Troubleshooter: Replication

Replication previously set up and running
      Is the master server running

      Yes
            Is the replicant server running

            Yes
                  Are the ports used by the master and replicant open and listening

                  Yes

                  No
                        Have your network staff open the required ports for inbound and outbound communications

                  Not sure

                  Checking master to replicant port access

                  Checking replicant to master port access
                        Stop the replicant server. Open config file, comment out replicant section and save file restart server in foreground mode, using the command in an administrative command line window

```
TMSS10Server -f -h "%TMSS10DB%" -p 5010
```

Open another administrative command line window and execute the command

```
netstat -na  | find "5010"
```

to check that the port is actively listening. If it is you will receive output similar to

```
netstat -na  | find "5010"
 TCP    0.0.0.0:5010              0.0.0.0:0
LISTENING
```

            No
                  Restart the replicant server using the Framework Server Helper, administrative command line or windows services
      No

Not sure

> From an administrative command line window on the master server run the command TMSS10Ping

Connection Successful

> From an administrative command line window on the replicant server run the command TMSS10Ping

> Connection Successful

> Connection Unsuccessful

Connection Unsuccessful

> Restart the master server using the Framework Server Helper, administrative command line or windows services

Replication not previously set up

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