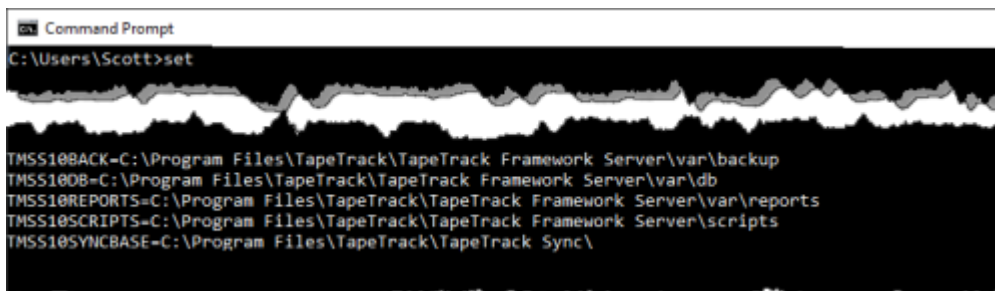


# Troubleshooter: Slotting (Previously Working Automatically via Scheduler)

When the slotting script runs it produces two output files (slotting\_error.txt and slotting\_report.txt) written to the reports folder within your TapeTrack installation.

Default installation location within the TapeTrack directory is TapeTrack\TapeTrack Framework Server\var\reports. The directory location is set by the variable %TMSS10SCRIPTS% whose location can be found by running the command SET in a command line window.



The file slotting\_error.txt will contain any errors encountered when running the slotting script.

## Error Present

- Logon failed: User-ID is undefined
- Logon failed: Authorization failure
- Logon failed: Logon failed as access has been revoked
- Customer List successful: Customers(0) Excluded( )
- Resolution of hostname failed: No such host is known

From: <https://rtfm.tapetrack.com/> - **TapeTrack Documentation**

Permanent link: [https://rtfm.tapetrack.com/troubleshooting/slotting\\_automatic\\_script\\_run\\_yes?rev=1510187481](https://rtfm.tapetrack.com/troubleshooting/slotting_automatic_script_run_yes?rev=1510187481)

Last update: **2025/01/21 22:07**

