

Troubleshooter: Slotting

The purpose of this troubleshooter is to diagnose why volumes in TapeTrack are not being slotted.

The symptom of slotting not working is that when volumes are moved to a repository that has slotting enabled, the volume does not automatically get a slot assigned.

Yes, slotting was previously setup

If slotting was previously setup and has stopped working then something has changed.

Slotting was previously run manually

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Slotting was previously run automatically

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No, slotting was not previously setup

Slotting is not setup to run by default, to enable slotting a number of setup tasks must be performed:

1. Slotting must be enabled in the options for the repository requiring slotting.
2. Zones must be assigned to the repository
3. There must be a sufficient number of free slots available to accommodate every volume that currently requires a slot.
4. The slotting program must be called, either manually or via a scheduler such as Windows Scheduler or crond
5. The slotting program must be called with the right arguments, including the right server name and valid credentials.

From:

<https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

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