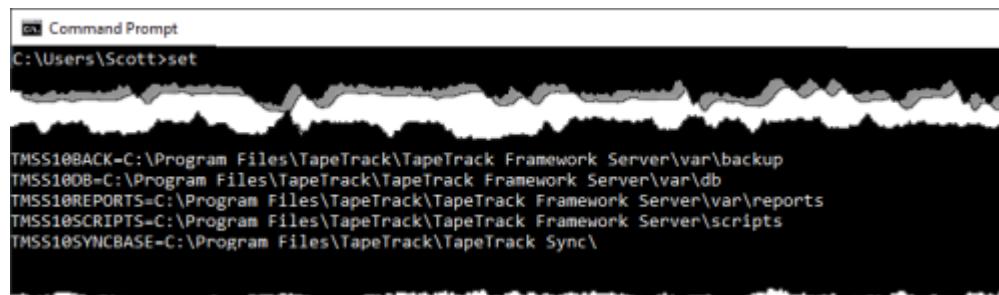


Troubleshooter: Slotting (Previously Working Automatically via Scheduler)

When the slotting script runs it produces two output files (slotting_error.txt and slotting_report.txt) written to the reports folder within your TapeTrack installation.

Default installation location within the TapeTrack directory is TapeTrack\TapeTrack Framework Server\var\reports. The directory location is set by the variable %TMSS10SCRIPTS% whose location can be found by running the command SET in a command line window.



```
Command Prompt
C:\Users\Scott>set
TMSS10BACK=C:\Program Files\TapeTrack\TapeTrack Framework Server\var\backup
TMSS10DB=C:\Program Files\TapeTrack\TapeTrack Framework Server\var\db
TMSS10REPORTS=C:\Program Files\TapeTrack\TapeTrack Framework Server\var\reports
TMSS10SCRIPTS=C:\Program Files\TapeTrack\TapeTrack Framework Server\scripts
TMSS10SYNCBASE=C:\Program Files\TapeTrack\TapeTrack Sync\
```

The file slotting_error.txt will contain any errors encountered when running the slotting script.

Error Present

[Logon failed: User-ID is undefined](#)

[Logon failed: Authorization failure](#)

[Logon failed: Logon failed as access has been revoked](#)

[Customer List successful: Customers\(0\) Excluded\(\)](#)

[Resolution of hostname failed: No such host is known](#)

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Last update: **2025/01/21 22:07**

