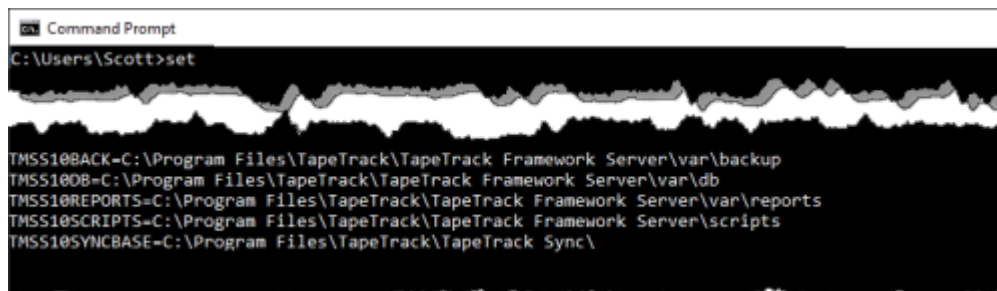


# Troubleshooter: Slotting (Previously Working Automatically via Scheduler)

When the slotting script runs it produces two output files (slotting\_error.txt and slotting\_report.txt) written to the reports folder within your TapeTrack installation.

Default installation location within the TapeTrack directory is TapeTrack\TapeTrack Framework Server\var\reports. The directory location is set by the variable %TMSS10SCRIPTS% whose location can be found by running the command SET in a command line window.



The file slotting\_error.txt will contain any errors encountered when running the slotting script.

## Error Present

**\*\*Logon failed: User-ID is undefined\*\***

**Logon failed: Authorization failure**

**Resolution of hostname failed: No such host is known**

From:  
<https://rtfm.tapetrack.com/> - TapeTrack Documentation

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[https://rtfm.tapetrack.com/troubleshooting/slotting\\_automatic\\_script\\_run\\_yes?rev=1510187014](https://rtfm.tapetrack.com/troubleshooting/slotting_automatic_script_run_yes?rev=1510187014)

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