the replicant server running

Yes

Are the ports used by the master and replicant open and listening

Yes

No

Not sure

Checking master to replicant port access

Checking replicant to master port access

Stop the server Open config file and comment out replicant section and save file restart server in foreground mode, using the command

```
TMSS10Server -f -h "%TMSS10DB%" -p 5010
```

No

Restart the replicant server using the Framework Server Helper, administrative command line or windows services

No

Not sure

From an administrative command line window on the master server run the command  
TMSS10Ping

Connection Successful

From an administrative command line window on the replicant server run the command TMSS10Ping

Connection Successful

## Connection Unsuccessful

### Connection Unsuccessful

Restart the master server using the Framework Server Helper, administrative command line or windows services

Replication not previously set up

From:

<https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:

<https://rtfm.tapetrack.com/troubleshooting/replication?rev=1531916687>

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